

University Hospitals NHS Trust Brighton and Sussex University Hospitals NHS Trust Trust Headquarters Royal Sussex County Hospital Eastern Road Brighton BN2 5BE

Brighton and Sussex

30 October 2018

Miss Veronica Hamilton-Deeley Her Majesty's Senior Coroner for the City of Brighton &Hove The Coroner's Office Woodvale Lewes Road Brighton BN2 3QB

Dear Miss Hamilton-Deeley

Mr Darren James Carrington deceased

Thank you for your letter dated 15 June 2018 which I know was acknowledged by my colleague on 18 June.

I appreciate you did not request a response, other than to acknowledge receipt of your letter, but I felt it was important to update you on the issues you raised, and I apologise for the length of time this has taken.

I am very sorry that Mr Carrington's GP, Sussex Partnership NHS Foundation Trust and Pavilions did not receive adequate information concerning the details of Mr Carrington's mixed overdose and accept that this does not reflect good continuity of care. I can confirm that this has been fed back to **Sector Consultant**, Clinical Director for Emergency and Acute Medicine and to **Sector Consultant** and Governance Lead for Emergency Medicine. have discussed these issues with all medical staff as part of the Emergency Department regular governance meetings to highlight the issues that arose from Mr Carrington's attendances and the importance of ensuring that discharge letters contain sufficient detail.

With regard to sending discharge summaries I agree that these should ideally be sent by e-mail on the same day of the patient's discharge. However, this is a major project for the Trust and there is a considerable amount of work to be done on process and system testing before this can be implemented. We are currently focused on roll-out of the new Medway Patient Administration System and our hope is to implement systems within the next 12 months to allow discharge letters and summaries to be sent electronically to GPs and other partner organisations as required.

If you need any further information please do not hesitate to contact me.

I would also like to pass on my condolences to Mr Carrington's family and friends for their sad loss.

Yours sincerely

Chief Medical Officer and Deputy Chief Executive