North Cumbria Integrated Care NHS Foundation Trust

Version 10

Coroner's ref: Trust ref:



North Cumbria Integrated Care's Regulation 28 Updated Action Plan Concerning the Inquest into the death of Karena Wickings Dated: 01/05/2024

Concern 1

The surgical mortality conducted after Karena's death does not seem to have considered the role that anticoagulation might have played.

Recommendation 1:	Lead:	Action:	Target Date:	Update:
Business Intelligence Team to notify Collaborative of community deaths within 30 days of elective surgery to allow for clear escalation and timely review of patient's care.	Collaborative Lead Nurse's within Critical Care, Specialist Surgical and Surgical Care alongside the Mortality Surveillance Group as Trust wide	Share the information received from Business Intelligence with the Mortality Surveillance Group and agree how case reviews will occur within the Collaborative.	April 2024	03/04/2024 listed to be discussed at the next mortality meeting 15/04/2024 discussed at mortality meeting. Plan for the Business Intelligence Team to send monthly reports to the Surgical Collaborative Lead Nurse and this will be shared via email to all Lead Nurses and then be discussed at Directorate level.
A documented process for action which should be taken, once a notification of coronial case is	Head of Legal Services	To provide a clear instruction to the recipients around what is required from them once	April 2024	Complete. Email sent to Legal Services Team 23/04/2024:

received from the Legal Team to intended recipients.	notified of a coronial case to cross reference if the case review has already been undertaken.	Inquest Templates SLegal Services NCIC
	Training to be provided by the Legal Team to Collaborative to increase knowledge base and awareness of process.	Due to service pressures it is hoped that a programme will be delivered by the end of 2024. Guidance is already in place and provided when requesting information from the Collaborative and witnesses, and there is intention to create a Trust specific inquest guide.

Concern 2

Evidence heard that within this case Trust and NICE guidance was followed, but no evidence of consideration to extending the VTE prophylaxis on discharge

Recommendation 2:	Lead:		Action:	Target Date:	Update:
Update the Pharmacological VTE	Clinical Dire	ector	Review latest NICE guidance	April 2024	03/04/2024 Guideline
Prophylaxis in Adult Medical and	for Gen	neral	and update Trust Guidelines.		with the Clinical Director
Surgical Patients Guidelines to	Surgery	and			for General Surgery and
include advice on discharge and	Medicine				is currently being
documenting VTE risk.					updated.
Recommendation 3:	Lead:		Action:	Target Date:	Update:
Amend the nursing discharge	Matron		Share Regulation 28 with all	April 2024	Email sent to Matrons
checklist to document the ongoing			Matrons for awareness.		03/04/2024:
plan for VTE prophylaxis at the time					
of discharge, to ensure patient					

information advice and management plan if for pharmacological VTE.		Liaise with Digital Systems to update the system to include VTE on discharge in the nursing checklist. Audit discharge checklist to ensure compliance with checklist.		Regulation 28 sharing with CLN.ms 03/04/2024 Meeting with held with Chief Nursing Information Officer to discuss implementation.
VTE assessment at the time of discharge to be documented on the electronic discharge summary, providing an update on actions taken to reduce this risk and any further actions required.	Surgical Care Collaborative Chair	Provide training and guidance around the assessing and documentation of VTE at time of discharge. Amend discharge summary.	June 2024	
		Describe clear plan of ownership should a patient be discharged on pharmacological VTE. To be reviewed in line with Medical Discharge Summary Improvement Project.		

Recommendation 5:	Lead:		Action:	Target Date:	Update:
Amend the ward round proforma to	Surgical Care		Discuss with surgical	April 2024	03/04/2024 Draft version
include daily review of VTE in place	Collaborative		speciality the ward round		completed but awaiting
and plan for discharge with regards	Lead Nurse		proforma and understand		final sign off on new
to VTE.			how best to prompt for a daily		clinical guideline to
			VTE review and also a clear		ensure all information is
			plan for discharge around		captured.
			VTE risk.		
Concern 3					
Karena was experiencing significant	ntly reduced mot	bility	y at the time of discharge.		
Recommendation 6:	Lead:		Action:	Target Date:	Update:
Appropriate action taken around	Head	of	To share good practice within	February 2024	Completed 03/04/2024
reduced mobility from the	Physiotherapy		department.		as confirmed via email:
physiotherapy team to support					
ongoing rehabilitation.					▶
					confirmation of