

Dear

FAO: Victoria Davies, Area Coroner

We are writing to raise our concerns regarding the recent Regulation 28: Report to Prevent Future Deaths.

We have already submitted a response via email to [REDACTED] but the recent press coverage has now led to us urgently needing to make contact again and we would politely request a response regarding the following points:

Firstly, we would like to understand the reasons why no one at Spider Project Cafe 71 was contacted prior to the Inquest or to the Regulation 28 report being written.

Secondly, we would like to raise the following questions regarding point 4 and point 5 of the report:

In point 4 it says that EJD called the Crisis Line and was directed to Cafe 71. We want to make it clear that EJD did not ever call Cafe 71, the only call that we are aware of was to the NHS Crisis Line.

The notes in this section appear ambiguous and unfortunately the press have interpreted this as Cafe 71 receiving a call from EJD which is wholly incorrect.

The report then goes on to say that there were no notes of this call and that the pro forma is blank. Again, this is the call to the Crisis Line and not to Cafe 71 but it could be misconstrued as being Cafe 71 and unfortunately the press have reported it as such. We reiterate that EJD never at any point contacted us.

Cafe 71 did receive an email referral on Dec 1st from the Crisis Line regarding contacting EJD but no telephone number was provided. Cafe 71 then responded to the Crisis Line on the same day (Dec 1st) and then received EJD's contact information the following day, December 2nd. In addition to this, as provided on our recent response to Christopher Birchall, the information provided in the referral notes we received from the NHS Crisis Line gave no indication of immediate risk and indeed the main crux of the referral stated EJD was seeking support with her CV.

In point 5, Cafe 71 is referred to as a crisis line whereas in fact it is a non-clinical safe cafe space for people in self-defined crisis in addition to there being a telephone number to call. It is not for lesser crisis but for those in self-defined crisis without a clinical need.

Also in point 5, there is a sentence regarding a lack of notification to the mental health team about EJD being in contact, but again, this would be the Crisis Line who would notify the mental health team as it was them who received the phone call.

Our sympathies of course lie with all the family and friends of EJD and we think it is important that they know the truth. We do feel that we need to raise the above points and would appreciate a response.

Yours sincerely

Additional formal response to Regulation 28 re – EJD.

We request that this is published alongside our initial response.

We have already submitted a first response via email but we are now submitting this as an additional response and we are still within the 56 days given to respond to the Regulation 28.

Firstly, no-one at Spider Project Cafe 71 was contacted prior to the Inquest or to the Regulation 28 report being written and we would like this to be known.

Secondly, we would like to respond to the following points:

In point 4 of the report it says that EJD called the Crisis Line and was directed to Cafe 71. We want to make it clear that EJD did not ever call Cafe 71, the only call that we are aware of was to the NHS Crisis Line.

The report then goes on to say that there were no notes of this call and that the pro forma is blank. Again, this is the call to the Crisis Line and not to Cafe 71. We reiterate that EJD did not ever contact Café 71.

Cafe 71 did receive an email referral on Dec 1st from the Crisis Line regarding contacting EJD but no telephone number was provided. Cafe 71 then responded to the Crisis Line on the same day (Dec 1st) and then received EJD's contact information the following day, December 2nd. This was the day that EJD was sadly found deceased.

In addition to this, the information provided in the referral notes we received from the NHS Crisis Line gave no indication of immediate risk and indeed the main crux of the referral stated EJD was seeking support with her CV.

In point 5, Cafe 71 is referred to as a crisis line whereas in fact it is a non-clinical safe cafe space for people in self-defined crisis in addition to there being a telephone number to call. It is not for lesser crisis but for those in self-defined crisis without a clinical need.

Also in point 5, there is a sentence regarding a lack of notification to the mental health team about EJD being in contact, but again, this would be the Crisis Line who would notify the mental health team as it was them who received the phone call.

Our sympathies of course lie with all the family and friends of EJD and we think it is important that they know the truth.