

HM Assistant Coroner Gareth Jones

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www.cqc.org.uk

11 March 2024

Dear HM Assistant Coroner Jones,

Response to prevention of future death report following an inquest into the death of Jill Brice

Further to the naming of myself as the Chief Executive of the Care Quality Commission (CQC) as a respondent in the Prevention of Future Death report issued following the death of Jill Brice on 23 December 2022, we regret that a formal response has not yet been provided to your office and sincerely apologise for this.

I recognise that the initial response was due from us by 5 December 2023 and that an extension of time was requested until 24 January 2024 in my letter to you of 12 January 2024. I would like to further apologise that this response was not provided within the extended timescales that we had anticipated.

We note that the concern raised in the Prevention of Future Deaths Report at part 5 are as follows:

The Fire Safety Report recommended that care residents be reminded to have their pendant close to them at all times. I would like reassurance that this be actioned.

Unfortunately, we are unable to provide reassurance required regarding this concern or to comment upon it. The accommodation where Jill Brice resided was sheltered accommodation managed by the Teachers Housing Association, a not-for-profit charitable organisation. This organisation is not registered with us and therefore not regulated by us. The Teachers Association would not be required to register with us unless it was providing a regulated activity, as defined in section 8 of the Health and Social Care Act 2008 and Part 1 paragraph 2 of the Health and Social Care Act 2008 (Regulated Activities) Regulation 2014.

We understand that the Teachers Association is an organisation registered with the Homes and Communities Agency as a Registered Provider (registration Number LH0426); affiliated with the National Housing Federation, registered with the Financial Services Authority under the Co-Operative Community Benefit Societies Act 2014 (Registration Number 17955R).

Our National Enforcement Team has reviewed the information available and based on that information is of the view that the Teachers Housing Association is not providing a regulated activity and as such does not require registration with us.

If you have any further queries, please do not hesitate to contact us further.

Yours sincerely,

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Chief Executive