



## Cornwall and Isles of Scilly

27 December 2024

### **STRICTLY PRIVATE & CONFIDENTIAL**

Mr Andrew Cox  
Senior Coroner for Cornwall & the Isles of  
Scilly  
Cornwall Coroners' Service  
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Truro,  
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**Executive office**  
2S, Chy Trevail,  
Beacon Technology Park,  
Dunmere Road,  
Bodmin,  
PL31 2FR

Email: [REDACTED]

Dear Mr Cox

### **Re: Brandon William Turner (Ref: 16120916)**

I am writing on behalf of NHS Cornwall and Isles of Scilly integrated care board (ICB) in response to the regulation 28 report relating to the care of Brandon William Turner, known as Amelia. As per our letter of 15 August 2024 where we committed to updating you as to progress with our actions, we offer the following update.

One of your concerns was related to the lack of therapeutic alternative options within Cornwall for those experiencing complex Post traumatic stress disorder (PTSD) and emotionally unstable personality disorder (EUPD) who present in crisis.

This issue has been recognised by our health and care system and a 24/7 crisis care pathway is in development in a phased and scaled manner. Initially, we have opened a reablement bedded unit with a block purchase of 4 beds. In addition to this, a community reablement service has been made available where an inpatient bed is not appropriate or warranted. The service includes the option for admission avoidance and crisis sanctuary, to drive improvement and prevent mental ill health crisis in a resilient, recovery and trauma informed way.

Whilst not a dedicated PTSD / EUPD service, the new service is inclusive and would be open to people that have PTSD / EUPD supporting the aims further set out in the letter. Cornwall council provide a range of services that deliver mental health support for adults, children, young people, families and carers. There are also existing joint health, care and VCSE projects. It is therefore important within our planning to ensure these services continue to work in partnership and provide services that interact to deliver a range of options, including crisis sanctuary, for those who need it.

## **NHS Cornwall and Isles of Scilly Integrated Care Board**

Call us on 01726 627 800  
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Chair: John Govett  
Chief executive officer: Kate Shields

The service criteria is inclusive with accessibility to those with a set of needs that meet the safety principles and is not based on diagnosis.

The aims of the proposal include:

- Supporting the prevention of mental health crisis
- Reducing inappropriate conveyance or attendance to Emergency Departments (ED)
- Avoiding unnecessary Section 136 conveyances
- Support prevention of admission to hospital, in general
- Minimise acute out of area placements, specifically

The approach would also:

- Provide wellbeing activities and support
- Support recovery
- Support integration or reintegration into local communities

It is important that the delivery of this care is well planned if we are to ensure it meets the requirements we have set out. Work continues to develop this, at pace, and confirm a sustainable funding source for the scheme, but mental health investment remains a core priority for the NHS, so we would expect this to be prioritised from future investments made in line with the national Mental Health Investment Standard requirements. Whilst we may not be able to give you full assurance of the action and timescales immediately, we would like to keep you informed as the work progresses.

ICB commissioning intentions include an upscaling of the current project above to include sanctuary support for autistic people and day reablement support on site. The commissioning intentions also include a commitment to developing our Crisis Resolution Home Treatment Team (HTT) further by expanding the 24/7 delivery of the service.

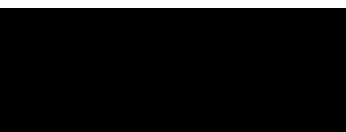
Clients who are suffering poor mental health also have access to an admission avoidance bed in the East of the county and a new initiative called Supportive Stays in which families invite individuals into their homes for up to 8 weeks to prevent mental health decline.

All admission alternative resources are overseen by our HTT and delivered by Voluntary, Community and Social Enterprise (VCSE) partners.

The planning for these intentions involves a broad range of partners, including the ICB, Cornwall Partnership NHS Foundation Trust (CFT), Cornwall Council, local GPs and number of voluntary and community sector (VCSE) organisations.

We hope this update provides further assurance regarding the focus and priority given to improving our mental health and autism services with the support of our partners across the health and care system.

Yours sincerely



**Chief Executive**