



Where a lumbar puncture is refused by the patient, it would not be practical or appropriate to refer all such patients to a specialist tertiary centre without further action at the referring hospital. Options available at the referring centre would include providing further advice to the patient to ensure that the risks were fully understood and consideration of further imaging, including CT angiography (CTA), which would detect an intracranial aneurysm and thereby assist in the diagnosis of SAH. It would not be reasonable, as a function of the specialist team, to re-assess imaging for patients solely on the basis of their refusal to permit a complete assessment whilst a patient is at the referring centre. However, if the treating team have a high level of suspicion that there is SAH, then a referral to a specialist centre should be made for advice on further management.

In Ms Kuklinska's case, unfortunately, the clinical team were falsely reassured by the initial CT report and therefore did not consider CT angiogram and/or referral to the neurosurgical team. Where there is a legitimate basis for neurosurgery referral (clinical suspicion of SAH), it is established practice for advice to be sought and scans to be shared with the specialist team for advice.

### **Action taken**

The concerns raised have been considered and a detailed discussion has taken place at our neurosurgical governance day where the facts of this case were considered. The consensus reached was that there is long standing guidance in place for the management and referral of patients with a diagnosis of SAH. The scenario where the referring team had a high level of suspicion for SAH but there was a negative CT and LP was refused was also considered and in this scenario it was considered that the patient should be informed by the treating team of the clinical findings with a suggestion that a second opinion be obtained. A CTA should also be considered.

As referred to above, there are no specific Trust guidelines for the particular scenario where a patient refuses to follow medical advice/ best practice. Where clinicians remain concerned, our on-call neurosurgical team can be contacted for advice.

Whilst it is considered that there is well established guidance in place, having considered your concern, a letter will be circulated to all emergency departments in our catchment area to re-iterate the established pathway/ guidance and to highlight that, if there are concerns with particular cases, our on-call team can be contacted for advice. This letter will be circulated by 30 March 2024 and we would be happy to provide a copy to you.

We have also discussed this case with the patient safety team at SWBH and have shared our internal guideline for managing SAH with them to assist in review of their own guidelines. A meeting has also been arranged between [REDACTED], Hospital Medical Director QEH, and [REDACTED], Chief Medical Officer at SWBH to discuss any additional training/guidance that we can provide to support the clinical teams at SWBH.

I would like to assure you that we have taken the concerns raised within the Regulation 28 Report extremely seriously, which I hope is demonstrated in the steps we have taken, as set out above.

Yours sincerely

[REDACTED]

[REDACTED]

Chief Executive