

28A recommendation and response record

То	Head of Professional Standards - British Transport Police (BTP)				
Copied to	British Transport Police Authority				
	HM Coroner Mary Hassell				
Date sent	13 August 2024				
Deadline for response	56 days after the date above – 8 October 2024				
Case name	Euston Railway Station DSI				
Case type	Independent				
Case reference	2023/198295				
Recommendation from	Operations Manager				
Police case reference					

We have identified organisational learning for BTP and make the recommendation below under Paragraph 28A of Schedule 3 to the Police Reform Act 2002.

You are required by law to respond, in writing to us by the deadline specified above (56 days from the date this recommendation has been sent to you) and should do so using this form. Paragraph 28B of Schedule 3 of the Police Reform Act sets out the requirements in relation to the response.

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To be completed by IOPC				To be completed by recipient				
Reference 2023/198295/1	Recommendation The IOPC recommends that the British Transport	Previously sent as a S10 recommendation? Date sent		Do you accept?	Details, to include			
	Police (BTP) should explore opportunities to raise awareness of the Vulnerability Assessment Framework (VAF), outside of the Public Protection and Vulnerability training programme, to ensure that officers are made aware, and regularly reminded, of how and when this should be used in respect of safeguarding vulnerable individuals. This follows an IOPC investigation whereby a member of the public contacted police to report a concern for a man's welfare outside Euston Railway Station. The call	INO						

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was graded as requiring an			
emergency response and			
several officers attended.			
As a result of decisions			
made at the scene, no			
further action was taken			
and sadly the man later			
died. Evidence obtained			
during the investigation			
indicated that despite the			
officers having attended			
the training programme,			
they appeared unaware of			
the application of the VAF			
to help them assess the			
man and gather the			
appropriate information to			
inform their decision-			
making. Spreading further			
awareness of the VAF, will			
help officers make better			
decisions about			
safeguarding when			
attending welfare			
incidents. In using the VAF			
in this instance, the officers			
would have likely			
recognised that the man			
was vulnerable, and action			
could have been taken to			
appropriately safeguard			
him.			

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On receipt of your response, we are required to publish it within 21 days and send a copy to any person who was sent the original recommendation (as listed above). If you have any representations why this response should not be published, e.g. if it may prejudice ongoing proceedings, please let us know.

When completed please return this form to: