



Department
of Health &
Social Care

*From Maria Caulfield MP
Parliamentary Under Secretary of State
Department of Health & Social Care*

*39 Victoria Street
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Adrian Farrow
Assistant Coroner
Greater Manchester South Coroner's Office
1 Mount Tabor Street
Stockport
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10 May 2024

Dear Mr Farrow,

Thank you for your Regulation 28 report to prevent future deaths dated 26 March 2023 about the death of Jordan Peter Clare. I am replying as the Minister with responsibility for mental health and patient safety.

Firstly, I would like to say how saddened I was to read of the circumstances of Jordan's death and I offer my sincere condolences to his family and loved ones. The circumstances your report describes are concerning and I am grateful to you for bringing these matters to my attention. Please accept my sincere apologies for the significant delay in responding to this matter.

Your report raises concerns over the provision and coordination of care for people with complex needs who do not qualify for care from social services, under the Care Act, or from mental health services.

In preparing this response, Departmental officials have made enquiries with NHS England and NHS Greater Manchester Integrated Care Board (ICB).

I understand that since Jordan's death, actions have been taken in the Stockport region, which has introduced a new Adult Complex Safeguarding Strategy which is endorsed by the Association of Directors of Adult Social Services (ADASS). This was developed based on the learning across Greater Manchester, from Safeguarding Adult Reviews, from ascertaining the lived experience of individuals, as well as considering the findings from your report.

The Stockport Safeguarding Adults Partnership's Multi Agency Policy for Safeguarding Adults at Risk lays out locally agreed multi-agency procedures so that NHS Services, Adult Social Care, the Police, local Independent, Statutory and Voluntary organisations can work together to safeguard and protect adults at risk from abuse. The policy is available at: [Safeguarding Adults at Risk \(safeguardingadultsinstockport.org.uk\)](https://safeguardingadultsinstockport.org.uk)

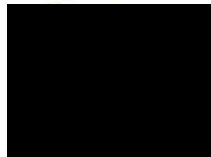
I also understand that your report was discussed at the ICB's Mental Health System Quality Group on 18 May 2023.

Additionally, in *Revisiting safeguarding practice*, the Chief Social Worker for Adults makes reference to Section 14 of the care and support statutory guidance, which recognises the importance of multi-agency partnerships that provide timely and effective prevention of and responses to abuse or neglect. This means that each local authority must set up a Safeguarding Adults Board with a main objective to assure itself that local safeguarding arrangements and partners act to help and protect adults in its area who meet the safeguarding criteria¹. This guidance is available at: [Revisiting safeguarding practice - GOV.UK \(www.gov.uk\)](https://www.gov.uk/government/uploads/system/uploads/attachment_data/file/672222/Revisiting_safeguarding_practice_-_GOV.UK.pdf) and the care and support statutory guidance is at: [Care and support statutory guidance - GOV.UK \(www.gov.uk\)](https://www.gov.uk/government/uploads/system/uploads/attachment_data/file/672222/Care_and_support_statutory_guidance_-_GOV.UK.pdf).

More generally, we published a new 5-year Suicide Prevention Strategy for England on 11 September with over 130 actions that we believe will make progress towards our ambition to reduce the suicide rate within two and a half years. The strategy is a call to action for national and local government, the health service, the VCSE sector, employers and individuals to work together to help prevent suicides.

I hope this response is helpful. Thank you for bringing these concerns to my attention.

Yours sincerely,



MARIA CAULFIELD