



Blackpool & Fylde Coroners

ALAN ANTHONY WILSON

SENIOR CORONER

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Our Ref: 45181
Date: 23 October 2020

Dear Mrs Chapman

Re Dereck Chapman deceased

Inquest concluding 26th August 2020

You will recall that at the conclusion of the inquest that a report was sent to the Rossendale Nursing Home because the inquest had raised concerns about the risk of future deaths.

This court has now received email communication from the Nursing Home Manager which I repeat below:

"Dear Mr Alan Anthony Wilson,

In response to the matters of concern at Rossendale Nursing Home

Rossendale Nursing Home has made improvements with documentation and staff to ensure accuracy and reliability.

- 1. Person Centred Software system has been purchased , staff trained and implemented at Rossendale Nursing Home, March 2020 . Staff up date documentation immediately onto the handsets so the information is time specific, onto the electronic system, stored on Cloud, reviewed daily by the Nurse in Charge and Manager. Care plans and risk assessments guide staff on the handsets informing staff of the daily care plan, keeping everyone informed and up to date, ensuring accuracy and reliability. Nurse in Charge writes daily care notes on the system to ensure information is correct, up to date and everyone is informed. Night checks are recorded via the handsets scanning a QR code to ensure accuracy and reliable information stored.*

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2. *Walk around handover is given to staff at the start of each shift, written handover passed onto Nurse at the beginning of each shift with up to date information. Full handover is given verbally to team of staff so the team can discuss, organise and delegate care.*
3. *Pre-Admission falls risk assessment is undertaken, funding sought for high risk of falls prior to admission along with Covid-19 testing, isolation for 2 weeks, requiring one to one 24/7 for safety.*
4. *Motion sensor in place when resident is alone at night , if no one to one, and hourly checks. Bed at lowest position, crash mat at side of bed, bedrail assessment completed.*
5. *Staff member present in Communal areas to monitor residents at risk of falls, if no one to one being funded, for constant supervision.*
6. *Post fall protocol Lancashire County Council being followed if a fall has occurred, post fall observations and investigation completed.*
7. *Referral to Falls team to assess and support to reduce risk of falls.*
8. *Rosendale Nursing Home has purchased and installed CCTV to monitor staff, residents and assist in investigations.*
9. *Environmental audits carried out monthly to reduce risk of falls, trips & hazards.*

Kind regards,



Registered Nurse

Rosendale Nursing Home Manager"

This letter now brings the involvement of the Coroner's service to a conclusion. A copy of this letter is now being sent to the Chief Coroner of England & Wales and to the Care Quality Commission.

Yours sincerely



Alan Anthony Wilson
Senior Coroner
Blackpool & Fylde