

[REDACTED]

Mr T Osbourne

HM Senior Coroner for Milton Keynes

Ground Floor

Civic

1 Saxon Gate East

Milton Keynes

Friday 9 December 2022

Dear Sir

Re: Regulation 28: Report to Prevent Future Deaths

Further to the notification you submitted to Milton Keynes City Council (MKCC) on 20 October 2022, I write to confirm the actions that MKCC are taking in relation to the outcome of the investigation and inquest into the death of Mr Clifford William Rose.

With regard to access to the system one, the healthcare case management system, I have been in contact with colleagues at Central and North-West London (CNWL) Healthcare Foundation Trust and it has been agreed that a reciprocal arrangement for both organisations to access the healthcare (System One) and social care (Liquid Logic) systems will be put in place. We have determined that some key teams in adult social care (such as Access and Safeguarding Adults) should have “read only” rights to use System One. Similarly, it has been agreed that key teams in CNWL will need access to the adult social care Liquid Logic case management system, again, this will be on a “read only” basis.

It is anticipated that the technical issues relating to access will be addressed in early 2023 at the latest.

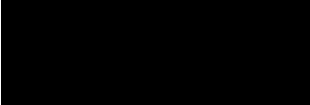
At the present time the adult social care Mental Health team have access to System One. It is proposed that whilst this access is expanded, colleagues in the Access and Safeguarding Adults team will liaise with the mental health duty team if they have particular concerns relating to an individual’s healthcare provision.

I would like to reassure you that adult social care teams are now conducting face-to-face assessments following referrals for care and support. As you will be aware the Covid-19 pandemic impacted on face-to-face visits, however, we are now operating as we were pre-Covid, so face-to-face assessments are being undertaken. You will appreciate that we do occasionally encounter

people who are reluctant to have people visit them in their homes, where this is the case, we do endeavour to get an insight into their needs and living arrangements. We will always record where an individual has declined a face-to-face visit.

I hope that the information provided above is satisfactory to your needs, If you have any further queries please do not hesitate to contact me.

Yours sincerely

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Head of Access, Hospital and Older People's Social Work, Safeguarding Adults and DoLS