



ABBOTT NUTRITION

Abbott Laboratories Ltd
Abbott House
Vanwall Business Park
Vanwall Road
Maidenhead SL6 4XF

Private and Confidential

Ms R Knight
Assistant Coroner
Coroner's Office
The Old Courthouse
Courthouse Street
Pontypridd
CF37 1JW

[REDACTED]

7 February 2023

Dear Ms Knight

Abbott response to Regulation 28 Report (ref: 323219) dated 13 December 2022 (the "Regulation 28 Report")

For clarity, the Abbott Nurse Advisor team is employed by CHASE and, on behalf of Abbott Laboratories Limited (**Abbott**), their role is to fulfil an enteral feeding nursing service, as part of an NHS Contract Specification. Abbott currently holds an enteral feeding contract with Cardiff and Vale University Health Board (**Cardiff and Vale UHB**).

In accordance with the existing contract specification between Abbott and Cardiff and Vale UHB, the Abbott Nurse Advisors (the **ANAs**) are only permitted to issue patient information as authorised by Cardiff and Vale UHB.

Abbott and Cardiff and Vale UHB reviewed how the requirements of the Regulation 28 Report can be met and the following has been agreed between the parties on 3 February 2023:

Cardiff and Vale UHB have updated their current patient information provided to new patients with PEGs to include the signs of sepsis. Document updated 30 January 2023.

This updated information will be provided to patients and their family/carers by Cardiff and Vale UHB from 6 February 2023. The ANA team will carry a supply of this updated literature and ensure that any new patients they see have this information. If they do not, the ANA will supply this. We anticipate that this will be implemented by the ANA team by 1 March 2023 (upon receipt from Cardiff and Vale UHB).

Cardiff and Vale UHB will purchase Adult and Paediatric Symptom Cards (cards with the symptoms of sepsis). This information will be given to any patients who present with signs of an infection with copies shared with relevant family members/carers. The ANA team will carry a supply of these cards (to be initially provided by Cardiff and Vale UHB) and ensure that they are shared if any patients present with signs of an infection.

Adult and Paediatric Symptom Cards ordered by Cardiff and Vale UHB on 3 February 2023. We anticipate that this will be implemented by the ANA team by 1 March 2023 (upon receipt from Cardiff and Vale UHB).

Yours sincerely

Healthcare Services Director
Abbott Laboratories Limited - Nutrition Division

Cc:
Chief Executive, Cardiff and Vale UHB