

14<sup>th</sup> June 2023

HM Senior Coroner for Avon  
37 Old Weston Road  
Bristol  
BS48 1UL

**Directors' Office**

Royal United Hospitals Bath  
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Dear Madam

**Regulation 28 Report relating to the death of Mrs Elizabeth Mavis Hutchins**

Thank you for the Regulation 28 Report relating to Mrs Hutchins, dated 19<sup>th</sup> April 2023. The report raises two outstanding areas of concern:

**The hospital at night team, to assist with management of the hospital at night, take calls from wards, log and triage the calls, coordinate the night team, send clinicians tasks – this is still to be put into place, funding has not been secured for this.**

Weekly meetings are taking place led by the Deputy Medical Director which have secured significant clinical engagement. The Trust has in post 11 doctors at night and 3.6 whole time equivalent band 6 Night Sisters. This resource will be re-purposed to operate as a Hospital at Night Team. A business case for additional resource to support this new approach to night time working has been written, together with a Standard Operating Procedure. This will be introduced, utilising PDSA methodology, from July 2023.

The Hospital at Night Team will operate to reduce silo working, increase a collaborative approach and ensure the swift detection of the Deteriorating Patient – a Trust Safety Priority.


**The Acute Cardiac Syndrome (ACS) Specialist Nurse Practitioner role – this is not in existence at this time which I am told would be an excellent complement for the teams and support staff during the daytime hours.**

The Outreach Nursing Team and Night Sisters will receive bespoke ACS training from a Consultant Cardiologist. The Outreach Team are called to assess deteriorating in-patients and work 24/7 so are ideally placed to upskill in this area. The training will commence within eight weeks and the aim is for the whole team to receive this training within six months. The training will initially be delivered as a “live” session and will then be recorded to maximise ease of access. Completion of this training will form part of the Night Sisters’ and Outreach Nursing Team’s formal training record.

I hope that this response addresses the concerns raised.

Yours sincerely



  
Chief Executive