



Department  
of Health &  
Social Care

*From Maria Caulfield MP  
Parliamentary Under Secretary of State  
Department of Health & Social Care*

*39 Victoria Street  
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Chris Morris  
Area Coroner  
1 Mount Tabor Street  
Stockport  
SK1 3AG

9 May 2024

Dear Mr Morris,

Thank you for your Regulation 28 report to prevent future deaths dated 3 July 2023 about the death of Lily Redman. I am replying as the Minister with responsibility for mental health and patient safety.

Firstly, I would like to say how saddened I was to read of the circumstances of Lily's death and I offer my sincere condolences to her family and loved ones. The circumstances your report describes are concerning and I am grateful to you for bringing these matters to my attention. Please accept my sincere apologies for the significant delay in responding to this matter.

Your report raises concerns over the provision of care for people with complex mental health needs.

In preparing this response, Departmental officials have made enquiries with NHS England, which has advised that, as part of the NHS Long Term Plan, all integrated care systems have been receiving significant funding from 2021/22 to develop and roll out new models of integrated primary and community mental health care in line with the Community Mental Health Framework so that mental, physical and social care are better integrated and adults with severe mental illness are better supported in their communities. A key requirement of the new model of care is the provision of a dedicated community mental health offer for those with diagnosis of 'personality disorder' or complex emotional needs. This offer should be co-produced and provide personalised, trauma informed and flexible care that is responsive to individuals changing needs. NHS England has shared the key principles for the development of services for people with 'personality disorder' and will continue to share guidance and positive practice with systems.

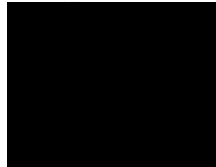
NHS England's priorities and operational planning guidance for 2024/25 sets out the aim to increase the number of people accessing transformed models of adult community mental health to 400,000 by the end of March 2025 compared to 2019.

From a national perspective I would add that, under the NHS Long Term Plan, the NHS forecasts that, between 2018/19 and 2023/24, spending on mental health services has

increased by £4.7 billion in cash terms, compared to the target of £3.4 billion set out at the time of the NHS Long Term Plan in 2019.

I hope this response is helpful. Thank you for bringing these concerns to my attention.

Yours sincerely,



**MARIA CAULFIELD**