

Date: 26 April 2024

[REDACTED]
Mr Ian Potter
HM Assistant Coroner
Inner North London
St Pancras Coroner's Court Camley Street
London N1C 4PP

London Borough of Camden
Supporting Communities Directorate
5 Pancras Square
London
N1C 4AG
[REDACTED]

Dear Mr. Potter,

**Regulation 28 – Prevention of Future Deaths Report
Sandra Elizabeth SENIOR (died 24 September 2023)**

Thank you for your report dated 4th March 2024. We were saddened to read your report and the circumstances of the death of Sandra Senior. This letter sets out the enquiries we have made in relation to your recommendations, and the steps we have taken to address the risks identified.

Communal front entrance door

On the communal door we have removed the latch and hook so that the door cannot be held in the open position. The door entry system was operational at the time of our visit, and we have a specific contract in place for the maintenance of door entry systems should a fault occur.

Roof top exit

For the roof top exit we have installed an extra "Fire Brigade" lock that requires a different key. It is unfortunately the case that suited keys that are used by the London Fire Brigade, and our maintenance teams, can be procured by members of the public who wish to access restricted areas (for example for recreational use or pirate radio station broadcasts). This can lead to roof top exits, or doors to machinery and intake cupboards, being left open at times. Hopefully the addition of this further lock will deter casual access.

Caretaking service

The caretaking service carries out daily checks and will secure roof top exits and communal entrance doors that are left open or report a fault should there be one. Clearly this can allow some elapsed time between each daily check where a door may be left open, however the frequency of inspection is determined by the resources available for the service. Residents can also report faults, or doors left unlocked, directly to the repairs service.

I hope this letter sets out clearly our approach to managing the risk in relation to roof top exits, and the specific issues identified at this block. Again, we were saddened to hear about the passing of Ms. Senior, and we welcome the report that you provided following the inquest.

Yours sincerely,

[REDACTED]

[REDACTED]

Director of Property Management