



Department  
of Health &  
Social Care

[REDACTED]  
*Parliamentary Under Secretary of State  
For Patient Safety, Women's Health  
and Mental Health.*

39 Victoria Street  
London  
SW1H 0EU

[REDACTED]

Our Ref: [REDACTED]

Nigel Parsley  
Senior Coroner  
Beacon House  
Whitehouse Road  
Ipswich, Suffolk  
IP1 5PB

By Email: [REDACTED]

6 September 2024

Dear Mr Parsley,

Thank you for your Regulation 28 report to prevent future deaths dated 30 May 2024 about the death of Katie Madden. I am replying as the Minister with responsibility for mental health and patient safety.

Firstly, I would like to say how saddened I was to read of the circumstances of Katie's death and I offer my sincere condolences to her family and loved ones. The circumstances your report describes are deeply concerning and I am grateful to you for bringing these matters to my attention.

I understand the concerns raised in your report about 'Claire's Law', Domestic Violence Disclosures, the Public Law Outline process, the support Katie received from Social Services and the safeguarding referrals made to the Multi-Agency Safeguarding Hub. I see that Suffolk County Council and the Suffolk Constabulary have addressed these in their responses to you.

Regarding your concern that, following a psychological review ordered by the Family Court, the Schema-based Cognitive Behavioural Therapy treatment recommended for Katie was not made available. I regret that Katie did not get this therapy as it is not routinely available on the NHS. In such instances, the normal process would be for an individual funding request application to be made by the appropriate clinician to the relevant integrated care board (in this instance, Norfolk and Waveney ICB). This would then be considered by an independent panel made up of doctors, nurses, public health experts, pharmacists, NHS England representatives and lay members.

Whilst it is not clear from your report how the recommendation from the psychological review was communicated to the NHS, Norfolk and Suffolk NHS Foundation Trust has said in its response to you that it has asked all its clinicians that receive referrals into mental health services to identify those where treatments have been recommended by clinicians from outside the Trust in order to offer an assessment prior to any decision being made on the most appropriate way forward.

If you are able to share any further information on this aspect of Katie's care, I would be happy to look into this further.

In addition, I understand that the Norfolk & Waveney ICB will be working with partners to ensure that learning and action is taken forward from this case.

I hope this response is helpful. Thank you for bringing these concerns to my attention.

Yours sincerely,

A large black rectangular redaction box covering the signature area.A black rectangular redaction box covering the contact information area.