

Partners:

[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]

Management Team:

[REDACTED]

Ritchie Street Group Practice

34 Ritchie Street
London, N1 0DG

[REDACTED]
[REDACTED]

[REDACTED]

12-Jun-2023

Dear Coroner

Re: Mrs Helen Coogan (D.O.B 21-Mar-1945)
21A Arundel Square
London
N7 8AS

[REDACTED]
[REDACTED]

Many thanks for your Prevention of Future Deaths report.

She first presented with bowel symptoms in July 2022. A qFIT test was organised then and in total organised 4 times between July and Sept 2022 when she had contact with someone and was noted to have not completed the test. I am unclear why she did not do it.

She did do 3 other stool tests in July 22 but none were for qFIT - she was subsequently advised of this and the need to do it but still didn't.

She was reviewed by several GPs and during this period she was also assessed by our paramedic and the Whittington's Rapid Response Team. She also attended A&E but took her own discharge before being assessed. The Rapid Response Team felt she had capacity.

Plan

- discussed it at a partners meeting – nil further could be added
- raised a significant event to discuss with the wider team to see if anything can be learned and improved from this – nil further could be added.

I cannot see what else could have been done to get a patient do a test that was advised and organised several times. It is a test patients have to produce and collect a sample to be able to process.

Private & Confidential.

Ritchie Street Group Practice, 34 Ritchie Street, London, N1 0DG

[REDACTED]
[REDACTED]

Yours sincerely

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