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Bwrdd Iechyd Prifysgol
Bae Abertawe
Swansea Bay University
Health Board

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gofalu am ein gilydd, cydweithio, gwella bob amser
caring for each other, working together, always improving

Pencadlys Bwrdd Iechyd Prifysgol Bae Abertawe
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Rydym yn croesawu gohebiaeth yn y Gymraeg neu'r Saesneg. Atebir gohebiaeth Gymraeg yn y Gymraeg, ac ni fydd hyn yn arwain at oedi.

We welcome correspondence in Welsh or English. Welsh language correspondence will be replied to in Welsh, and this will not lead to a delay.



Dyddiad / Date: 12th July 2023

Ms Kirsten Heaven,
Assistant Coroner – Swansea and Neath Port Talbot,
The Guidhall,
Swansea,
SA1 4PE.

Dear Ms Heaven,

RE: REGULATION 28: REPORT TO PREVENT FUTURE DEATHS

I write in response to the matter of concern raised in respect of the deceased Mr Samuel Morgan.

The Health Board fully acknowledges the concerns you have raised and understands the importance of sharing information between the Community Mental Health Teams (CMHT) and the Community Drug and Alcohol Team (CDAT) to improve patient safety and outcomes.

The solution to this is intended to be the implementation of the Welsh Community Care Information System, (WCCIS) which is a national IT programme aimed at enabling the safe sharing of information between health and social care. This has been partially rolled out within the Health Board as part of the implementation of the solution within Swansea Local Authority. Further roll out within the Health Board is currently on hold pending the approval by Welsh Government of recommendations made within a Ministerial Advice Paper presented by the National Programme Team. The situation is complicated by the fact that only one of our Local Authority partners has chosen to implement WCCIS. The current deployment of the solution within SBUHB is managed by Swansea Local Authority who



grant licenses to Swansea Bay staff. Any amendments to system functionality have to be requested and implemented by the Local Authority.

The Health Board recognises the need to take urgent action to address the issues that have been identified and understands that this cannot wait for the further development/roll out of WCCIS. The following actions will therefore be taken:

1. For Swansea based teams there is opportunity to share information between community mental health teams and drug and alcohol services via WCCIS which will allow 2 way sharing of all information in the WCCIS system relating to episodes of care both within community mental health services and drug and alcohol services. The technical changes to enable this will be completed within 10 working days and it is intended that this will be implemented week commencing 7th August 2023.
2. For NPT based teams and LPMHSS the Health Board will extend access to WCCIS on a read only basis supported by a Standard Operating Protocol (SOP) for staff which requires them to search WCCIS for episodes of care when patients enter and move through the service. Staff will also be able to upload clinical records to the system which will enable information sharing with other community based services. It is intended that this will be implemented as from Monday 4th September 2023.

I am confident that the changes described above address your concern, however please do not hesitate to contact me if you require any further information

Yours sincerely




CHIEF EXECUTIVE

