

PFD Regulation 28 Response from Petroc Group Practice, 24 July 2024

We have taken the time to reflect and review the circumstances surrounding the death of Ms Louise Helen Jones as detailed in your Prevention of Future Deaths (PFD) report.

We appreciate the thoroughness of your investigation and the recommendations provided.

In response to the points raised in the PFD report, we have developed a comprehensive practice policy for opioid prescribing. We believe this policy addresses points 1 to 4 in the report.

Please find the proposed practice policy for opioid prescribing attached for your review.

Our proposed actions are as follows:

1. Dissemination of Information: If deemed acceptable, we will disseminate the new practice opioid policy via email to all practice staff. This will ensure that everyone is informed and aware of the new guidelines.
2. Significant Event Discussion: We have raised this as a significant event and will discuss it at our next practice-wide meeting, scheduled for the 19th of September. During this meeting, we will cover the new policy and how it pertains to our approach to new and ongoing prescriptions for opioids. Minutes and copies of the policy will be circulated afterwards and made available to all staff.
3. Patient Review: We will run a search on all patients currently prescribed strong opioids who do not have a malignant diagnosis. We will identify any patients who have not had a review of their medication in the last six months and bring them in for a review in the context of this new practice policy.

Moving forward, all patients on strong opioids will be reviewed on a six-month basis as per this policy. We believe these actions will significantly enhance our prescribing practices and ensure patient safety. We are committed to continuous improvement and welcome any further recommendations you may have.