

PRIVATE & CONFIDENTIAL

Ms Nadia Persaud
HM Coroner
East London Coroners Court
124 Queens Road
Walthamstow, London
E17 8QP

[REDACTED]
Acting Chief Executive
Trust Head Office
West Wing
CEME Centre
Rainham
Essex
RM13 8GQ
[REDACTED]

03 May 2023

[REDACTED]
[REDACTED]

[REDACTED] [REDACTED]
[REDACTED]

Dear Madam

Re: Inquest touching upon the death of Carol ROBINSON

I refer to your letter dated 30 March 2023 and the enclosed Regulation 28 report, issued in respect of your concerns regarding the risk of future deaths.

Concerns

At the conclusion of the hearing into the death of Carol Robinson, you expressed concern regarding the following matters:

1. Mrs Robinson did not receive a medical review by a doctor within the Home Treatment Team prior to her discharge back to the care of her GP on the 25th April 2022.
2. Mrs Robinson did not receive a comprehensive risk assessment prior to her discharge from the Home Treatment Team on the 25th April 2022.
3. There was no multi-disciplinary team discussion to ensure a safe community plan following discharge from the Home Treatment Team. There was no communication with regard to the withdrawal of the Home Treatment Team's input, with the domiciliary care agency or family of Mrs Robinson.

We have carefully considered your Regulation 28 report and by way of response, we attach a detailed action plan addressing the concerns raised by you.

I would like to take this opportunity to thank you for raising your concerns as part of this inquest. We find learning from inquests extremely valuable and are very grateful for your comprehensive investigation, which benefits not only the families of the deceased, but also the Trust and its service users.

I trust that the attached action plan reassures you that the Trust has taken this tragic death very seriously indeed, and that it reflects our commitment to improve care quality and patient safety.

If I can further assist, please do contact my office [REDACTED].

Yours sincerely

[REDACTED]

[REDACTED]
Acting Chief Executive

Enc: Regulation 28 action plan

[REDACTED]
[REDACTED]

