



**Lancashire Teaching
Hospitals**
NHS Foundation Trust

Chief Executive's Office
Royal Preston Hospital
Sharoe Green Lane
Fulwood
PRESTON
PR2 9HT

08 March 2024

Dear Ms Mutch,

RE: Inquest Rhys Lennon-Hill. Regulation 28 Report

Further to your letter of the 15th January 2024 and the associated Regulation 28 report please find attached action plan formulated in response which addresses each of the concerns that you raised.

Whilst I have not included the underpinning evidence, I have instead referenced this within the action plan. I would be pleased to share further updates and detail of the actions if this would assist you further.

Can I offer my sincerest apologies that you had cause to issue the Regulation 28 report. I hope that our response assures you of our commitment to learn both from Rhys's death, and from the subsequent inquest.

Following the inquest, [REDACTED] the Chief Nursing Officer and I met with [REDACTED] to offer further apologies and to listen to her concerns. We have written to Mrs Hill to update her on progress in line with her wishes and enclosed a copy of the action plan.

Please do let me know if we can be of further assistance.

Yours sincerely

[REDACTED]

[REDACTED]
Chief Executive – Lancashire Teaching Hospitals NHS Foundation Trust
Professor of Leadership and Healthcare Manager - Institute of Medicine,
University of Bolton