

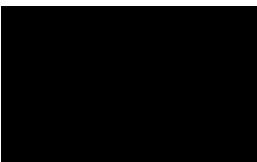
Therefore we understand that the regulation 28 notice sent to Dorset County Hospital should be addressed to NHS England as the service commissioner, and we have also made them aware of this (NHS England's regional medical director is also copied into this response letter).

The Trust is committed to continuous learning from any incident to strengthen the services for which it is responsible. Therefore we are carrying out an investigation of the management of this case as it pertains to Dorset County Hospital and will request sight of the report from the Winterborne Circle Hospital. In conjunction with UHD we are auditing the transfer times for interventional radiology between the two sites and our compliance with 'decision to transfer' standards. We will continue to monitor the service to ensure timely clinical decision making and access to services are in place for all current and future patients.

I hope that the arrangements detailed provide you with assurance that the Trust has mechanisms in place to learn from and monitor our services as well as clinical decision making, so that we ensure patients have access to timely and safe care.

Finally, I would like to end by reiterating our sorrow and condolences to the family of Mrs Booker for their loss.

Yours sincerely,




Chief Executive

Copy to: , Medical Director, NHS England South West
, Chief Executive, NHS Dorset