

around the timing of any inspections for this pharmacy, and what the focus of any inspection activity ought to include. The role of our Inspectors is to ensure that the systems and processes within pharmacies meet our standards for registered pharmacies, including the skills and competence of the staff working there. If we find problems, we will ensure improvements are made.

We will also be writing to the Superintendent pharmacist (SI) for the pharmacy, to remind them that it is their responsibility to ensure that the training and competencies of support staff are in accordance with the requirements outlined earlier.

We will also keep your concern in our records because we may need to consider it if we get any further concerns about the pharmacy.

Thank you again for raising this concern with us; it is very helpful to have this information.

It would be very helpful if you could tell us about how you feel we have dealt with this concern. If you would like to do so, please fill in the feedback survey at: [REDACTED]

Kind regards

[REDACTED]
Assessment Officer

Concerns

General Pharmaceutical Council

25 Canada Square | Canary Wharf | London | E14 5LQ



We got silver in [Mind's workplace wellbeing index](#)

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Concerns

General Pharmaceutical Council

Level 14, One Cabot Square | Canary Wharf | London | E14 4QJ

Email: concerns@pharmacyregulation.or

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www.pharmacyregulation.org
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