



HM Prison &
Probation Service

His Majesty's Prison and Probation Service

HMP Guys Marsh
Shaftesbury
Dorset
SP7 0AH

2ND August 2024

Dear Coroner,

Frazer Williams - ref: 23542028

Please find attached the PFD response reference the death of Frazer Williams.

Yours sincerely,

Governing Governor

Frazer Williams Regulation 28 response			
Regulation 28 response concerns:	Responsibility	Response	
i. There is inequity within the system of the treatment of a person with mental illness in the prison setting compared to an individual in the community, due to the fact that in the community a person would be placed in a hospital setting on the day they were deemed to require hospital admission, however in prison there are delays in transferring a prisoner in the same situation to hospital.	National?		
ii. There is a lack of NHS guidance, and joint guidance with HMPPS, on the identification, management, and treatment of someone with self neglect in the prison setting	National guidance on when?		
iii. There is a lack of a national directory detailing the facilities and provision of healthcare at individual prisons across England and Wales, and associated guidance on the transfer of individuals between prison establishments when they are under the care of the healthcare teams and are not placed on medical hold. There is a lack of guidance on consultation with prison doctors where a prisoner is receiving medical care, whether that be for physical or mental health, when there is consideration by the prison to transfer the prisoner who is not placed on medical hold. Further there is a lack of consultation with the healthcare team at the proposed receiving prison to ensure they can provide the appropriate care for the person.	Healthcare		
iv. There is a lack of national guidance for healthcare teams working in prisons around the handover of healthcare of a prisoner to the receiving prison when they are transferred to another prison.	Healthcare		
v. There is a lack of national specification in respect of prison healthcare units.	National?		
vi. There is lack of national guidance for both senior management and operational prison staff in relation to the handover of a prisoner in advance of their transfer, not specific to, but especially those with complex needs, when transferring between prisons.			

vii. The lack of ACCT quality assurance, or audit, between day 7 of the ACCT and the post closure review.	Prison address	The Custodial Manager within the Safety function is responsible for the QA. This is completed on a weekly basis. The Regional team also Attend GM twice monthly and undertake Acct Assurance.	
viii. There is lack of automatic flagging of a missed ACCT review at HMP Guys Marsh and this could also be a national problem.	Prison address National Comment	The Safety Team ensures that reviews are highlighted to the Orderley Officer. A new daily briefing sheet has been introduced to ensure reviews are scheduled and planned accordingly. A new booking tool is to be introduced from the 1st August.	
ix. Relevant individuals, such as key workers are not being invited to attend ACCT reviews at HMP Guys Marsh in line with ACCT 6 guidance	Prison address	We facilitate MDT reviews; however, due to current Staffing levels. Band 3 Officers are unable to attend ACCT reviews. This will improve from September 2024 onwards.	
x. The keyworker scheme is not being delivered in line with national guidance at HMP Guys Marsh	Prison address	for the Band 3 group will be introduced in September 2024.	
xi. The colour of the cell doors and bedsheets at HMP Guys Marsh, and possibly at other prisons nationally, being very similar can camouflage ligatures	Prison address National comment	This has been escalated for a national response - Local exploration of the issue and potential resolution/action, is ongoing.	

xii. PSI 03/2013 is not being followed at HMP Guys Marsh as there is no immediate call to the ambulance service when a code blue or red is raised	Prison address	Code red/blue NTS was recently circulated and comms I believe mandatory contingency responses (Annex A of the PSI) is followed and was on the last 2 deaths.	
xiii. There is a lack of process regarding the recording of a prisoner's next of kin and involvement of them at HMP Guys Marsh	Prison address	The Safety Team have recently addressed the process for recording NOK details. OMU now identify the NOK and submit the information on NOMIS. (In Frazers case he stated he had no NOK).	
xiv. The email a prisoner system is dependant on the person wanting to contact the prisoner knowing their location, so if the prisoner is transferred to another prison and the person contacting them is not aware, contact which can be a protective factor particularly in a prisoner's mental health care, will not be facilitated.			