



# HM Prison & Probation Service

**Director General of Operations**  
**HM Prison and Probation Service**  
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102 Petty France  
London  
SW1H 9AJ

Mr Andrew Harris  
HM Senior Coroner  
Southwark Coroners Court  
1 Tennis Street  
London  
SE1 1YD

26 June 2023

Dear Mr Harris,

Thank you for your Regulation 28 report of 30 January 2023 addressed to [REDACTED], Director General Chief Executive of His Majesty's Prison and Probation Service (HMPPS). I am responding as Director General of Operations for HMPPS. I am grateful to you for granting an extension for this response.

I know that you will share a copy of this response with the family of Mr Forrester, and I would first like to express my condolences for their loss. Every death in custody is a tragedy and the safety of those in our care is my absolute priority.

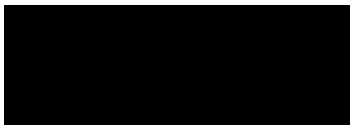
You have expressed a concern that prison officers may need further training on responding to emergency situations where they need to move a prisoner in order to complete an assessment and to commence cardiopulmonary resuscitation (CPR) immediately. Thank you for bringing your concern to my attention.

I can confirm that all new prison officers receive first aid training as part of their initial prison officer training. The training covers the requirement to move individuals to a hard, flat surface before commencing CPR, and as such staff are aware that anyone found unresponsive on a top bunk bed would need to be brought to the floor prior to commencing CPR. The Learning and Development team, responsible for the management and delivery of training for HMPPS staff, also provide training in manual handling and movement of prisoners to ensure that our staff are well equipped with the skills to move a prisoner in order to enable CPR and emergency first aid to commence.

Manual handling training has recently been updated to a digital format and all new prison officers complete this during their initial training induction. In addition, there is eLearning available to all staff on MyLearning which is the digital learning platform used by HMPPS.

Thank you again for bringing your concern to my attention. I trust that this response provides assurance that the training provided to officers is sufficient.

Yours sincerely,

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Director General of Operations