



Andrew J. Cox
HM Senior Coroner for Cornwall & the Isles of Scilly
HM Coroners Office

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20 October 2023

Re: Regulation 28 Notice – Tamsin Ann Dolamore

Dear Sir,

I refer to your report dated 16 May 2023 made under paragraph 7, schedule 5, of the Coroners and Justice Act 2009 and regulations 28 and 29 of the Coroners (Investigations) Regulations 2013.

On behalf of all at Network Rail, I would like to take this opportunity to express my sincere condolences to the family of Ms Dolamore.

I detail below Network Rail's considered response to the matters of concern raised in your report and offer our apologies for the delay in providing you with this.

The parapet at Menacuddle Hill/North Street Bridge

In response to your concern that the height of the parapet at Menacuddle/North Street Bridge was not compliant with legal requirements, Network Rail has extensively reviewed the possible measures that may be taken to rectify this and is committed to raising the height of the parapet to reduce the potential for further incidents.

Currently, the height of the parapet is partially compromised by several factors, including the road alignment, surface provision, the orientation of the structure and the age of construction. Progressive re-surfacing of the road over the years may have increased the height of the road surface, having the net effect of decreasing the parapet height, which has not changed since construction, which dates back to 1859.

To rectify this, on 6 September 2023, Network Rail issued an instruction to raise the height of the parapet to a minimum of 1250mm above adjacent surface level, with an additional course of stonework from an existing minimum height of 990mm. The current timescale for completion of the project is one year from instruction.

A site visit was undertaken at the end of September 2023 for the purposes of scoping and planning and appropriate measurements were taken. Following this, a proposal regarding the strategy and design of the project was submitted and feedback is currently being considered as of 10 October 2023. Once approved, the works will be issued to Network Rail's appointed contractor for this project.

I hope that this response answers your concerns but if I can be of any further assistance, or if you would like further clarification, please do not hesitate to contact me.

Yours sincerely,



Route Director, Western Route