



2 February 2024

Dear Mr Rogers,

**Re: The Inquest Touching the Death of Chloe Elizabeth MACDERMOTT
A Regulation 28 Report – Action to Prevent Future Deaths**

In response to your report dated 19 December 2023 (the “Report”), please find below our written response in accordance with paragraph 7(2) of Schedule 5 to The Coroners and Justice Act 2009.

Thank you for sharing with us your Report and for bringing to our attention your findings and concerns. We are greatly saddened to hear about the death of Chloe Elizabeth MacDermott and we extend our deepest condolences to her family. We understand your report refers to cause of death as being ‘sodium nitrate/nitrite toxicity’. Amazon’s UK Store prohibits the sale of poisons as defined under Schedule 1A of the UK Poisons Act 1972. This includes high concentration sodium nitrate and high concentration sodium nitrite mixtures/substances. More details can be found [here](#).

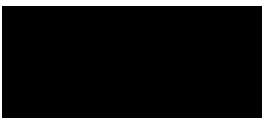
As you may know, in many other jurisdictions, sodium nitrite is a legal and widely available product offered by retailers to preserve foods (such as meats and fish) and for use in laboratories as a reagent. High concentration sodium nitrite is not intended for direct consumption, but unfortunately, like many products, it can be misused.

At Amazon we work hard to earn and maintain customer trust, meaning that safety is a top priority for us. Last year, we invested [more than \\$1.2 billion to protect our stores and our customers](#), building robust safety and compliance programs. We are constantly iterating and improving upon our approach. Since October 2022, we have globally restricted the sale of high concentration sodium nitrite to Amazon Business customers (which is solely focussed on business-to-business transactions) to minimize the potential for product misuse. Therefore, in countries where Amazon Business is not yet available or where local policies prohibit such sale (such as the UK store), high concentration sodium nitrite is not available for purchase.

We trust this is helpful and again express our sincere condolences to Ms. MacDermott’s family for their tragic loss.

Please do let us know if you require any further information.

Yours sincerely,



VP UK Country Manager