

Private and Confidential

Mr. Clow HM Assistant Coroner for Nottingham and
Nottinghamshire
Nottinghamshire Coroner's Office
The Council House
Old Market Square
Nottingham
NG1 2DT

[REDACTED]
Head of Adult
Safeguarding & Quality
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Adult Social Care
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Nottingham City Council
Loxley House
Station Street
Nottingham NG2 3NG
[REDACTED]

02.12.2022

Dear Mr Clow,

RE: Regulation 28 – Report to Prevent Future Deaths

I am writing to provide you with a response to the above Regulation 28 report, dated 13 October 2022, following the unfortunate death of Ms Rebecca Hayward.

The matters of concern have been reviewed and addressed by the Nottingham City Council Adult Social Care Senior Leadership Team, and Principal Social Workers. We have developed an overarching action plan which provides a comprehensive response to these matters. The plan will be reviewed on a monthly basis, and will be governed by the Senior Leadership Team. Progression of the plan will be evidenced through review of all reports and revised policies, data reporting and qualitative measures which will be incorporated into all revised policies and training programmes.

The other areas of concern identified in the Case and Quality Assurance Review submitted by Nottingham City Council in evidence to assist the Inquest will adhere to the same governance arrangements as noted above.

I hope that the actions and governance arrangements provide you with assurance of Nottingham City Councils commitment to addressing the issues raised both by yourself, and through the Adult Social Care Case and Quality Assurance Review. Please contact me should you require any further information or updates.

Yours sincerely

[REDACTED]
[REDACTED]
Head of Adult Safeguarding & Quality Assurance