

From: [REDACTED]
To: [REDACTED]
Sent: Thu Feb 01 2024 23:34:46 GMT
Subject: External: FW: RE: Regulation 28 Report into the death of Claire Nicole Briggs

F.A.O Adrian Farrow – HM Assistant Coroner.

Dear Mr Farrow,

In response to the Regulation 28 Report into the death of Claire Nicole Briggs sent to our Assistant Chief Constable on the 8th of December 2023, please see below response on behalf of Lancashire Police:

*Lancashire Police have been working with North-West Regional Forces and NWS to finalise, agree and implement a Joint Operating Protocol (JOP). This was initially agreed and the final version V1.0 of the **Regional Standard Operating Procedure – Information Sharing in Relation to Incident Logs** went live on Thursday 12th October 2023. It was also agreed with the regional Forces and NWS that monthly meetings will continue until North-West Fire and GMP were able to proceed with the agreement.*

Lancashire Police are already working closely with North-West Regional Forces and North-West Ambulance Service in relation to agreed processes in the Joint Operating Protocol. The document will provide clarity and guidance to Control Room staff regarding escalation of incidents due to delays. It will also give operational officers at the scene of an incident guidance and information to obtain direct clinical advice from Northwest Ambulance Service prior to them arriving on the scene of an incident. Implementation was initially via email/briefing to all Force Control Room Supervisors and Force Incident Managers.

Rollout via email briefing was due to take place to operational officers and Control Room staff to be made aware of the purpose and aims of the JOP, how it applies to that agency and how it should be used by staff. However, this has been delayed due to GMP having issues with the wording in the document about the responsibilities of the lead agency. Further meetings have now taken place with all regional forces to agree the wording. Version 1.3 was due to go live on 31/01/2024, however this is still waiting sign off from GMP and Fire and Rescue. Lancashire Police are happy and have signed off with the Version 1.3 document, and we are just waiting for confirmation of go live from Northwest Ambulance Service who are leading on the document.

If you require any further detail, please do not hesitate to contact me.

Kind regards

[REDACTED]



[REDACTED]
Operations Manager - West
Force Control Room
HQ – Contact Management
Lancashire Constabulary

m: [REDACTED]

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