

## Action Plan to Prevent Future Deaths

<b>Directors:</b> [REDACTED] [REDACTED] [REDACTED] (Quality Assurance)	<b>Manager Name:</b> [REDACTED]
<b>Date:</b>	
<b>Areas of Concern:</b>	
<b>1. Question &amp; Answer tick box for risk assessments on the PCS system we use within our care homes</b>	
<b>2. Risk assessments not making recommendations when risks have been identified</b>	
<b>3. Staff being unfamiliar with care plans and risk assessment</b>	
<b>4. Care plans and risk assessments not being updated</b>	
<b>5. PCS system not preserving old care plans/risk assessments and reviewing the system in place.</b>	
<b>Discussions:</b> <ol style="list-style-type: none"> <li>We have been using the PCS system (Person Centered Software) in all of care homes. Any risk assessments are person centered around the resident to identify risks.</li> <li>We have checked with PCS and although risk assessments are archived residents care plans are not. This is due to care plans being reviewed on a monthly basis if not sooner depending on if circumstances change with that resident.</li> <li>All staff use a handheld device where they have access to residents care plans and risk assessments. This will be part of our action plan to ensure that during inductions staff are shown how to access information on residents and use the devices effectively.</li> <li>All care plans and risk assessments are reviewed and updated monthly.</li> <li>As care plans are reviewed and updated regularly to reflect residents support we fill that it works effectively as the information on care plans are up to date.</li> </ol>	
<b>Action Plan:</b>  The prevention of future deaths in care facilities requires adherence to strict safety protocols and procedures. Here are some key measures we have taken to reduce the risk of future deaths:  <b>1. Staff training and supervision:</b> Ensure that all staff members undergo rigorous training and are aware of the correct procedures for providing care and	<b>Completion Date:</b>  Training and supervisions: All staff are up to date with training except new employee's who complete mandatory training before starting in their post and then they have 12 weeks to complete the rest of their training schedule.  Care plans and risk assessments are reviewed monthly but sooner if changes

<p>responding to emergencies. Regularly assess and update staff knowledge and skills. Provide adequate staffing levels to ensure proper supervision and monitoring of residents.</p> <p>2. Risk assessment: Conduct regular assessments of residents to identify any potential risks to their health and safety. This includes assessing their physical and mental health needs, as well as their mobility and potential risks such as falls or wandering.</p> <p>3. Safeguarding procedures: Implement robust safeguarding procedures to protect residents from abuse, neglect, or exploitation. Encourage staff to report any concerns or suspected incidents promptly. Conduct thorough investigations and take appropriate action when incidents are reported.</p> <p>4. We have implemented training on the PCS handheld devices during induction for staff. This will give all new members of the team the knowledge and skills on how to use the device correctly and effectively.</p> <p>5. We have implemented a list of residents who are high risk of falls to ensure that not only our regular staff and new staff but also agency staff know who are potentially at risk of harm</p> <p>6. Documentation will be checked on a regular basis to ensure staff are documenting correctly and effectively.</p>	<p>need to be made to support residents. This will continue to be ongoing in the future.</p> <p>Staff are aware that any safeguarding concerns need to be reported to the manager straight away so that correct procedures are followed. This is ongoing.</p> <p>All staff have been trained on how to use the PCS device and where to find all relevant information on residents. This also includes agency staff and new employees. PCS training has been added to our induction programme for new staff.</p> <p>All staff have access to a list of residents who are potentially at high risk of harm. The list is updated as and when and will continue to be ongoing.</p> <p>Manger, Deputy Manager, Team leaders check documentation regularly and inform staff members if they need more detailed documentation. This is ongoing.</p>