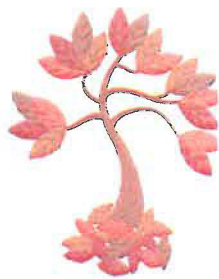


# WESTLANDS CARE HOME LTD

Headmore Lane, Four Marks, Alton, Hampshire GU34 3EP  
www.westlandscarehome.co.uk enquiries@westlandscarehome.co.uk



13<sup>th</sup> December 2022

FAO Jason Pegg (Area Coroner for Hampshire, Portsmouth and Southampton)

Dear Jason,

Please find below a response to Regulation 28: Report to Prevent Future Deaths.

Action, we have taken with regards to the report into the sad accidental death is detailed below.

**Absence of effective exit control –**

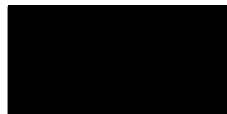
An additional beam has been installed (8<sup>th</sup> December 2022) – this allows the doors to be open when required in hot weather at residents' request but it now allows for staff to know if someone has entered into the garden without them being observed should they be busy and not able to see if this has happened as mentioned in your report, this is a separate beam to the door opening and closing.

This was sourced, quoted for and arranged to be installed via Saturn Call Bells who are also responsible for our Passive Infrared System.

May I take this opportunity to point out that the report to prevent future deaths states that Westlands is a Nursing Home, we are a Residential Home.

Should you require any further information, please do not hesitate to contact me.

Yours Sincerely,



[Redacted] (Registered Manager)