



12th National Forum
Improving access to justice in a cost-of-living crisis

Friday 17 November 2023
Friends House, London NW1 2BJ and Online

- 0915-0945 **Registration, networking, refreshments.**
Legal Technology Showcase
Facilitator: [James Walker](#), CJC member
- [PingDR](#)
 - [Resolve Disputes Online \(RDO\)](#) and [IPOS Mediation](#)
 - [JUST: Access](#)
- 0950-0955 **Welcome**
- 0955-1045 **Morning speakers**
- [Sir Geoffrey Vos](#) – Master of the Rolls
 - [Lady Carr](#) – Lady Chief Justice
 - [Alex Chalk KC MP](#) - Lord Chancellor and Secretary of State for Justice
- 1045-1145 **First Panel Session: identifying some of the current issues.**
Chair: [HHJ Karen Walden-Smith](#), CJC member
- Changing patterns of people in need - [Emma Austin](#), Coventry Law Centre
 - Results of data collection on people in need - [Maudie Johnson-Hunter](#), Joseph Rowntree Foundation
 - Money claims/debt recovery - [Matthew Jupp](#), UK Finance
 - Funding - [Clare Carter](#), Access to Justice Foundation
- 1145-1200 **Refreshments**
- 1200-1300 **First breakout sessions:**
- 1. The role of ADR**
Facilitators: [Judith Turner](#)
 - 2. The role of Data**
Facilitator: [Dr Natalie Byrom](#), CJC member and Chair of [CJC Data Group](#)
Speakers:
[Lisa Harker](#), Nuffield Family Justice Observatory
[Lex Jones](#), Registry Trust
[Rosario Piazza](#), Joseph Rowntree Foundation
[Fiona Rutherford](#), Justice

3. The role of Education in pro-bono assistance

Facilitator: [Professor Sue Prince](#), Exeter University.

Speakers:

[Sarah Calder](#), Anglia Ruskin University

[Paul McKeown](#) and [Kayliegh Richardson](#), Northumbria University

[Rebecca Samaras](#), University of Dundee

[Bill Skirrow](#), Pro Bono Community

[Eddie Coppinger](#), University House

1300-1345 **Networking and lunch**

1350-1410 **Afternoon keynote - [Dame Clare Moriarty](#) - CEO, Citizens Advice**

1415-1515 **Second breakout sessions**

1. Funding

Facilitator: [Dr John Sorabji](#), CJC member

2. The role of generative AI and the justice system

Facilitator: [Professor Richard Susskind](#), Chair of [CJC Futures Group](#)

Speakers:

[Jay Bangle](#), TPXimpact

[Margaret Hagan](#), Stanford Legal Design Lab

[Uwais Iqbal](#), Simplexco

[Renate Samson](#), Ada Lovelace Institute

3. The role of the judiciary LiP liaison judges ([judiciary only](#))

Facilitators: HHJ Dight and HHJ Tindal, LiP liaison network, Judiciary

1515-1530 **Refreshments**

1530-1615 **Second Panel Session** discussing ideas that have emerged during the day and focussing on work going forward.

Chair: [Lord Justice Birss](#)

- **Digital** - [Jay Bangle](#), TPXimpact
- **ADR** - [James South](#), CEDR
- **Education** - [Paul McKeown](#) and [Kayliegh Richardson](#), Northumbria University
- **Housing** - [District Judge Ian Greenidge](#), Judiciary

1620-1630 **Concluding remarks - [Sam Allan](#)**, Civil Justice Council