



HM Prison & Probation Service

Director General of Operations
HM Prison and Probation Service
8th Floor Ministry of Justice
102 Petty France
London
SW1H 9AJ

Ms Kate Ainge
HM Assistant Coroner for Liverpool and Wirral
Boundary Street
Liverpool
L5 2QD

07 July 2023

Dear Ms Ainge,

Thank you for your Regulation 28 report of 16 May 2023 addressed to the Ministry of Justice. I am responding on behalf of His Majesty's Prison and Probation Service (HMPPS) as Director General of Operations.

I know that you will share a copy of this response with Mr Robinson's family, and I would first like to express my condolences for their loss. Every death in custody is a tragedy and the safety of those in our care is my absolute priority.

You have expressed concerns regarding the need for a mental health nurse or expert to attend all Assessment, Care in Custody and Teamwork (ACCT) case reviews nationally.

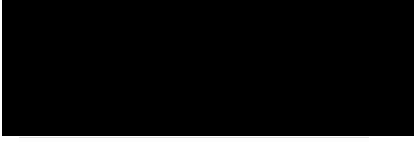
As you are aware, ACCT is the case management approach used to support people at risk of self-harm and suicide and is designed to meet the specific needs of the individual by providing multi-disciplinary support to design a person-centred safety support plan.

The emphasis on multi-disciplinary working ensures that any staff who can contribute to supporting the individual will be invited to be part of the ACCT case review team. Depending on the individual's need, this may include a range of staff members from across the prison such as key workers, chaplaincy, substance misuse, psychology, and wing staff, as well as mental health professionals.

The policy requires that healthcare staff are always invited to attend, or otherwise contribute, to the first case review, allowing the case review team to consider the need for any additional mental health support for the individual, including referral to the mental health team, and their attendance at subsequent case reviews. This ensures that attendance is driven by the needs of the individual, and staff are appropriately deployed where they can offer the most support.

Thank you again for bringing your concerns to my attention. I trust that this response provides assurance that action is being taken to address this matter.

Yours sincerely,



Director General of Operations