

**Death of Maureen Alison Woollen (D.O.B. 24 September 1931, D.O.D. 31 October 2023)**

**Response to Regulation 28 Report to Prevent Future Deaths**

**Bundle of Additional Documentation**

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## Prevention and Management of Falls Policy

This policy sets out a consistent approach to risk assessment and risk management, the protocol to follow when a fall occurs, measures and prevention and the means by which compliance with this policy will be measured.

It is important that staff know how to manage the risk of falling in Sheffcare services, how to deal with a fall when it happens and the methods by which falls can be prevented.

SheffCare works in line with the CQC Care Framework, legalisation, and NICE guidelines to enhance the quality of care provided for service users'.

*Health and Social Care Act 2008 (Regulated Activities) Regulations 2014:*

*Regulation 12.* The intention of this regulation is to prevent people from receiving unsafe care and treatment and prevent avoidable harm or risk of harm. Providers must assess the risks to people's health and safety during any care or treatment and make sure that staff have the qualifications, competence, skills and experience to keep people safe.

There are general duties placed upon employers to safeguard the health and safety of employees and others (including residents, the public and contractors) by Sections 2 and 3 of the *Health and Safety at Work etc. Act 1974*.

*The Management of Health and Safety at Work Regulations 1999*, Regulations 3 and 5 and the associated Approved Code of Practice, require employers to assess risks to the health and safety of both employees and residents and to put into effect appropriate arrangements for health and safety planning, organisation, control and review.

*The Workplace (Health, Safety and Welfare) Regulations 1992*, Regulation 12, and the associated Approved Code of Practice establish an absolute duty for floors to be suitable for their purpose (this includes adequate slip resistance, evenness and slope). Floors must be kept free of obstructions and any article or substance that may cause any person to slip, trip or fall.

Regulation 13 requires measures to be taken to prevent any person falling a distance likely to cause personal injury.

National standards and guidance relating to falls prevention and patient care is recommended within the NICE CG161 Falls (June 2013) and Pathway. The guidance published in June 2013 enhances the 2004 guidelines to include recommendations about patients within inpatient settings.

<https://www.nice.org.uk/guidance/cg161>

NICE161 Clinical Guideline *Falls: The Assessment and Prevention of Falls in Older People*.

- Older people in contact with health care professionals should be asked routinely whether they have fallen in the past year and asked about the frequency, context and characteristics of the fall.
- Older people reporting a fall or considered at risk of falling should be observed for balance and gait deficits and considered for their ability to benefit from interventions to improve strength and balance.
- Older people who present for medical attention because of a fall, or report recurrent falls in the past year, or demonstrate abnormalities of gait and/balance should be offered a multifactorial falls risk assessment.

SheffCare aims to reduce the number of service users' falls which could result in a serious injury and cause impairment to that person's general abilities, needing effective pro-longed stressful treatment and rehabilitation for those who have fallen. The risk of falling can never be completely removed but by carrying out a falls risk assessment risk factors can be identified, and action taken to remove or alter risk where possible.

On admission, all staff must follow any pre assessment advice/guidance.

All assessed aids must be in place and checked that they are in safe working order. All aids are to be well maintained and kept in good working order, bed rails are to

Reviewed September 2023 – Director of Care & Operations

be checked in line with Central Alerting Systems guidance. Sensor mats and crash mats are to be kept clean and stored safely when not in use.

A Falls Risk Assessment Form must be completed on admission and used in conjunction with the Service Users Care Plan. This must be updated monthly or more frequently as is required through the review process or as a result of a fall.

All falls must be recorded in the Accident Book and a Service Users' Falls Monitoring Form must be completed and kept with the Service users Care Plan.

Person Centred Softwear data is to be analysed on a monthly basis by the Registered Manager this will provide information which can be used to consider measures to reduce further falls.

Registered Managers are to review falls data on a daily/weekly/monthly basis and report on their findings within the PCS care notes, if there are any trends or patterns or areas of concern these are to be referred to the GP for further review.

Registered Managers should also conduct a monthly quality assurance accident monitoring form highlighting any issues or trends and any further action required.

Compliance with the policy is monitored through the monthly quality assurance report submitted by the Registered Manager to the Head of Quality and Improvement who reports monthly to the Board of Trustees.

If any individual staff highlight to have concerns over the number, frequency, type of falls, they have sustained must be referred to their own GP for advice and guidance & records updated accordingly. Referrals to the fall's prevention team should be actioned who can provide advice and guidance on fall's management.

If any resident sustains an injury due to a fall immediate medical attention is to be taken, a trained first aider is to review the resident, and if required seek medical attention. Care notes are to be fully maintained on the action taken, advise provided by whom and when is to be fully documented. If an ambulance is required and goes over the allotted timeframe specified, or if the resident's condition



changes a **999** call is to be made to update on the resident's condition or to inform the ambulance service of the timeframe allocated on the initial call.

If a resident falls and there are no apparent injuries at the time, but staff then notice injuries these are to be reported and medical attention sought. All care notes are to reflect if a resident is injured and action taken to monitor and review the injury or injuries.

Medications are to be reviewed by the GP and/or District Nurse due to the increased risks of residents who are prescribed medication which can contribute to the risk of falls. Residents who are prescribed **Anticoagulation therapy** as although this treatment does not increase the resident's risk of falling the outcome of the fall could be more serious.

Training is provided for use of hoists and/or equipment this is overseen by the Registered Manager.

Reducing the likelihood of fall's by ensuring the environment is well maintained is managed under Health and Safety audits.

"I STUMBLE" is recognised by Sheffield City Council, Yorkshire Ambulance Service and Fall's Prevention Team to be implemented within Sheffield care homes.

Appendix A.

"I STUMBLE" post fall audit can also be used to review actions and outcomes of a fall. Appendix B.

. Appendices:



## Admissions Policy

Full information must be received in the Home prior to each person's admission e.g. full time placement and respite placements. In the case of an emergency situation, the duty manager must ensure that all basic relevant information is obtained and made available to the care team and all such information should be received before or on admission.

Such information should include the following; the service user's full name, their date of birth, address, NOK or carer, GP's details, medication details, name of the referring worker or their Assessors details, with an outlined statement re the persons emergency.

The Registered Managers are responsible for ensuring that all prospective service users on planned admissions have a completed Care Needs Assessment prior to or on their admission.

It is the Duty/Shift Manager/Care Coordinator (if in post)/Registered Managers responsibility to ensure that the home is able to meet the assessed emotional, social, nutritional (including weight on admission), cultural and health care needs of the service user as required by Care Quality Commission.

Such details must be completed and supplied by the Social Services representatives, however for self funding service users; the Registered Manager must undertake a single assessment, using the company's Self Funders Assessment Form. Where the individual is self funding, a SheffCare Individual Placement Contract must also be completed. Section 3.1.2.3 Financial Procedure on Admission gives full details.

Prospective service users' should be presented with and asked to complete the Service Users Guide/Contract of Care/Contract of Finance on before or at the time of their admission, the Manager supporting that persons admission must ensure that Section Two and Section Three are sent to the appropriate Service Users' finance Adviser.

It is the responsibility of the Registered Manager to ensure that all Service Users' nutritional needs are assessed, documented on admission and there after monitored on a daily/weekly/monthly basis. Fortified drinks are to be documented at all times. Training in this regard must be provided to all appropriate staff.

All such information should be recorded on the individual's 'Service User Nutrition Screening' form which can be found stored as part of the Service Users' Care Plan documents,

Team Leaders must take responsibility to ensure such information is documented and reviewed Monthly, using the review form to evidence such action whilst ensuring up-dates is passed on to the Senior Cook/Cooks and Care team.

Falls Assessments must be completed on admission, at this point we need to use the information provided in the assessment document, if a resident presents with a falls history this information needs to be transferred onto the electronic care records system, and there after monitored on a daily/weekly/monthly basis.

All history such as mobility needs, falls, health, medication, risk of wandering, overnight care needs, level of support required with eating and drinking, choking risk are to be assessed and considered at the point of admission for all types of admissions to the home.

### Quality Assurance Audits Sheffcare

<b>Audit</b>	<b>Frequency</b>	<b>Responsible person</b>
Daily monitoring	Daily	Team Leader
Area report	Monthly	Team Leader
Whole home report	Monthly	Deputy Manager
Walk round	Daily	Manager
Accident monitoring	Monthly	Manager
Care plan	Monthly	Manager
Health and Safety	Monthly	Manager
IPC	Monthly	Manager
Kitchen	Monthly	Manager
Medication	Monthly	Manager

Customer	Quality Dashboard				Metric
		Medication errors - harm	0		>1
		Medication errors - no harm	0	1-2	>3
		Falls	0	>1	>2
		Choking	0		1 or more
		Pressure Care Gradient	>0-1	>2	>3
		Accidents* - residents	0-3	4-10	>11
		Accidents - staff	0	1-2	>2
		Safeguarding referrals	0-3	3-5	>5
	Safeguarding	New S42 enquires in month	0	1	>2
		Ongoing open S42 enquires in the mon	1	2	>3
		Closed S42 cases in the month			
		CQC notifications	0	1	>2
		Regulatory breaches	0		>1
		Duty of Candour reports	>1		
		Hospital admission unplanned	1	1-2	>3
		Any placement at risk	0	1	>2
		Death of resident			>1
		Environment	0	1-5	>5
		External Inspections	0		>1
		Resident concerns	0	1	>2
	Compliments and complaints	Complaints	0	1	>2
		All monthly QA audits complete	0		>1
		Compliments	1+		
		IPC outbreak number of residents	0	1-5	>6
		DoLS	All in place	Waiting for outcome of review	Lack of follow up from authority
		Nurtition & Hydration-weight gain	>0-1kg	>1-2kg	>over 3kg
		Nutrition & Hydration-weight loss	>0-1kg	>1-2kg	>over 3kg

\* 3 or more falls is the reporting threshold for referrals

\*Accidents refers to just accidents e.g. slips, trips, falls, not other incidents

\* Needing to move resident out of the home

\*Number of items required i.e. maintenance, repairs, tasks

\* EHA, Fire Service, CQC, SCC

\* 0 all complete

\* Denotes any type of outbreak

\*Narrative on any red reporting

\* Narrative for over 3kg weight gain

\*Narrative for over 3kg weight loss

	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24	Jul-24	Aug-24	Sep-24	Oct-24	Nov-24	Dec-24
<b>Outcomes</b>												
Medication errors - harm			0	0	0	0	0					
Medication errors - no harm			0	0	0	0	0					
Falls	1	13	22	7	19	16	17					
Choking			0	0	0	0	0					
Pressure Care Gradient			0	0	0	0	0					
Accidents* - residents	1	13	0	7	19	19	20					
Accidents - staff			0	0	0	0	0					
Safeguarding referrals		2	0	1	0	0	1					
New S42 enquires in month		2	0	0	0	3	0					
Ongoing open S42 enquires in the month		2	0	0	0	0	0					
Closed S42 cases in the month		0	0	0	0	0	0					
CQC notifications		2	0	0	0	1	3					
Regulatory breaches			0	0	0	0	0					
Duty of Candour reports			0	0	0	0	0					
Hospital admission unplanned	1	9	2	8	4	2	0					
Any placement at risk		1	1	0	0	0	0					
Death of resident		0	0	0	0	0	1					
Environment			0	0	0	0	4					
External Inspections			0	0	0	0	0					
Resident concerns		1	0	0	0	0	0					
Complaints			0	0	0	1	1					
All monthly QA audits complete			0	1	1	1	1					
Compliments		1	1	1	0	1	1					
IPC outbreak number of residents			0	0	0	0	0					
DoLS			3	0	1	12	2					
Nurtition & Hydration-weight gain			0	0	0	0	0					
Nutrition & Hydration-weight loss	1	3	1	1	1	1	0					
PCS												
Dining Experience												

**Month:****Corridor:**

<b>Resident Clinical Needs:</b>							
<b>Falls: Please record all falls within the month individually and answer all the questions in detail.</b>							
<b>Resident Initials and date of fall</b>	<b>Witnessed or unwitnessed</b>	<b>Any injuries/marks?</b>	<b>Injury/mark photographed onto PCS?</b>	<b>Body map completed?</b>	<b>Medical support sought?</b>	<b>Family Informed?</b>	<b>Comments</b>
<b>MUST: Please record any changes in MUST and/or +/- 2kgs of weight, include any high risk residents in detail.</b>							
<b>Resident Initials</b>	<b>MUST Score</b>	<b>Amount of weight lost/gained</b>	<b>Possible cause known</b>	<b>GP Informed and advice</b>	<b>Referral to SALTs/Dietician made</b>	<b>Comments</b>	
<b>Tissue &amp; Skin Viability: Please record any pressure sores/skin tears/redness individually with detail.</b>							
<b>Resident Initials</b>	<b>Description of area/issue</b>	<b>Photographed onto PCS</b>	<b>Body map completed</b>	<b>Medical support sought</b>	<b>Treatment plan recorded on PCS</b>	<b>Family informed</b>	<b>Comments</b>
<b>Infections/Illness: Please record any infections/illness individually with detail.</b>							
<b>Resident Initials</b>	<b>Description of issue</b>		<b>GP informed and advice</b>	<b>Treatment plan on PCS</b>	<b>Family informed</b>	<b>Comments</b>	

<b>Hospital Admissions: Please record any admissions in detail.</b>							
<b>Resident</b>	<b>Date went to hospital</b>	<b>Reason for hospital visit</b>	<b>Family informed</b>	<b>Returned to home</b>	<b>Comments</b>		
<b>Resident Care and Wellbeing</b>							
<b>Are residents actively participating in scheduled activities: Please record any issues with individuals being able to participate and suggestions for improving this.</b>							
<b>Resident</b>	<b>Activity and reason unable to attend</b>		<b>Suggestions to improve engagement</b>				
<b>Are residents enjoying the dining experience and meals: Please complete a review of the meals each week and record your thoughts and any resident feedback.</b>							
<b>Week start date</b>	<b>TL Feedback (Quality, flavour, presentation)</b>		<b>Resident Feedback</b>				
<b>Resident daily checks: Please check that these checks are being completed and report on any missed checks or issues.</b>							
<b>Area</b>	<b>Number in use</b>	<b>Checked by</b>	<b>Any Issues</b>	<b>Area</b>	<b>Number in use</b>	<b>Checked by</b>	<b>Any Issues</b>
Hair Care	X			Oral Hygiene	X		
Nail Care	X			Meals and Hydration	X		
Clothing/Laundry	X			Footwear/Footcare	X		
Toiletries	X			Wheelchairs			
Commodes				Walking Sticks			
Walking Frames				Hospital Beds			



Bed Rails				Pillows/Mattresses			
<b>Records, Audits and co-production</b>							
Area	Yes/No			Checked by		Comments/Actions identified	
Have all incidents and accidents been reported and documented on PCS							
Have risk assessments been reviewed and updated where necessary							
Have daily care notes on PCS been checked							
Has a resident meeting/consultation taken place							
Has any feedback from the resident or their family been received this month							
<b>Health and Safety and Environmental Checks</b>							
Please record when all checks are being done and by who.							
Area	Number in use	Checked by/date	Any issues	Area	Number in use	Checked by/date	Any issues
First Aid Boxes				Sluices			
Bedding Trolleys				Nurse Call			
Fire Alarm Tests				Emergency Lights test			
H&S Audit				Bedrooms Clean and tidy			
Wardrobes and Drawers tidy				Lounges tidy			
Dining rooms (inc kitchen areas) tidy				Bathrooms and toilets clean and tidy			
All repairs identified and reported							

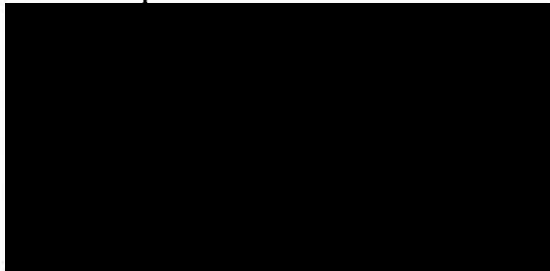
<b>Medications</b>			
Please record when checked and by who.			
<b>Area</b>	<b>Dates checked</b>	<b>Checked by</b>	<b>Comments/Issues</b>
MAR sheets checked			
Any gaps in MAR sheets			
Topical creams chart checked			
Any gaps in topical cream charts			
Medication room/trolleys cleaned weekly			
<b>Staffing</b>			
Please record detailed commentary including dates and who led the activity.			
<b>Area</b>	<b>Comments/concerns/actions</b>		
Number of huddles and topics covered			
Any 1:1's conducted			
Training completed			
How would you rate the team's morale this month (High, Medium, Low)			
<b>Summary</b>			
Please record any improvement actions, concerns or good practice to report to deputy/manager.			
<b>Signed</b>			
<b>Dated</b>			

## HUDDLE

**Huddle Topic Falls**

**Date** 25-10-23

**Discussion Held With**



**Content**

**Monitoring falls and any patterns, is there something they are doing prior to falling, do we think there could be an infection, has medication changed. We need to be looking at what could be causing fall or is it un-preventable.**

**Ensure we are assisting those with poor mobility, checking their foot ware is suitable and seeking advice where we need it via GP for referrals to Physio and fall team.**

**Also documenting any changes and what has been do to help prevent falls.**

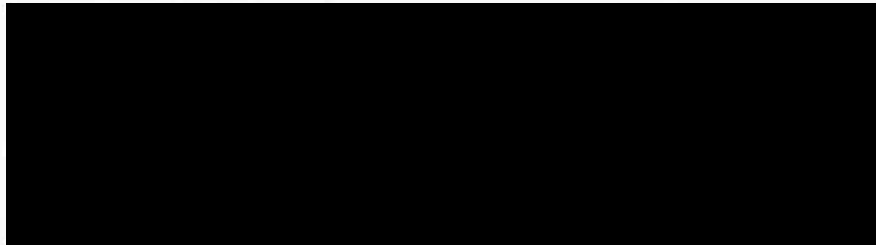
**Any Action Required**

## HUDDLE

**Huddle Topic** Falls

**Date** 4.12.23

**Discussion Held With**



**Content**

Monitoring falls and any patterns, is there something they are doing prior to falling, do we think there could be an infection, has medication changed. We need to be looking at what could be causing fall or is it un-preventable.

Ensure we are assisting those with poor mobility, checking their foot ware is suitable and seeking advice where we need it via GP for referrals to Physio and fall team.

Also documenting any changes and what has been do to help prevent falls.

**Any Action Required**

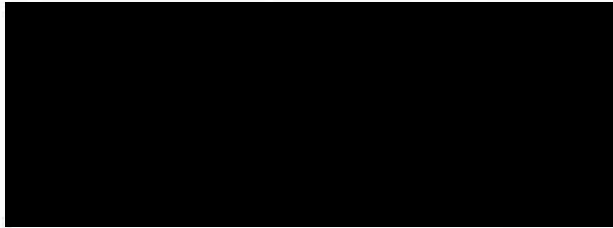
Team leaders to monitor that the above is taking place.

## HUDDLE

**Huddle Topic Falls**

**Date** 11.1.24

**Discussion Held With**



**Content**

**Monitoring falls and any patterns, is there something they are doing prior to falling, do we think there could be an infection, has medication changed. We need to be looking at what could be causing fall or is it un-preventable.**

**Ensure we are assisting those with poor mobility, checking their foot ware is suitable and seeking advice where we need it via GP for referrals to Physio and fall team.**

**Also documenting any changes and what has been do to help prevent falls.**

**Any Action Required**

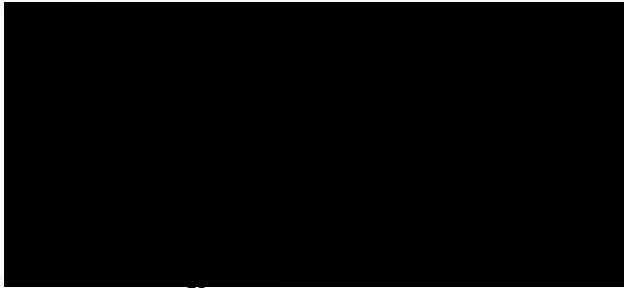
Staff to monitor.

## HUDDLE

**Huddle Topic Falls**

**Date** 8-2-24

**Discussion Held With**



**Content**

Monitoring falls and any patterns, is there something they are doing prior to falling, do we think there could be an infection, has medication changed. We need to be looking at what could be causing fall or is it un-preventable.

Ensure we are assisting those with poor mobility, checking their foot ware is suitable and seeking advice where we need it via GP for referrals to Physio and fall team.

Also documenting any changes and what has been do to help prevent falls.

**Any Action Required**

13.2.24

Lesson Learned: 012  
Sheffcare

Dear all,

**Background:** Resident experienced an unwitnessed fall and sustained injuries.

**Extract of the findings:**

During a period of respite care a resident experienced an unwitnessed fall resulting in hospital admission via ambulance.

This matter was referred to the Social Care Ombudsman by the family and they have reached a conclusion, their findings are for Sheffcare:

- a) it does not overlook the need to prompt people to take fortified drinks and documents this properly;
- b) its staff have access to people's care plans and follow them when delivering care;
- c) care records are not misplaced after someone has left the care home.

**What you as a Leader need to do next:** Please ensure the following is implemented, as appropriate, at your site:

1. Share lessons learnt of the incident in all Sheffcare homes to raise the awareness of this incident
2. Review residents who are prescribed/taking fortified drinks and ensure that they are prompted to take them and that this is documented correctly
3. Review that all staff have access to care plans (days and nights) and that these are followed by undertaking reviews and observations of care practice
4. Review archiving processes within the home to ensure that records are kept safe and secure
5. Admissions policy reviewed to specify respite admission procedures

**Assurance:** Discussion in huddles, 1:1 meetings and staff meetings. Feedback to Head of Quality and Improvement by **30<sup>th</sup> April 24** that the above actions are completed.

If anyone identifies additional learnings based on feedback of this matter, this is to be reported to Head of Quality and Improvement.

Any questions, please do let me know.

Thank you for your continuing efforts to keep the people we support safe and happy.

Kind regards,

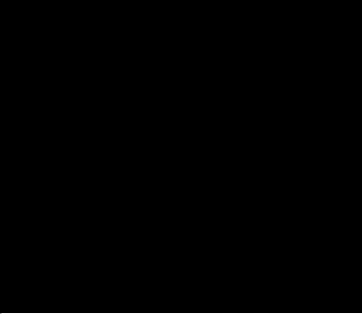
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## HUDDLE

**Huddle Topic Falls**

**Date** 1-3-24

**Discussion Held With**



**Content**

Monitoring falls and any patterns, is there something they are doing prior to falling, do we think there could be an infection, has medication changed. We need to be looking at what could be causing fall or is it un-preventable. Ensure we are assisting those with poor mobility, checking their foot ware is suitable and seeking advice where we need it via GP for referrals to Physio and fall team. Also documenting any changes and what has been do to help prevent falls.

**Any Action Required**

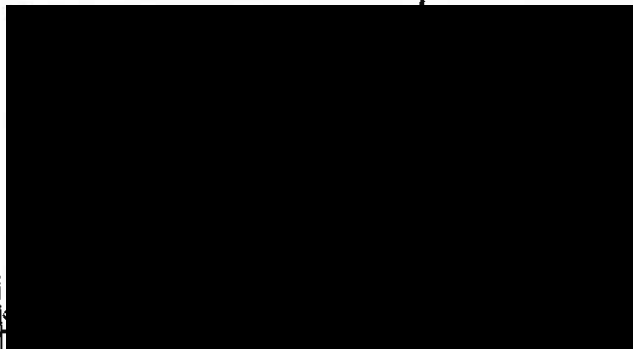


## Huddle

Huddle Topic PS Talked about what and when to put information in to hand held.

Date 12-3-24

Discussion Held With



Content

explained that a member of staff had been suspended and put on probation about not filling in information when you should.

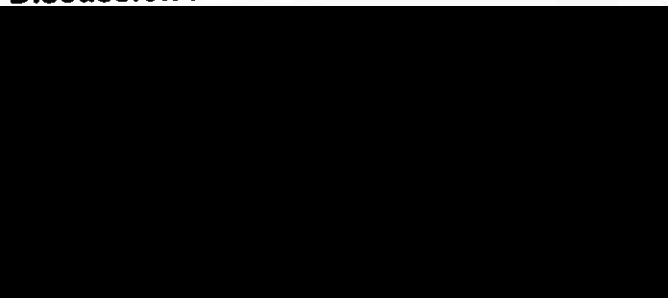
Any Action Required

## HUDDLE

**Huddle Topic Falls**

**Date** 26-3-24

**Discussion Held With**



**Content**

Monitoring falls and any patterns, is there something they are doing prior to falling, do we think there could be an infection, has medication changed. We need to be looking at what could be causing fall or is it un-preventable.

Ensure we are assisting those with poor mobility, checking their foot ware is suitable and seeking advice where we need it via GP for referrals to Physio and fall team.

Also documenting any changes and what has been do to help prevent falls.

**Any Action Required**

## HUDDLE

**Huddle Topic** Falls

**Date** 7-4-24

**Discussion Held With**



**Content**

Monitoring falls and any patterns, is there something they are doing prior to falling, do we think there could be an infection, has medication changed. We need to be looking at what could be causing fall or is it un-preventable.

Ensure we are assisting those with poor mobility, checking their foot ware is suitable and seeking advice where we need it via GP for referrals to Physio and fall team.

Also documenting any changes and what has been do to help prevent falls.

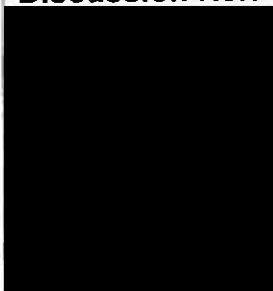
**Any Action Required**

## HUDDLE

**Huddle Topic** Falls

**Date** 16-4-24

**Discussion Held With**



**Content**

**Monitoring falls and any patterns, is there something they are doing prior to falling, do we think there could be an infection, has medication changed. We need to be looking at what could be causing fall or is it un-preventable.**

**Ensure we are assisting those with poor mobility, checking their foot ware is suitable and seeking advice where we need it via GP for referrals to Physio and fall team.**

**Also documenting any changes and what has been do to help prevent falls.**

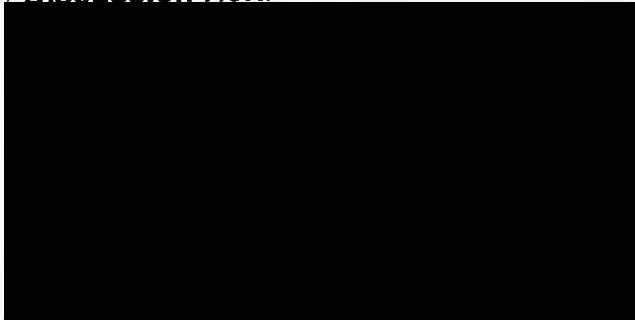
**Any Action Required**

## HUDDLE

**Huddle Topic Falls**

**Date** 30-4-24

**Discussion Held With**



**Content**

Monitoring falls and any patterns, is there something they are doing prior to falling, do we think there could be an infection, has medication changed. We need to be looking at what could be causing fall or is it un-preventable.

Ensure we are assisting those with poor mobility, checking their foot ware is suitable and seeking advice where we need it via GP for referrals to Physio and fall team.

Also documenting any changes and what has been do to help prevent falls.

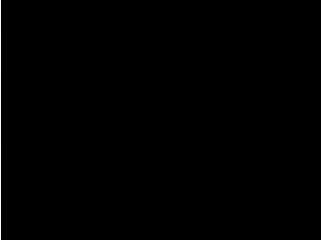
**Any Action Required**

## HUDDLE

**Huddle Topic: Quality Strategy 2023-2025**

**Date** 1-5-24

**Discussion held with**



**Content:**

Sheffcare's Quality Strategy is the vision for quality from 2023-2025. This outlines how we will be working towards achieving good quality outcomes for the residents and organisation.

The quality metrics will be measured through audits and meetings.

A governance calendar of audits provides the organisation with qualitative and quantitative data so we can inform and develop our homes.

**Louise Beaumont will oversee the progress of the Quality Strategy and provide feedback and updates**

**Any Action required:**

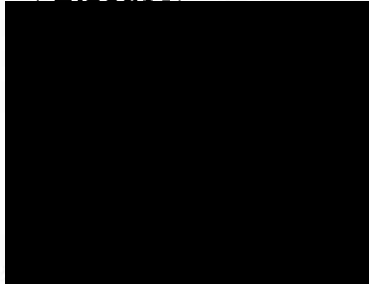
**For you to read the Quality Strategy and up to date Quality Assurance policy**  
**For you to display The Quality Strategy-page 1 is the overview strategy on a page**  
**For you to engage with the Quality Strategy through the quality assurance processes and audits**

## HUDDLE

**Huddle Topic** Falls

**Date** 7-5-24

**Discussion Held With**



**Content**

Monitoring falls and any patterns, is there something they are doing prior to falling, do we think there could be an infection, has medication changed. We need to be looking at what could be causing fall or is it un-preventable.

Ensure we are assisting those with poor mobility, checking their foot ware is suitable and seeking advice where we need it via GP for referrals to Physio and fall team.

Also documenting any changes and what has been do to help prevent falls.

**Any Action Required**

**Lesson Learned: 012**  
**Sheffcare**

Dear all,

**Background:** Resident experienced an unwitnessed fall and sustained injuries.

**Extract of the findings:**

During a period of respite care a resident experienced an unwitnessed fall resulting in hospital admission via ambulance.

This matter was referred to the Social Care Ombudsman by the family and they have reached a conclusion, their findings are for Sheffcare:

- a) it does not overlook the need to prompt people to take fortified drinks and documents this properly;
- b) its staff have access to people's care plans and follow them when delivering care;
- c) care records are not misplaced after someone has left the care home.

**What you as a Leader need to do next:** Please ensure the following is implemented, as appropriate, at your site:

1. Share lessons learnt of the incident in all Sheffcare homes to raise the awareness of this incident
2. Review residents who are prescribed/taking fortified drinks and ensure that they are prompted to take them and that this is documented correctly
3. Review that all staff have access to care plans (days and nights) and that these are followed by undertaking reviews and observations of care practice
4. Review archiving processes within the home to ensure that records are kept safe and secure
5. Admissions policy reviewed to specify respite admission procedures

**Assurance:** Discussion in huddles, 1:1 meetings and staff meetings. Feedback to Head of Quality and Improvement by **30<sup>th</sup> April 24** that the above actions are completed.

If anyone identifies additional learnings based on feedback of this matter, this is to be reported to Head of Quality and Improvement.

Any questions, please do let me know.

Thank you for your continuing efforts to keep the people we support safe and happy.

Kind regards,

■■■■■

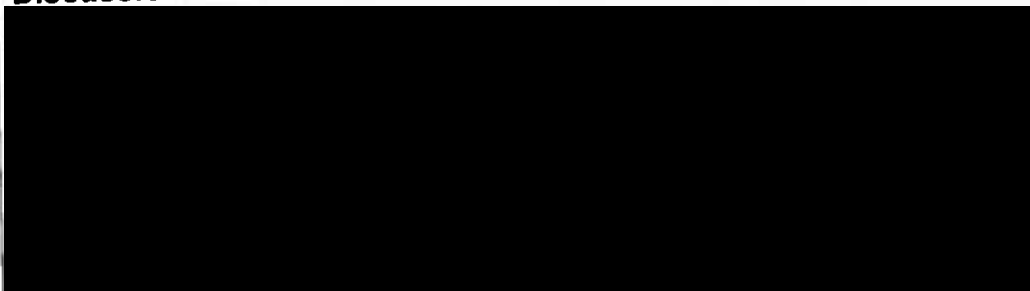


## HUDDLE

**Huddle Topic** Falls

**Date** 17.5.24

**Discussion Held With**



### **Content**

Monitoring falls and any patterns, is there something they are doing prior to falling, do we think there could be an infection, has medication changed. We need to be looking at what could be causing fall or is it un-preventable.

Ensure we are assisting those with poor mobility, checking their foot ware is suitable and seeking advice where we need it via GP for referrals to Physio and fall team.

Also documenting any changes and what has been do to help prevent falls.

### **Any Action Required**

Staff to ensure they are walking with service users that are at risk of falls. Make sure walking aids are in reach and are been used.

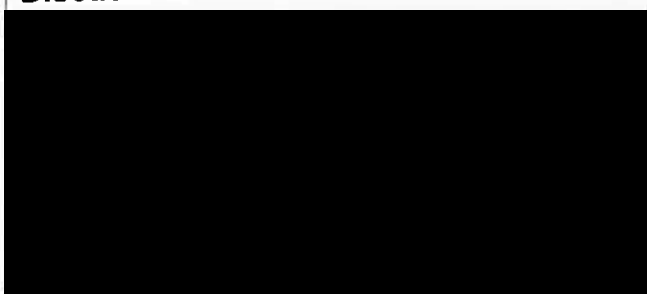
Document all falls correctly with full details.

## HUDDLE

Huddle Topic Falls

Date 23-5-24

Discussion Held With



### Content

Monitoring falls and any patterns, is there something they are doing prior to falling, do we think there could be an infection, has medication changed. We need to be looking at what could be causing fall or is it un-preventable.

Ensure we are assisting those with poor mobility, checking their foot ware is suitable and seeking advice where we need it via GP for referrals to Physio and fall team.

Also documenting any changes and what has been do to help prevent falls.

### Any Action Required

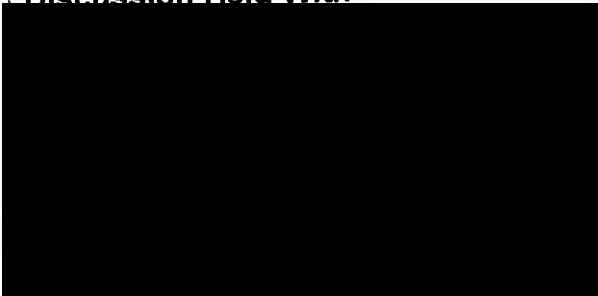
Had a long talk about frames and falls and foot wear to help prevent falls look in to why some service users may not use their frame's. Document if not useing their frame.

## HUDDLE

**Huddle Topic** Falls

**Date** 27-5-24

**Discussion Held With**



**Content**

Monitoring falls and any patterns, is there something they are doing prior to falling, do we think there could be an infection, has medication changed. We need to be looking at what could be causing fall or is it un-preventable. Ensure we are assisting those with poor mobility, checking their foot ware is suitable and seeking advice where we need it via GP for referrals to Physio and fall team. Also documenting any changes and what has been do to help prevent falls.

**Any Action Required**

Talked about this subject while  
talking quality strategy. 2023-2025  
about what is documented

## HUDDLE

**Huddle Topic Falls**

**Date** 18-6-24

**Discussion Held With**



**Content**

Monitoring falls and any patterns, is there something they are doing prior to falling, do we think there could be an infection, has medication changed. We need to be looking at what could be causing fall or is it un-preventable.

Ensure we are assisting those with poor mobility, checking their foot ware is suitable and seeking advice where we need it via GP for referrals to Physio and fall team.

Also documenting any changes and what has been do to help prevent falls.

**Any Action Required**

## HUDDLE

**Huddle Topic: Accessing medical treatment -residents**

**Date:** 27/6/24

**Discussion held with**

**Content:**

- Seeking medical attention for residents
- Chasing up on ambulance call outs when given a timeframe for response times

**Actions required**

- If any residents have an injury from a witnessed or unwitnessed accident, we seek urgent medical attention at the time
- If any residents have an injury which appears and is unknown, we seek urgent medical attention when this is noticed
- If we seek medical attention and are provided with a timeframe for an ambulance to attend, we ensure that we chase the call to ensure that this does not lapse
- All of the above is to be documented in the PCS notes

## HUDDLE

**Huddle Topic:** Accessing medical treatment -residents

**Date:** 24.6.24

**Discussion held with**

### **Content:**

- Seeking medical attention for residents
- Chasing up on ambulance call outs when given a timeframe for response times

### **Actions required**

- If any residents have an injury from a witnessed or unwitnessed accident, we seek urgent medical attention at the time
- If any residents have an injury which appears and is unknown, we seek urgent medical attention when this is noticed
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- All of the above is to be documented in the PCS notes

## HUDDLE

**Huddle Topic: Accessing medical treatment -residents**

**Date:** 25.6.24

**Discussion held with**



***Content:***

- Seeking medical attention for residents
- Chasing up on ambulance call outs when given a timeframe for response times

**Actions required**

- If any residents have an injury from a witnessed or unwitnessed accident, we seek urgent medical attention at the time
- If any residents have an injury which appears and is unknown, we seek urgent medical attention when this is noticed
- If we seek medical attention and are provided with a timeframe for an ambulance to attend, we ensure that we chase the call to ensure that this does not lapse
- All of the above is to be documented in the PCS notes



All understood  
and signed -

## HUDDLE

**Huddle Topic: Accessing medical treatment -residents**

**Date:** 26-6-24

**Discussion held with**

**Content:**

- Seeking medical attention for residents
- Chasing up on ambulance call outs when given a timeframe for response times

**Actions required**

- If any residents have an injury from a witnessed or unwitnessed accident, we seek urgent medical attention at the time
- If any residents have an injury which appears and is unknown, we seek urgent medical attention when this is noticed
- If we seek medical attention and are provided with a timeframe for an ambulance to attend, we ensure that we chase the call to ensure that this does not lapse
- All of the above is to be documented in the PCS notes



## HUDDLE

**Huddle Topic: Accessing medical treatment -residents**

**Date:** 29-6-24 ,

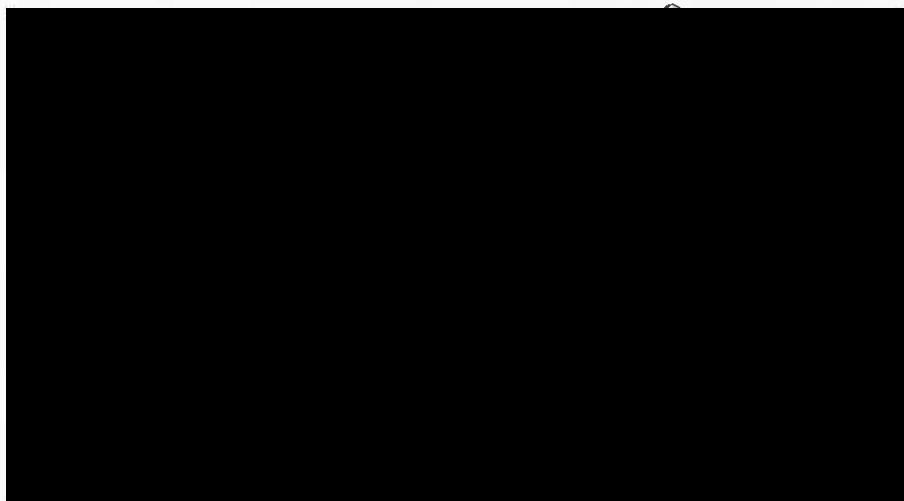
**Discussion held with**

### ***Content:***

- Seeking medical attention for residents
- Chasing up on ambulance call outs when given a timeframe for response times

### **Actions required**

- If any residents have an injury from a witnessed or unwitnessed accident, we seek urgent medical attention at the time
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Lesson Learned: 012  
Sheffcare

Dear all,

**Background:** Resident experienced an unwitnessed fall and sustained injuries.

**Extract of the findings:**

During a period of respite care a resident experienced an unwitnessed fall resulting in hospital admission via ambulance.

This matter was referred to the Social Care Ombudsman by the family and they have reached a conclusion, their findings are for Sheffcare:

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**What you as a Leader need to do next:** Please ensure the following is implemented, as appropriate, at your site:

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3. Review that all staff have access to care plans (days and nights) and that these are followed by undertaking reviews and observations of care practice
4. Review archiving processes within the home to ensure that records are kept safe and secure
5. Admissions policy reviewed to specify respite admission procedures

**Assurance:** Discussion in huddles, 1:1 meetings and staff meetings. Feedback to Head of Quality and Improvement by **30<sup>th</sup> April 24** that the above actions are completed.

If anyone identifies additional learnings based on feedback of this matter, this is to be reported to Head of Quality and Improvement.

Any questions, please do let me know.

Thank you for your continuing efforts to keep the people we support safe and happy.

Kind regards,

Louise

## HUDDLE

**Huddle Topic: Accessing medical treatment -residents**

**Date:** 1-7-24

**Discussion held with**

### ***Content:***

- Seeking medical attention for residents
- Chasing up on ambulance call outs when given a timeframe for response times

### **Actions required**

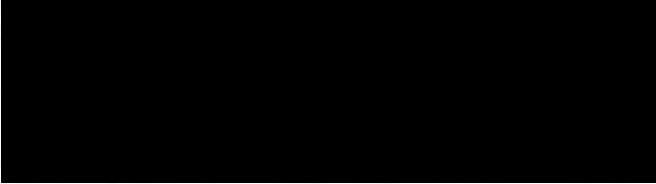
- If any residents have an injury from a witnessed or unwitnessed accident, we seek urgent medical attention at the time
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- All of the above is to be documented in the PCS notes

## HUDDLE

**Huddle Topic: Accessing medical treatment -residents**

**Date:** 2/7/24

**Discussion held with**



***Content:***

- Seeking medical attention for residents
- Chasing up on ambulance call outs when given a timeframe for response times

**Actions required**

- If any residents have an injury from a witnessed or unwitnessed accident, we seek urgent medical attention at the time
- If any residents have an injury which appears and is unknown, we seek urgent medical attention when this is noticed
- If we seek medical attention and are provided with a timeframe for an ambulance to attend, we ensure that we chase the call to ensure that this does not lapse
- All of the above is to be documented in the PCS notes

## HUDDLE

**Huddle Topic:** Accessing medical treatment -residents

**Date:** 3-7-24


**Discussion held with**



**Content:**

- Seeking medical attention for residents
- Chasing up on ambulance call outs when given a timeframe for response times

**Actions required**

- If any residents have an injury from a witnessed or unwitnessed accident, we seek urgent medical attention at the time
  - If any residents have an injury which appears and is unknown, we seek urgent medical attention when this is noticed
  - If we seek medical attention and are provided with a timeframe for an ambulance to attend, we ensure that we chase the call to ensure that this does not lapse
  - All of the above is to be documented in the PCS notes
- 

## HUDDLE

**Huddle Topic: Accessing medical treatment -residents**

**Date:** 4-7-24

**Discussion held with**



***Content:***

- Seeking medical attention for residents
- Chasing up on ambulance call outs when given a timeframe for response times

**Actions required**

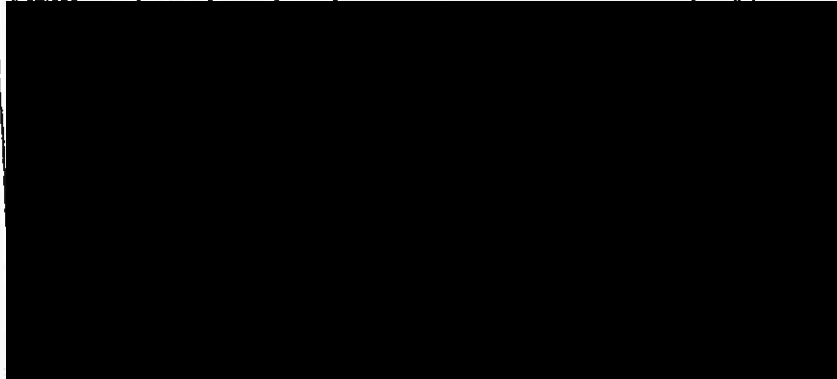
- If any residents have an injury from a witnessed or unwitnessed accident, we seek urgent medical attention at the time
- If any residents have an injury which appears and is unknown, we seek urgent medical attention when this is noticed
- If we seek medical attention and are provided with a timeframe for an ambulance to attend, we ensure that we chase the call to ensure that this does not lapse
- All of the above is to be documented in the PCS notes

## Huddle

Huddle Topic

photo, document, report any  
thing found new red marks, bruises

Date 5-7-24



Content

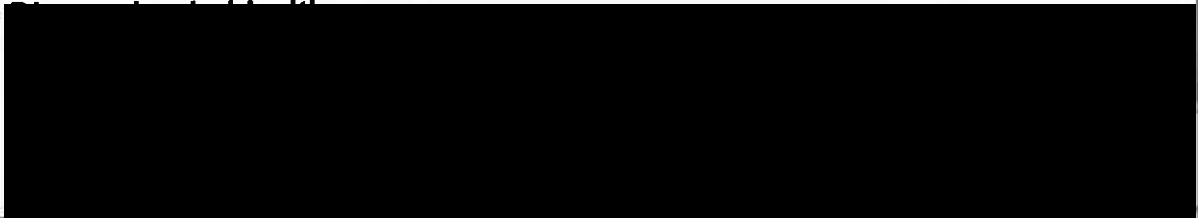
When finding any bruise or marks  
to take photo to person's photo  
then document, and report to a  
team leader to take a look then  
decide what action needs taking

Any Action Required

## HUDDLE

**Huddle Topic: Accessing medical treatment -residents**

**Date:** 9.7.24



***Content:***

- Seeking medical attention for residents
- Chasing up on ambulance call outs when given a timeframe for response times

**Actions required**

- If any residents have an injury from a witnessed or unwitnessed accident, we seek urgent medical attention at the time
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- All of the above is to be documented in the PCS notes



## HUDDLE

**Huddle Topic: Accessing medical treatment -residents**

**Date:** 10/7/24

**D:**

### ***Content:***

- Seeking medical attention for residents
- Chasing up on ambulance call outs when given a timeframe for response times

### **Actions required**

- If any residents have an injury from a witnessed or unwitnessed accident, we seek urgent medical attention at the time
- If any residents have an injury which appears and is unknown, we seek urgent medical attention when this is noticed
- If we seek medical attention and are provided with a timeframe for an ambulance to attend, we ensure that we chase the call to ensure that this does not lapse
- All of the above is to be documented in the PCS notes

## HUDDLE

**Huddle Topic: Accessing medical treatment -residents**

**Date:** 13-7-24

**Disc**

**Content:**

- Seeking medical attention for residents
- Chasing up on ambulance call outs when given a timeframe for response times

**Actions required**

- If any residents have an injury from a witnessed or unwitnessed accident, we seek urgent medical attention at the time
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- All of the above is to be documented in the PCS notes

## HUDDLE

**Huddle Topic: Accessing medical treatment -residents**

**Date:** 14-7-24

**Discussion held with**



### **Content:**

- Seeking medical attention for residents
- Chasing up on ambulance call outs when given a timeframe for response times

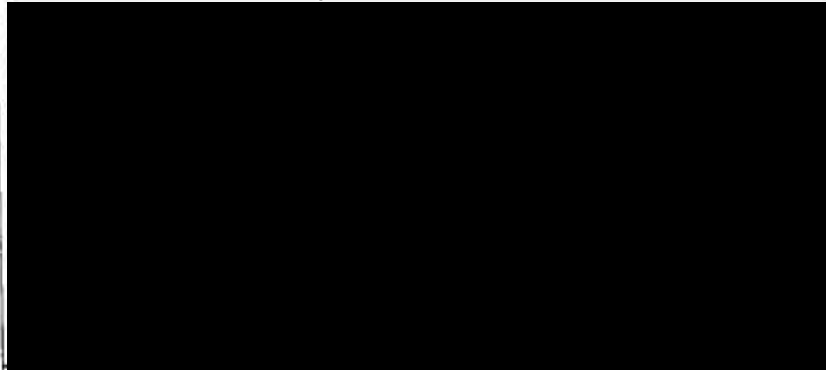
### **Actions required**

- If any residents have an injury from a witnessed or unwitnessed accident, we seek urgent medical attention at the time
- If any residents have an injury which appears and is unknown, we seek urgent medical attention when this is noticed
- If we seek medical attention and are provided with a timeframe for an ambulance to attend, we ensure that we chase the call to ensure that this does not lapse
- All of the above is to be documented in the PCS notes

## HUDDLE

**Huddle Topic Falls**

**Date** 16-7-24



**Content**

Monitoring falls and any patterns, is there something they are doing prior to falling, do we think there could be an infection, has medication changed. We need to be looking at what could be causing fall or is it un-preventable. Ensure we are assisting those with poor mobility, checking their foot ware is suitable and seeking advice where we need it via GP for referrals to Physio and fall team. Also documenting any changes and what has been do to help prevent falls.

**Any Action Required**

## HUDDLE

**Huddle Topic: Accessing medical treatment -residents**

**Date:** 17-7-24 .

**Discussion held with**

### **Content:**

- Seeking medical attention for residents
- Chasing up on ambulance call outs when given a timeframe for response times

### **Actions required**

- If any residents have an injury from a witnessed or unwitnessed accident, we seek urgent medical attention at the time
- If any residents have an injury which appears and is unknown, we seek urgent medical attention when this is noticed
- If we seek medical attention and are provided with a timeframe for an ambulance to attend, we ensure that we chase the call to ensure that this does not lapse
- All of the above is to be documented in the PCS notes

## HUDDLE

**Huddle Topic:** Accessing medical treatment -residents

**Date:** 19.7.24

**Discussion held with**



**Content:**

- Seeking medical attention for residents
- Chasing up on ambulance call outs when given a timeframe for response times

**Actions required**

- If any residents have an injury from a witnessed or unwitnessed accident, we seek urgent medical attention at the time
- If any residents have an injury which appears and is unknown, we seek urgent medical attention when this is noticed
- If we seek medical attention and are provided with a timeframe for an ambulance to attend, we ensure that we chase the call to ensure that this does not lapse
- All of the above is to be documented in the PCS notes

FLEXEBEE

USER NAME	USER ID	COURSE NAME	COURSE ASSIGNED DATE	COURSE START DATE	COURSE COMPLETION DATE	COURSE ACCESS TIME (HH:MM:SS)	SCORE	COURSE STATUS	HAS COURSE BEEN PASSED (YES/NO)	HAS COURSE BEEN STARTED (YES/NO)	MANAGER NAME	SITE NAME
		Palliative and End of Life Care	13/6/2022	3/11/2022	20/3/2023	00:41:35	100	PASSED	Yes	Yes		Deerlands
		HACCP Awareness	15/6/2022	11/3/2023	11/3/2023	00:06:46	80	PASSED	Yes	Yes		Deerlands
		Autistic Spectrum Disorder (ASD) Awareness	12/7/2022	9/3/2023	16/6/2023	00:04:52	90	PASSED	Yes	Yes		Deerlands
		Autistic Spectrum Disorder (ASD) Awareness	12/7/2022	9/3/2023	16/6/2023	00:03:42	100	PASSED	Yes	Yes		Deerlands
		Autistic Spectrum Disorder (ASD) Awareness	12/7/2022	9/3/2023	19/6/2023	00:04:34	100	PASSED	Yes	Yes		Deerlands
		Learning Disability Awareness	12/7/2022	27/9/2022	11/3/2023	00:05:01	100	PASSED	Yes	Yes		Deerlands
		Autistic Spectrum Disorder (ASD) Awareness	12/7/2022	11/3/2023	11/3/2023	00:04:27	90	PASSED	Yes	Yes		Deerlands
		Learning Disability Awareness	12/7/2022	11/3/2023	11/3/2023	00:02:54	90	PASSED	Yes	Yes		Deerlands
		Autistic Spectrum Disorder (ASD) Awareness	12/7/2022	12/3/2023	16/6/2023	00:03:12	100	PASSED	Yes	Yes		Deerlands
		Learning Disability Awareness	12/7/2022	12/3/2023	16/6/2023	00:01:12	100	PASSED	Yes	Yes		Deerlands
		Learning Disability Awareness	12/7/2022	9/3/2023	16/6/2023	00:01:12	90	PASSED	Yes	Yes		Deerlands
		Autistic Spectrum Disorder (ASD) Awareness	12/7/2022	16/6/2023	16/6/2023	00:03:04	100	PASSED	Yes	Yes		Deerlands
		Learning Disability Awareness	12/7/2022	16/6/2023	16/6/2023	00:03:00	90	PASSED	Yes	Yes		Deerlands

USER NAME	USER ID	COURSE NAME	COURSE ASSIGNED DATE	COURSE START DATE	COURSE COMPLETION DATE	COURSE ACCESS TIME (HH:MM:SS)	SCORE	COURSE STATUS	HAS COURSE BEEN PASSED (YES/NO)	HAS COURSE BEEN STARTED (YES/NO)	MANAGER NAME	SITE NAME
		Autistic Spectrum Disorder (ASD) Awareness	12/7/2022	16/6/2023	16/6/2023	00:02:07	100	PASSED	Yes	Yes		Deerlands
		Learning Disability Awareness	12/7/2022	16/6/2023	16/6/2023	00:18:34	100	PASSED	Yes	Yes		Deerlands
		Learning Disability Awareness	12/7/2022	9/3/2023	19/6/2023	00:02:05	90	PASSED	Yes	Yes		Deerlands
		Autistic Spectrum Disorder (ASD) Awareness	12/7/2022	19/6/2023	19/6/2023	00:02:35	100	PASSED	Yes	Yes		Deerlands
		Learning Disability Awareness	12/7/2022	19/6/2023	19/6/2023	00:04:29	90	PASSED	Yes	Yes		Deerlands
		Palliative and End of Life Care	13/7/2022	4/8/2021	11/3/2023	00:08:34	100	PASSED	Yes	Yes		Deerlands
		Palliative and End of Life Care	13/7/2022	3/11/2022	11/3/2023	00:04:11	90.9	PASSED	Yes	Yes		Deerlands
		Palliative and End of Life Care	13/7/2022	16/6/2023	16/6/2023	00:03:18	81.81	PASSED	Yes	Yes		Deerlands
		Allergen Awareness	13/7/2022	9/3/2023	19/6/2023	00:04:45	81.81	PASSED	Yes	Yes		Deerlands
		Allergen Awareness	26/1/2023	19/2/2023	19/2/2023	00:10:14	81.81	PASSED	Yes	Yes		Deerlands
		Autistic Spectrum Disorder (ASD) Awareness	26/1/2023	19/2/2023	19/2/2023	00:59:54	100	PASSED	Yes	Yes		Deerlands
		Disability Awareness	26/1/2023	20/2/2023	20/2/2023	00:13:32	85.71	PASSED	Yes	Yes		Deerlands
		Falls Prevention	26/1/2023	20/2/2023	20/2/2023	00:10:41	100	PASSED	Yes	Yes		Deerlands
		Allergen Awareness	26/1/2023	17/10/2023	17/10/2023	00:23:00	90.9	PASSED	Yes	Yes		Deerlands
		Autistic Spectrum Disorder (ASD) Awareness	26/1/2023	18/10/2023	18/10/2023	00:28:52	90	PASSED	Yes	Yes		Deerlands



USER NAME	USER ID	COURSE NAME	COURSE ASSIGNED DATE	COURSE START DATE	COURSE COMPLETION DATE	COURSE ACCESS TIME (HH:MM:SS)	SCORE	COURSE STATUS	HAS COURSE BEEN PASSED (YES/NO)	HAS COURSE BEEN STARTED (YES/NO)	MANAGER NAME	SITE NAME
		Coronavirus Awareness and Infection Control	26/1/2023	18/10/2023	18/10/2023	00:26:44	83.33	PASSED	Yes	Yes		Deerlands
		COSHH Awareness	26/1/2023	19/10/2023	19/10/2023	00:24:32	80	PASSED	Yes	Yes		Deerlands
		Disability Awareness	26/1/2023	19/10/2023	19/10/2023	00:30:52	80	PASSED	Yes	Yes		Deerlands
		Palliative and End of Life Care	26/1/2023	17/10/2023	21/10/2023	00:43:00	81.81	PASSED	Yes	Yes		Deerlands
		Oral Health	26/1/2023	21/10/2023	21/10/2023	00:15:21	100	PASSED	Yes	Yes		Deerlands
		Falls Prevention	26/1/2023	22/10/2023	22/10/2023	00:04:38	100	PASSED	Yes	Yes		Deerlands
		Fire Safety CSTF Aligned	26/1/2023	22/10/2023	22/10/2023	00:28:49	90	PASSED	Yes	Yes		Deerlands
		GDPR Awareness	26/1/2023	22/10/2023	22/10/2023	00:23:30	100	PASSED	Yes	Yes		Deerlands
		HACCP Awareness	26/1/2023	22/10/2023	22/10/2023	00:31:03	90	PASSED	Yes	Yes		Deerlands
		Learning Disability Awareness	26/1/2023	22/10/2023	22/10/2023	00:32:54	80	PASSED	Yes	Yes		Deerlands
		Manual Handling of Inanimate Objects Awareness	26/1/2023	22/10/2023	22/10/2023	00:28:18	100	PASSED	Yes	Yes		Deerlands
		Moving and Handling of People Awareness	26/1/2023	22/10/2023	22/10/2023	00:22:03	80	PASSED	Yes	Yes		Deerlands
		Communication and Record Keeping	26/1/2023	22/10/2023	22/10/2023		0	PASSED	Yes	Yes		Deerlands
		Standard 1 – Understand Your Role	26/1/2023	22/10/2023	23/10/2023	00:02:09	83.33	PASSED	Yes	Yes		Deerlands
		Standard 2 – Your Personal Development	26/1/2023	23/10/2023	23/10/2023	00:17:37	83.33	PASSED	Yes	Yes		Deerlands
		Standard 3 – Duty of Care	26/1/2023	23/10/2023	23/10/2023	00:20:44	83.33	PASSED	Yes	Yes		Deerlands

USER NAME	USER ID	COURSE NAME	COURSE ASSIGNED DATE	COURSE START DATE	COURSE COMPLETION DATE	COURSE ACCESS TIME (HH:MM:SS)	SCORE	COURSE STATUS	HAS COURSE BEEN PASSED (YES/NO)	HAS COURSE BEEN STARTED (YES/NO)	MANAGER NAME	SITE NAME
		Standard 4 – Equality and Diversity	26/1/2023	23/10/2023	23/10/2023	00:29:38	83.33	PASSED	Yes	Yes		Deerlands
		Standard 5 – Work in a Person Centred Way	26/1/2023	23/10/2023	23/10/2023	00:20:35	83.33	PASSED	Yes	Yes		Deerlands
		Standard 6 – Communication	26/1/2023	23/10/2023	23/10/2023	00:08:36	100	PASSED	Yes	Yes		Deerlands
		Standard 7 – Privacy and Dignity	26/1/2023	23/10/2023	23/10/2023	00:06:37	100	PASSED	Yes	Yes		Deerlands
		Standard 8 – Fluid and Nutrition	26/1/2023	23/10/2023	23/10/2023	00:19:49	100	PASSED	Yes	Yes		Deerlands
		Standard 9 – Awareness of Mental Health, Dementia and Learning Disability	26/1/2023	23/10/2023	24/10/2023	00:02:13	83.33	PASSED	Yes	Yes		Deerlands
		Standard 12 – Basic Life Support	26/1/2023	24/10/2023	24/10/2023	00:15:09	100	PASSED	Yes	Yes		Deerlands
		Standard 13 – Health and Safety	26/1/2023	24/10/2023	24/10/2023	00:12:21	100	PASSED	Yes	Yes		Deerlands
		Standard 14 – Handling Information	26/1/2023	24/10/2023	24/10/2023	00:05:36	100	PASSED	Yes	Yes		Deerlands
		Standard 15 – Infection Prevention Control	26/1/2023	24/10/2023	24/10/2023	00:08:46	83.33	PASSED	Yes	Yes		Deerlands
		Standard 10&11 – Safeguarding Adults and Children	26/1/2023	24/10/2023	24/10/2023	00:45:32	83.33	PASSED	Yes	Yes		Deerlands
		Care Certificate	26/1/2023	24/10/2023	24/10/2023	04:28:00	91.11	PASSED	Yes	Yes		Deerlands
		Managing Challenging Behaviour Positive Behaviour Support	26/1/2023	24/10/2023	24/10/2023	00:13:18	100	PASSED	Yes	Yes		Deerlands
		Mental Capacity Act and Deprivation of Liberties Awareness	26/1/2023	22/10/2023	25/10/2023	00:16:10	90	PASSED	Yes	Yes		Deerlands
		Food Safety Level 2	26/1/2023	22/10/2023	26/10/2023	00:05:00	100	PASSED	Yes	Yes		Deerlands

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		Food Safety Level 3	26/1/2023	22/10/2023	26/10/2023	00:12:49	90	PASSED	Yes	Yes		Deerlands
		Standard 10&11 – Safeguarding Adults and Children	26/1/2023	1/2/2023	7/2/2024	00:39:09	83.33	PASSED	Yes	Yes		Deerlands
		Care Certificate	26/1/2023	7/2/2024	7/2/2024	01:39:00	91.67	PASSED	Yes	Yes		Deerlands
		Food Safety Level 2	26/1/2023	7/2/2024	7/2/2024	00:30:04	90	PASSED	Yes	Yes		Deerlands
		Fire Safety CSTF Aligned	26/1/2023	7/2/2024	7/2/2024	00:06:21	90	PASSED	Yes	Yes		Deerlands
		GDPR Awareness	26/1/2023	7/2/2024	7/2/2024	00:08:01	90	PASSED	Yes	Yes		Deerlands
		Learning Disability Awareness	26/1/2023	7/2/2024	7/2/2024	00:04:39	100	PASSED	Yes	Yes		Deerlands
		Managing Challenging Behaviour Positive Behaviour Support	26/1/2023	7/2/2024	7/2/2024	00:04:28	100	PASSED	Yes	Yes		Deerlands
		Manual Handling of Inanimate Objects Awareness	26/1/2023	7/2/2024	7/2/2024	00:02:16	100	PASSED	Yes	Yes		Deerlands
		Mental Capacity Act and Deprivation of Liberties Awareness	26/1/2023	7/2/2024	7/2/2024	00:03:54	100	PASSED	Yes	Yes		Deerlands
		Moving and Handling of People Awareness	26/1/2023	7/2/2024	7/2/2024	00:08:42	80	PASSED	Yes	Yes		Deerlands
		Oral Health	26/1/2023	7/2/2024	7/2/2024	00:02:31	100	PASSED	Yes	Yes		Deerlands
		Palliative and End of Life Care	26/1/2023	7/2/2024	7/2/2024	00:04:42	90.9	PASSED	Yes	Yes		Deerlands
		Safeguarding of Vulnerable Adults Awareness	26/1/2023	7/2/2024	7/2/2024	00:54:44	100	PASSED	Yes	Yes		Deerlands

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		Dementia Care	26/1/2023	24/10/2023	24/10/2023	00:54:44	100	PASSED	Yes	Yes		Deerlands
		Diet and Nutrition	26/1/2023	23/10/2023	23/10/2023	00:54:44	100	PASSED	Yes	Yes		Deerlands
		Dignity, Privacy and Respect	26/1/2023	23/10/2023	23/10/2023	00:54:44	100	PASSED	Yes	Yes		Deerlands
		Emergency First Aid Awareness	26/1/2023	24/10/2023	24/10/2023	00:54:44	100	PASSED	Yes	Yes		Deerlands
		Equality, Diversity and Human Rights	26/1/2023	23/10/2023	23/10/2023	00:54:44	100	PASSED	Yes	Yes		Deerlands
		Health and Safety Awareness	26/1/2023	24/10/2023	24/10/2023	00:54:44	100	PASSED	Yes	Yes		Deerlands
		Infection Prevention and Control Level 2 CSTF aligned	26/1/2023	24/10/2023	24/10/2023	00:54:44	100	PASSED	Yes	Yes		Deerlands
		Person Centred Care	26/1/2023	23/10/2023	23/10/2023	00:54:44	100	PASSED	Yes	Yes		Deerlands
		Safeguarding of Vulnerable Adults Awareness	26/1/2023	24/10/2023	24/10/2023	00:54:44	100	PASSED	Yes	Yes		Deerlands
		Food Safety Level 2	11/3/2023	11/3/2023	11/3/2023	00:05:25	100	PASSED	Yes	Yes		Deerlands
		Food Safety Level 2	11/3/2023	17/3/2023	17/3/2023	00:03:34	100	PASSED	Yes	Yes		Deerlands
		Health and Safety Awareness	11/3/2023	17/3/2023	16/6/2023	00:02:11	100	PASSED	Yes	Yes		Deerlands
		Food Safety Level 2	11/3/2023	12/3/2023	15/6/2023	00:02:20	100	PASSED	Yes	Yes		Deerlands
		Health and Safety Awareness	11/3/2023	12/3/2023	15/6/2023	00:01:47	100	PASSED	Yes	Yes		Deerlands
		Infection Prevention and Control Level 2 CSTF aligned	11/3/2023	12/3/2023	15/6/2023	00:02:17	100	PASSED	Yes	Yes		Deerlands
		Dementia Care	11/3/2023	12/3/2023	16/6/2023	00:02:29	80	PASSED	Yes	Yes		Deerlands

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		Equality, Diversity and Human Rights	11/3/2023	12/3/2023	16/6/2023	00:02:23	80	PASSED	Yes	Yes		Deerlands
		Health and Safety Awareness	11/3/2023	12/3/2023	16/6/2023	00:02:44	90	PASSED	Yes	Yes		Deerlands
		Infection Prevention and Control Level 2 CSTF aligned	11/3/2023	12/3/2023	16/6/2023	00:02:38	100	PASSED	Yes	Yes		Deerlands
		Food Safety Level 2	11/3/2023	12/3/2023	16/6/2023	00:02:25	100	PASSED	Yes	Yes		Deerlands
		Food Safety Level 2	11/3/2023	12/3/2023	16/6/2023	00:02:36	100	PASSED	Yes	Yes		Deerlands
		Infection Prevention and Control Level 2 CSTF aligned	11/3/2023	14/3/2023	16/6/2023	00:02:34	100	PASSED	Yes	Yes		Deerlands
		Food Safety Level 2	11/3/2023	14/3/2023	16/6/2023	00:02:21	100	PASSED	Yes	Yes		Deerlands
		Health and Safety Awareness	11/3/2023	14/3/2023	16/6/2023	00:02:56	100	PASSED	Yes	Yes		Deerlands
		Infection Prevention and Control Level 2 CSTF aligned	11/3/2023	14/3/2023	16/6/2023	00:02:17	100	PASSED	Yes	Yes		Deerlands
		Health and Safety Awareness	11/3/2023	16/3/2023	16/6/2023	00:02:43	100	PASSED	Yes	Yes		Deerlands
		Person Centred Care	11/3/2023	16/3/2023	16/6/2023	00:02:09	100	PASSED	Yes	Yes		Deerlands
		Health and Safety Awareness	11/3/2023	17/3/2023	16/6/2023	00:02:36	100	PASSED	Yes	Yes		Deerlands
		Infection Prevention and Control Level 2 CSTF aligned	11/3/2023	17/3/2023	16/6/2023	00:02:26	100	PASSED	Yes	Yes		Deerlands
		Food Safety Level 2	11/3/2023	17/3/2023	16/6/2023	00:02:12	100	PASSED	Yes	Yes		Deerlands
		Food Safety Level 2	11/3/2023	17/3/2023	16/6/2023	00:02:19	100	PASSED	Yes	Yes		Deerlands

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		Mental Capacity Act and Deprivation of Liberties Awareness	11/3/2023	17/3/2023	16/6/2023	00:02:56	100	PASSED	Yes	Yes		Deerlands
		Mental Capacity Act and Deprivation of Liberties Awareness	11/3/2023	19/6/2023	19/6/2023	00:20:46	100	PASSED	Yes	Yes		Deerlands
		Food Safety Level 2	11/3/2023	19/6/2023	19/6/2023	00:02:03	100	PASSED	Yes	Yes		Deerlands
		Health and Safety Awareness	11/3/2023	19/6/2023	19/6/2023	00:05:01	80	PASSED	Yes	Yes		Deerlands
		Infection Prevention and Control Level 2 CSTF aligned	11/3/2023	19/6/2023	19/6/2023	00:05:10	100	PASSED	Yes	Yes		Deerlands
		Mental Capacity Act and Deprivation of Liberties Awareness	11/3/2023	19/6/2023	19/6/2023	00:03:00	100	PASSED	Yes	Yes		Deerlands
		Mental Capacity Act and Deprivation of Liberties Awareness	11/3/2023	19/6/2023	19/6/2023	00:04:04	100	PASSED	Yes	Yes		Deerlands
		Managing Challenging Behaviour Positive Behaviour Support	11/3/2023	16/8/2023	16/8/2023	00:06:33	80	PASSED	Yes	Yes		Deerlands
		Mental Capacity Act and Deprivation of Liberties Awareness	11/3/2023	16/8/2023	16/8/2023	00:05:53	100	PASSED	Yes	Yes		Deerlands
		Moving and Handling of People Awareness	11/3/2023	16/8/2023	16/8/2023	00:05:31	80	PASSED	Yes	Yes		Deerlands
		Moving and Handling of People Awareness	11/3/2023	19/9/2023	19/9/2023	00:03:42	80	PASSED	Yes	Yes		Deerlands
		Managing Challenging Behaviour Positive Behaviour Support	11/3/2023	19/6/2023	23/9/2023	00:02:49	80	PASSED	Yes	Yes		Deerlands
		Emergency First Aid	11/3/2023	16/6/2023	24/9/2023	00:01:23	90	PASSED	Yes	Yes		Deerlands

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		Awareness										
		Fire Safety CSTF Aligned	11/3/2023	27/9/2023	27/9/2023	00:02:12	90	PASSED	Yes	Yes		Deerlands
		Food Safety Level 2	11/3/2023	27/9/2023	27/9/2023	00:01:33	100	PASSED	Yes	Yes		Deerlands
		Health and Safety Awareness	11/3/2023	27/9/2023	27/9/2023	00:27:32	100	PASSED	Yes	Yes		Deerlands
		Infection Prevention and Control Level 2 CSTF aligned	11/3/2023	27/9/2023	27/9/2023	00:01:40	100	PASSED	Yes	Yes		Deerlands
		Manual Handling of Inanimate Objects Awareness	11/3/2023	27/9/2023	27/9/2023	00:04:02	100	PASSED	Yes	Yes		Deerlands
		Safeguarding of Vulnerable Adults Awareness	11/3/2023	27/9/2023	27/9/2023	00:02:16	90	PASSED	Yes	Yes		Deerlands
		Communication and Record Keeping	22/5/2023	9/11/2023	9/11/2023	00:31:07	100	PASSED	Yes	Yes		Deerlands
		Communication and Record Keeping	22/5/2023	7/2/2024	7/2/2024	00:03:22	90	PASSED	Yes	Yes		Deerlands
		Fire Safety CSTF Aligned	22/5/2023	13/2/2024	13/2/2024	00:15:12	80	PASSED	Yes	Yes		Deerlands
		COSHH Awareness	22/5/2023	13/2/2024	13/2/2024	00:01:29	90	PASSED	Yes	Yes		Deerlands
		Food Safety Level 2	22/5/2023	13/2/2024	13/2/2024	00:02:20	100	PASSED	Yes	Yes		Deerlands
		Falls Prevention	22/5/2023	13/2/2024	13/2/2024	00:02:44	100	PASSED	Yes	Yes		Deerlands
		GDPR Awareness	22/5/2023	13/2/2024	13/2/2024	00:02:54	80	PASSED	Yes	Yes		Deerlands
		Moving and Handling of People Awareness	22/5/2023	13/2/2024	13/2/2024	00:01:34	100	PASSED	Yes	Yes		Deerlands
		Manual Handling of Inanimate Objects	22/5/2023	13/2/2024	13/2/2024	00:06:08	100	PASSED	Yes	Yes		Deerlands

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		Awareness										
		Mental Capacity Act and Deprivation of Liberties Awareness	22/5/2023	13/2/2024	13/2/2024	00:02:01	80	PASSED	Yes	Yes		Deerlands
		Allergen Awareness	22/5/2023	13/2/2024	13/2/2024	00:02:22	90.9	PASSED	Yes	Yes		Deerlands
		Managing Challenging Behaviour Positive Behaviour Support	22/5/2023	13/2/2024	13/2/2024	00:03:34	100	PASSED	Yes	Yes		Deerlands
		Autistic Spectrum Disorder (ASD) Awareness	22/5/2023	13/2/2024	13/2/2024	00:01:44	90	PASSED	Yes	Yes		Deerlands
		Standard 2 – Your Personal Development	22/5/2023	13/2/2024	13/2/2024	00:48:12	83.33	PASSED	Yes	Yes		Deerlands
		Standard 3 – Duty of Care	22/5/2023	13/2/2024	13/2/2024	00:03:57	83.33	PASSED	Yes	Yes		Deerlands
		Standard 1 – Understand Your Role	22/5/2023	13/2/2024	22/2/2024	00:01:24	100	PASSED	Yes	Yes		Deerlands
		Standard 4 – Equality and Diversity	22/5/2023	13/2/2024	22/2/2024	00:06:35	83.33	PASSED	Yes	Yes		Deerlands
		Standard 5 – Work in a Person Centred Way	22/5/2023	22/2/2024	22/2/2024	00:06:25	83.33	PASSED	Yes	Yes		Deerlands
		Standard 6 – Communication	22/5/2023	22/2/2024	22/2/2024	00:03:24	100	PASSED	Yes	Yes		Deerlands
		Standard 7 – Privacy and Dignity	22/5/2023	22/2/2024	22/2/2024	00:02:09	100	PASSED	Yes	Yes		Deerlands
		Standard 8 – Fluid and Nutrition	22/5/2023	22/2/2024	22/2/2024	00:02:33	83.33	PASSED	Yes	Yes		Deerlands
		Standard 9 – Awareness of Mental Health, Dementia and Learning Disability	22/5/2023	22/2/2024	22/2/2024	00:34:37	100	PASSED	Yes	Yes		Deerlands
		Standard 10&11 – Safeguarding Adults and	22/5/2023	22/2/2024	22/2/2024	00:01:37	83.33	PASSED	Yes	Yes		Deerlands



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		Children										
		Standard 12 – Basic Life Support	22/5/2023	22/2/2024	22/2/2024	00:02:02	100	PASSED	Yes	Yes		Deerlands
		Standard 13 – Health and Safety	22/5/2023	22/2/2024	22/2/2024	00:02:51	100	PASSED	Yes	Yes		Deerlands
		Standard 14 – Handling Information	22/5/2023	22/2/2024	22/2/2024	00:03:04	83.33	PASSED	Yes	Yes		Deerlands
		Standard 15 – Infection Prevention Control	22/5/2023	22/2/2024	22/2/2024	00:02:14	100	PASSED	Yes	Yes		Deerlands
		Care Certificate	22/5/2023	22/2/2024	22/2/2024	02:55:00	92.22	PASSED	Yes	Yes		Deerlands
		Disability Awareness	22/5/2023	13/2/2024	27/3/2024	00:10:44	90	PASSED	Yes	Yes		Deerlands
		Palliative and End of Life Care	22/5/2023	27/3/2024	28/7/2024	00:01:16	81.81	PASSED	Yes	Yes		Deerlands
		Communication and Record Keeping	22/5/2023	28/7/2024	28/7/2024	00:01:20	90	PASSED	Yes	Yes		Deerlands
		Learning Disability Awareness	22/5/2023	28/7/2024	28/7/2024	00:01:57	90	PASSED	Yes	Yes		Deerlands
		Oral Health	22/5/2023	28/7/2024	28/7/2024	00:01:07	100	PASSED	Yes	Yes		Deerlands
		Communication and Record Keeping	5/6/2023	23/10/2023	25/10/2023	00:21:10	100	PASSED	Yes	Yes		Deerlands
		Fire Safety CSTF Aligned	15/6/2023	25/8/2023	25/8/2023	00:03:35	90	PASSED	Yes	Yes		Deerlands
		Fire Safety CSTF Aligned	15/6/2023	24/9/2023	24/9/2023	00:03:55	90	PASSED	Yes	Yes		Deerlands
		Dysphagia Care	11/7/2023	22/10/2023	22/10/2023	00:44:20	100	PASSED	Yes	Yes		Deerlands
		Diet and Nutrition	12/7/2023	16/8/2023	16/8/2023	00:06:44	90	PASSED	Yes	Yes		Deerlands
		Oral Health	12/7/2023	16/8/2023	16/8/2023	00:04:50	90	PASSED	Yes	Yes		Deerlands

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		Oral Health	12/7/2023	16/8/2023	16/8/2023	00:09:56	90	PASSED	Yes	Yes		Deerlands
		Oral Health	12/7/2023	16/8/2023	16/8/2023	00:03:36	100	PASSED	Yes	Yes		Deerlands
		Diet and Nutrition	12/7/2023	16/8/2023	16/8/2023	00:02:53	100	PASSED	Yes	Yes		Deerlands
		Diet and Nutrition	12/7/2023	23/8/2023	23/8/2023	00:13:36	100	PASSED	Yes	Yes		Deerlands
		Oral Health	12/7/2023	23/8/2023	23/8/2023	00:18:48	90	PASSED	Yes	Yes		Deerlands
		Diet and Nutrition	12/7/2023	25/8/2023	25/8/2023	00:15:46	100	PASSED	Yes	Yes		Deerlands
		Diet and Nutrition	12/7/2023	25/8/2023	25/8/2023	00:03:26	90	PASSED	Yes	Yes		Deerlands
		Oral Health	12/7/2023	25/8/2023	25/8/2023	00:10:12	100	PASSED	Yes	Yes		Deerlands
		Oral Health	12/7/2023	25/8/2023	25/8/2023	00:02:53	90	PASSED	Yes	Yes		Deerlands
		Diet and Nutrition	12/7/2023	25/8/2023	25/8/2023	00:01:44	90	PASSED	Yes	Yes		Deerlands
		Oral Health	12/7/2023	25/8/2023	25/8/2023	00:05:10	90	PASSED	Yes	Yes		Deerlands
		Diet and Nutrition	12/7/2023	30/8/2023	30/8/2023	00:13:03	100	PASSED	Yes	Yes		Deerlands
		Oral Health	12/7/2023	30/8/2023	30/8/2023	00:07:56	90	PASSED	Yes	Yes		Deerlands
		Diet and Nutrition	12/7/2023	8/9/2023	8/9/2023	00:05:41	100	PASSED	Yes	Yes		Deerlands
		Oral Health	12/7/2023	8/9/2023	8/9/2023	00:04:58	100	PASSED	Yes	Yes		Deerlands
		Diet and Nutrition	12/7/2023	9/9/2023	9/9/2023	00:02:53	90	PASSED	Yes	Yes		Deerlands
		Oral Health	12/7/2023	9/9/2023	9/9/2023	00:04:53	100	PASSED	Yes	Yes		Deerlands

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		Diet and Nutrition	12/7/2023	9/9/2023	9/9/2023	00:14:23	90	PASSED	Yes	Yes		Deerlands
		Oral Health	12/7/2023	9/9/2023	9/9/2023	00:05:34	100	PASSED	Yes	Yes		Deerlands
		Diet and Nutrition	12/7/2023	13/9/2023	13/9/2023	00:06:52	90	PASSED	Yes	Yes		Deerlands
		Oral Health	12/7/2023	13/9/2023	13/9/2023	00:02:29	100	PASSED	Yes	Yes		Deerlands
		Diet and Nutrition	12/7/2023	14/9/2023	14/9/2023	00:04:01	90	PASSED	Yes	Yes		Deerlands
		Oral Health	12/7/2023	14/9/2023	14/9/2023	00:04:11	100	PASSED	Yes	Yes		Deerlands
		Diet and Nutrition	12/7/2023	14/9/2023	14/9/2023	00:01:52	90	PASSED	Yes	Yes		Deerlands
		Diet and Nutrition	12/7/2023	14/9/2023	14/9/2023	00:02:41	90	PASSED	Yes	Yes		Deerlands
		Oral Health	12/7/2023	14/9/2023	14/9/2023	00:04:33	100	PASSED	Yes	Yes		Deerlands
		Diet and Nutrition	12/7/2023	14/9/2023	14/9/2023	00:02:59	90	PASSED	Yes	Yes		Deerlands
		Oral Health	12/7/2023	14/9/2023	14/9/2023	00:02:13	100	PASSED	Yes	Yes		Deerlands
		Oral Health	12/7/2023	15/9/2023	15/9/2023	00:09:03	100	PASSED	Yes	Yes		Deerlands
		Diet and Nutrition	12/7/2023	15/9/2023	15/9/2023	00:16:39	90	PASSED	Yes	Yes		Deerlands
		Diet and Nutrition	12/7/2023	18/9/2023	18/9/2023	00:02:13	90	PASSED	Yes	Yes		Deerlands
		Oral Health	12/7/2023	18/9/2023	18/9/2023	00:04:12	100	PASSED	Yes	Yes		Deerlands
		Diet and Nutrition	12/7/2023	23/9/2023	23/9/2023	00:01:43	100	PASSED	Yes	Yes		Deerlands

USER NAME	USER ID	COURSE NAME	COURSE ASSIGNED DATE	COURSE START DATE	COURSE COMPLETION DATE	COURSE ACCESS TIME (HH:MM:SS)	SCORE	COURSE STATUS	HAS COURSE BEEN PASSED (YES/NO)	HAS COURSE BEEN STARTED (YES/NO)	MANAGER NAME	SITE NAME
		Oral Health	12/7/2023	23/9/2023	23/9/2023	00:01:26	100	PASSED	Yes	Yes		Deerlands
		Diet and Nutrition	12/7/2023	23/9/2023	23/9/2023	00:03:14	100	PASSED	Yes	Yes		Deerlands
		Oral Health	12/7/2023	23/9/2023	23/9/2023	00:04:31	100	PASSED	Yes	Yes		Deerlands
		Diet and Nutrition	12/7/2023	23/9/2023	23/9/2023	00:01:49	100	PASSED	Yes	Yes		Deerlands
		Oral Health	12/7/2023	23/9/2023	23/9/2023	00:01:40	100	PASSED	Yes	Yes		Deerlands
		Diet and Nutrition	12/7/2023	23/9/2023	23/9/2023	00:01:16	100	PASSED	Yes	Yes		Deerlands
		Oral Health	12/7/2023	23/9/2023	23/9/2023	00:28:01	100	PASSED	Yes	Yes		Deerlands
		Fire Safety CSTF Aligned	12/7/2023	24/9/2023	24/9/2023	00:39:29	90	PASSED	Yes	Yes		Deerlands
		Manual Handling of Inanimate Objects Awareness	12/7/2023	24/9/2023	24/9/2023	00:01:17	100	PASSED	Yes	Yes		Deerlands
		Diet and Nutrition	12/7/2023	24/9/2023	24/9/2023	00:01:56	100	PASSED	Yes	Yes		Deerlands
		Oral Health	12/7/2023	24/9/2023	24/9/2023	00:01:19	100	PASSED	Yes	Yes		Deerlands
		Diet and Nutrition	12/7/2023	24/9/2023	24/9/2023	00:02:02	100	PASSED	Yes	Yes		Deerlands
		Oral Health	12/7/2023	24/9/2023	24/9/2023	00:15:15	100	PASSED	Yes	Yes		Deerlands
		Oral Health	12/7/2023	14/9/2023	24/9/2023	00:01:46	100	PASSED	Yes	Yes		Deerlands
		Diet and Nutrition	12/7/2023	24/9/2023	24/9/2023	00:01:34	100	PASSED	Yes	Yes		Deerlands
		Oral Health	12/7/2023	24/9/2023	24/9/2023	00:01:17	100	PASSED	Yes	Yes		Deerlands

USER NAME	USER ID	COURSE NAME	COURSE ASSIGNED DATE	COURSE START DATE	COURSE COMPLETION DATE	COURSE ACCESS TIME (HH:MM:SS)	SCORE	COURSE STATUS	HAS COURSE BEEN PASSED (YES/NO)	HAS COURSE BEEN STARTED (YES/NO)	MANAGER NAME	SITE NAME
		Diet and Nutrition	12/7/2023	24/9/2023	24/9/2023	00:02:33	100	PASSED	Yes	Yes		Deerlands
		Oral Health	12/7/2023	24/9/2023	24/9/2023	00:07:52	100	PASSED	Yes	Yes		Deerlands
		Diet and Nutrition	12/7/2023	24/9/2023	24/9/2023	00:02:52	100	PASSED	Yes	Yes		Deerlands
		Oral Health	12/7/2023	24/9/2023	24/9/2023	00:01:59	100	PASSED	Yes	Yes		Deerlands
		Diet and Nutrition	12/7/2023	24/9/2023	24/9/2023	00:01:58	90	PASSED	Yes	Yes		Deerlands
		Oral Health	12/7/2023	24/9/2023	24/9/2023	00:01:29	100	PASSED	Yes	Yes		Deerlands
		Diet and Nutrition	12/7/2023	27/9/2023	27/9/2023	00:02:30	100	PASSED	Yes	Yes		Deerlands
		Oral Health	12/7/2023	27/9/2023	27/9/2023	00:03:16	100	PASSED	Yes	Yes		Deerlands
		Diet and Nutrition	12/7/2023	27/9/2023	27/9/2023	00:03:17	100	PASSED	Yes	Yes		Deerlands
		Coronavirus in Health and Social Care	12/7/2023	22/10/2023	22/10/2023	00:41:59	90	PASSED	Yes	Yes		Deerlands
		Mental Health Awareness	12/7/2023	22/10/2023	22/10/2023	00:15:13	90	PASSED	Yes	Yes		Deerlands
		Diet and Nutrition	12/7/2023	10/11/2023	10/11/2023	00:13:59	90	PASSED	Yes	Yes		Deerlands
		Diet and Nutrition	12/7/2023	7/2/2024	7/2/2024	00:05:43	80	PASSED	Yes	Yes		Deerlands
		Diet and Nutrition	12/7/2023	28/7/2024	28/7/2024	00:01:25	80	PASSED	Yes	Yes		Deerlands
		Equality, Diversity and Human Rights	16/8/2023	2/8/2021	23/9/2023	00:02:14	90	PASSED	Yes	Yes		Deerlands
		Equality, Diversity and Human Rights	16/8/2023	4/8/2021	24/9/2023	00:01:55	100	PASSED	Yes	Yes		Deerlands
		Equality, Diversity and	16/8/2023	4/8/2021	23/9/2023	00:01:46	100	PASSED	Yes	Yes		Deerlands

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		Human Rights										
		Equality, Diversity and Human Rights	16/8/2023	5/8/2021	24/9/2023	00:01:52	100	PASSED	Yes	Yes		Deerlands
		Equality, Diversity and Human Rights	16/8/2023	5/8/2021	23/9/2023	00:01:55	90	PASSED	Yes	Yes		Deerlands
		Equality, Diversity and Human Rights	16/8/2023	29/7/2021	25/8/2023	00:02:15	80	PASSED	Yes	Yes		Deerlands
		COSHH Awareness	16/8/2023	16/8/2023	16/8/2023	00:06:31	80	PASSED	Yes	Yes		Deerlands
		Communication and Record Keeping	16/8/2023	16/8/2023	16/8/2023	00:06:21	100	PASSED	Yes	Yes		Deerlands
		Moving and Handling of People Awareness	16/8/2023	16/8/2023	16/8/2023	00:06:16	80	PASSED	Yes	Yes		Deerlands
		Managing Challenging Behaviour Positive Behaviour Support	16/8/2023	18/8/2023	18/8/2023	00:05:25	90	PASSED	Yes	Yes		Deerlands
		Equality, Diversity and Human Rights	16/8/2023	30/7/2021	18/8/2023	00:04:53	80	PASSED	Yes	Yes		Deerlands
		Emergency First Aid Awareness	16/8/2023	18/8/2023	18/8/2023	00:06:37	100	PASSED	Yes	Yes		Deerlands
		Health and Safety Awareness	16/8/2023	18/8/2023	18/8/2023	00:07:17	90	PASSED	Yes	Yes		Deerlands
		Infection Prevention and Control Level 2 CSTF aligned	16/8/2023	18/8/2023	18/8/2023	00:04:35	100	PASSED	Yes	Yes		Deerlands
		Manual Handling of Inanimate Objects Awareness	16/8/2023	18/8/2023	18/8/2023	00:11:24	100	PASSED	Yes	Yes		Deerlands
		COSHH Awareness	16/8/2023	23/8/2023	23/8/2023	00:12:46	80	PASSED	Yes	Yes		Deerlands
		Communication and Record Keeping	16/8/2023	23/8/2023	23/8/2023	00:15:32	80	PASSED	Yes	Yes		Deerlands
		COSHH Awareness	16/8/2023	25/8/2023	25/8/2023	00:06:30	90	PASSED	Yes	Yes		Deerlands

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		Communication and Record Keeping	16/8/2023	25/8/2023	25/8/2023	00:32:40	90	PASSED	Yes	Yes		Deerlands
		Communication and Record Keeping	16/8/2023	25/8/2023	25/8/2023	00:07:02	90	PASSED	Yes	Yes		Deerlands
		Manual Handling of Inanimate Objects Awareness	16/8/2023	25/8/2023	25/8/2023	00:19:41	100	PASSED	Yes	Yes		Deerlands
		Emergency First Aid Awareness	16/8/2023	25/8/2023	25/8/2023	00:03:08	100	PASSED	Yes	Yes		Deerlands
		Equality, Diversity and Human Rights	16/8/2023	25/8/2023	25/8/2023	00:02:31	80	PASSED	Yes	Yes		Deerlands
		Communication and Record Keeping	16/8/2023	25/8/2023	25/8/2023	00:03:51	90	PASSED	Yes	Yes		Deerlands
		Emergency First Aid Awareness	16/8/2023	25/8/2023	25/8/2023	00:05:58	100	PASSED	Yes	Yes		Deerlands
		Dementia Care	16/8/2023	25/8/2023	25/8/2023	00:01:47	80	PASSED	Yes	Yes		Deerlands
		Communication and Record Keeping	16/8/2023	30/8/2023	30/8/2023	00:08:30	90	PASSED	Yes	Yes		Deerlands
		Emergency First Aid Awareness	16/8/2023	30/8/2023	30/8/2023	00:06:21	100	PASSED	Yes	Yes		Deerlands
		Moving and Handling of People Awareness	16/8/2023	30/8/2023	30/8/2023	00:16:06	80	PASSED	Yes	Yes		Deerlands
		Moving and Handling of People Awareness	16/8/2023	25/8/2023	1/9/2023	00:21:39	80	PASSED	Yes	Yes		Deerlands
		Food Safety Level 2	16/8/2023	1/9/2023	1/9/2023	00:44:35	90	PASSED	Yes	Yes		Deerlands
		COSHH Awareness	16/8/2023	4/9/2023	4/9/2023	00:14:30	100	PASSED	Yes	Yes		Deerlands
		Infection Prevention and Control Level 2 CSTF aligned	16/8/2023	4/9/2023	4/9/2023	00:37:27	90	PASSED	Yes	Yes		Deerlands
		COSHH Awareness	16/8/2023	8/9/2023	8/9/2023	00:03:26	80	PASSED	Yes	Yes		Deerlands

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		Managing Challenging Behaviour Positive Behaviour Support	16/8/2023	8/9/2023	8/9/2023	00:25:41	80	PASSED	Yes	Yes		Deerlands
		Communication and Record Keeping	16/8/2023	9/9/2023	9/9/2023	00:03:28	90	PASSED	Yes	Yes		Deerlands
		Dementia Care	16/8/2023	9/9/2023	9/9/2023	00:05:04	80	PASSED	Yes	Yes		Deerlands
		Emergency First Aid Awareness	16/8/2023	9/9/2023	9/9/2023	00:03:52	100	PASSED	Yes	Yes		Deerlands
		Communication and Record Keeping	16/8/2023	9/9/2023	9/9/2023	00:03:04	90	PASSED	Yes	Yes		Deerlands
		Equality, Diversity and Human Rights	16/8/2023	2/8/2021	9/9/2023	00:01:18	90	PASSED	Yes	Yes		Deerlands
		Emergency First Aid Awareness	16/8/2023	9/9/2023	9/9/2023	00:04:55	100	PASSED	Yes	Yes		Deerlands
		Food Safety Level 2	16/8/2023	9/9/2023	9/9/2023	00:06:47	100	PASSED	Yes	Yes		Deerlands
		Health and Safety Awareness	16/8/2023	9/9/2023	9/9/2023	00:09:57	100	PASSED	Yes	Yes		Deerlands
		Infection Prevention and Control Level 2 CSTF aligned	16/8/2023	9/9/2023	9/9/2023	00:05:32	100	PASSED	Yes	Yes		Deerlands
		Manual Handling of Inanimate Objects Awareness	16/8/2023	9/9/2023	9/9/2023	00:09:48	100	PASSED	Yes	Yes		Deerlands
		Communication and Record Keeping	16/8/2023	13/9/2023	13/9/2023	00:02:52	90	PASSED	Yes	Yes		Deerlands
		Equality, Diversity and Human Rights	16/8/2023	2/8/2021	13/9/2023	00:03:02	90	PASSED	Yes	Yes		Deerlands
		Emergency First Aid Awareness	16/8/2023	13/9/2023	13/9/2023	00:02:14	100	PASSED	Yes	Yes		Deerlands
		Managing Challenging Behaviour Positive Behaviour Support	16/8/2023	14/9/2023	14/9/2023	00:02:47	90	PASSED	Yes	Yes		Deerlands



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		Communication and Record Keeping	16/8/2023	14/9/2023	14/9/2023	00:05:03	90	PASSED	Yes	Yes		Deerlands
		Emergency First Aid Awareness	16/8/2023	14/9/2023	14/9/2023	00:02:47	100	PASSED	Yes	Yes		Deerlands
		Food Safety Level 2	16/8/2023	14/9/2023	14/9/2023	00:01:59	100	PASSED	Yes	Yes		Deerlands
		Equality, Diversity and Human Rights	16/8/2023	4/8/2021	14/9/2023	00:02:21	90	PASSED	Yes	Yes		Deerlands
		Health and Safety Awareness	16/8/2023	14/9/2023	14/9/2023	00:03:12	90	PASSED	Yes	Yes		Deerlands
		Infection Prevention and Control Level 2 CSTF aligned	16/8/2023	14/9/2023	14/9/2023	00:02:34	100	PASSED	Yes	Yes		Deerlands
		Moving and Handling of People Awareness	16/8/2023	14/9/2023	14/9/2023	00:03:44	80	PASSED	Yes	Yes		Deerlands
		Communication and Record Keeping	16/8/2023	14/9/2023	14/9/2023	00:01:39	90	PASSED	Yes	Yes		Deerlands
		Emergency First Aid Awareness	16/8/2023	14/9/2023	14/9/2023	00:01:56	100	PASSED	Yes	Yes		Deerlands
		Food Safety Level 2	16/8/2023	14/9/2023	14/9/2023	00:02:58	90	PASSED	Yes	Yes		Deerlands
		Health and Safety Awareness	16/8/2023	14/9/2023	14/9/2023	00:02:33	90	PASSED	Yes	Yes		Deerlands
		Infection Prevention and Control Level 2 CSTF aligned	16/8/2023	14/9/2023	14/9/2023	00:02:34	100	PASSED	Yes	Yes		Deerlands
		Manual Handling of Inanimate Objects Awareness	16/8/2023	14/9/2023	14/9/2023	00:02:40	100	PASSED	Yes	Yes		Deerlands
		Moving and Handling of People Awareness	16/8/2023	14/9/2023	14/9/2023	00:07:11	90	PASSED	Yes	Yes		Deerlands
		Equality, Diversity and Human Rights	16/8/2023	14/9/2023	14/9/2023	00:25:27	90	PASSED	Yes	Yes		Deerlands
		Mental Capacity Act and	16/8/2023	14/9/2023	14/9/2023	00:03:16	80	PASSED	Yes	Yes		Deerlands

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		Deprivation of Liberties Awareness										
		Safeguarding of Vulnerable Adults Awareness	16/8/2023	14/9/2023	14/9/2023	00:03:00	80	PASSED	Yes	Yes		Deerlands
		Communication and Record Keeping	16/8/2023	15/9/2023	15/9/2023	00:02:19	90	PASSED	Yes	Yes		Deerlands
		Communication and Record Keeping	16/8/2023	15/9/2023	15/9/2023	00:17:39	100	PASSED	Yes	Yes		Deerlands
		Health and Safety Awareness	16/8/2023	15/9/2023	15/9/2023	00:30:16	80	PASSED	Yes	Yes		Deerlands
		Emergency First Aid Awareness	16/8/2023	15/9/2023	15/9/2023	00:08:04	90	PASSED	Yes	Yes		Deerlands
		Moving and Handling of People Awareness	16/8/2023	15/9/2023	15/9/2023	00:02:26	80	PASSED	Yes	Yes		Deerlands
		Food Safety Level 2	16/8/2023	15/9/2023	15/9/2023	00:41:40	100	PASSED	Yes	Yes		Deerlands
		Manual Handling of Inanimate Objects Awareness	16/8/2023	15/9/2023	15/9/2023	00:09:28	100	PASSED	Yes	Yes		Deerlands
		Infection Prevention and Control Level 2 CSTF aligned	16/8/2023	15/9/2023	15/9/2023	00:02:00	100	PASSED	Yes	Yes		Deerlands
		Health and Safety Awareness	16/8/2023	15/9/2023	15/9/2023	00:07:46	100	PASSED	Yes	Yes		Deerlands
		Food Safety Level 2	16/8/2023	15/9/2023	15/9/2023	00:01:58	100	PASSED	Yes	Yes		Deerlands
		Communication and Record Keeping	16/8/2023	15/9/2023	15/9/2023	00:04:00	100	PASSED	Yes	Yes		Deerlands
		Communication and Record Keeping	16/8/2023	18/9/2023	18/9/2023	00:03:09	90	PASSED	Yes	Yes		Deerlands
		Equality, Diversity and Human Rights	16/8/2023	18/9/2023	18/9/2023	00:02:33	80	PASSED	Yes	Yes		Deerlands
		Emergency First Aid	16/8/2023	18/9/2023	18/9/2023	00:06:43	100	PASSED	Yes	Yes		Deerlands

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		Awareness										
		Health and Safety Awareness	16/8/2023	18/9/2023	18/9/2023	00:02:33	90	PASSED	Yes	Yes		Deerlands
		Infection Prevention and Control Level 2 CSTF aligned	16/8/2023	18/9/2023	18/9/2023	00:05:23	100	PASSED	Yes	Yes		Deerlands
		Manual Handling of Inanimate Objects Awareness	16/8/2023	18/9/2023	18/9/2023	00:08:51	100	PASSED	Yes	Yes		Deerlands
		Moving and Handling of People Awareness	16/8/2023	18/9/2023	18/9/2023	00:02:07	80	PASSED	Yes	Yes		Deerlands
		Safeguarding of Vulnerable Adults Awareness	16/8/2023	18/9/2023	18/9/2023	00:02:21	80	PASSED	Yes	Yes		Deerlands
		Infection Prevention and Control Level 2 CSTF aligned	16/8/2023	19/9/2023	19/9/2023	00:05:56	100	PASSED	Yes	Yes		Deerlands
		Mental Capacity Act and Deprivation of Liberties Awareness	16/8/2023	19/9/2023	19/9/2023	00:43:54	100	PASSED	Yes	Yes		Deerlands
		Safeguarding of Vulnerable Adults Awareness	16/8/2023	19/9/2023	19/9/2023	00:03:57	100	PASSED	Yes	Yes		Deerlands
		Equality, Diversity and Human Rights	16/8/2023	2/8/2021	19/9/2023	00:02:29	80	PASSED	Yes	Yes		Deerlands
		Communication and Record Keeping	16/8/2023	19/9/2023	19/9/2023	00:07:25	90	PASSED	Yes	Yes		Deerlands
		Emergency First Aid Awareness	16/8/2023	19/9/2023	19/9/2023	00:10:53	100	PASSED	Yes	Yes		Deerlands
		Manual Handling of Inanimate Objects Awareness	16/8/2023	19/9/2023	19/9/2023	00:15:08	100	PASSED	Yes	Yes		Deerlands
		Emergency First Aid Awareness	16/8/2023	19/9/2023	19/9/2023	00:10:02	100	PASSED	Yes	Yes		Deerlands

USER NAME	USER ID	COURSE NAME	COURSE ASSIGNED DATE	COURSE START DATE	COURSE COMPLETION DATE	COURSE ACCESS TIME (HH:MM:SS)	SCORE	COURSE STATUS	HAS COURSE BEEN PASSED (YES/NO)	HAS COURSE BEEN STARTED (YES/NO)	MANAGER NAME	SITE NAME
		Managing Challenging Behaviour Positive Behaviour Support	16/8/2023	19/9/2023	19/9/2023	00:26:59	90	PASSED	Yes	Yes		Deerlands
		Food Safety Level 2	16/8/2023	19/9/2023	19/9/2023	00:03:34	100	PASSED	Yes	Yes		Deerlands
		Health and Safety Awareness	16/8/2023	19/9/2023	19/9/2023	00:04:40	90	PASSED	Yes	Yes		Deerlands
		Infection Prevention and Control Level 2 CSTF aligned	16/8/2023	19/9/2023	19/9/2023	00:03:16	100	PASSED	Yes	Yes		Deerlands
		Manual Handling of Inanimate Objects Awareness	16/8/2023	19/9/2023	19/9/2023	00:02:59	100	PASSED	Yes	Yes		Deerlands
		Moving and Handling of People Awareness	16/8/2023	19/9/2023	19/9/2023	00:03:37	80	PASSED	Yes	Yes		Deerlands
		Equality, Diversity and Human Rights	16/8/2023	15/9/2023	19/9/2023	00:04:20	80	PASSED	Yes	Yes		Deerlands
		Food Safety Level 2	16/8/2023	19/9/2023	19/9/2023	00:21:00	100	PASSED	Yes	Yes		Deerlands
		Moving and Handling of People Awareness	16/8/2023	19/9/2023	19/9/2023	00:24:28	80	PASSED	Yes	Yes		Deerlands
		Health and Safety Awareness	16/8/2023	19/9/2023	19/9/2023	00:09:14	100	PASSED	Yes	Yes		Deerlands
		Infection Prevention and Control Level 2 CSTF aligned	16/8/2023	19/9/2023	19/9/2023	00:06:58	100	PASSED	Yes	Yes		Deerlands
		Communication and Record Keeping	16/8/2023	23/9/2023	23/9/2023	00:01:39	90	PASSED	Yes	Yes		Deerlands
		Emergency First Aid Awareness	16/8/2023	23/9/2023	23/9/2023	00:27:28	90	PASSED	Yes	Yes		Deerlands
		Manual Handling of Inanimate Objects Awareness	16/8/2023	23/9/2023	23/9/2023	00:02:41	100	PASSED	Yes	Yes		Deerlands
		Communication and	16/8/2023	23/9/2023	23/9/2023	00:04:30	90	PASSED	Yes	Yes		Deerlands

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		Record Keeping										
		Emergency First Aid Awareness	16/8/2023	23/9/2023	23/9/2023	00:02:11	100	PASSED	Yes	Yes		Deerlands
		Food Safety Level 2	16/8/2023	23/9/2023	23/9/2023	00:02:13	100	PASSED	Yes	Yes		Deerlands
		Health and Safety Awareness	16/8/2023	23/9/2023	23/9/2023	00:01:53	90	PASSED	Yes	Yes		Deerlands
		Communication and Record Keeping	16/8/2023	23/9/2023	23/9/2023	00:01:28	100	PASSED	Yes	Yes		Deerlands
		Emergency First Aid Awareness	16/8/2023	23/9/2023	23/9/2023	00:02:08	100	PASSED	Yes	Yes		Deerlands
		Infection Prevention and Control Level 2 CSTF aligned	16/8/2023	23/9/2023	23/9/2023	00:03:59	100	PASSED	Yes	Yes		Deerlands
		Manual Handling of Inanimate Objects Awareness	16/8/2023	23/9/2023	23/9/2023	00:05:44	100	PASSED	Yes	Yes		Deerlands
		Managing Challenging Behaviour Positive Behaviour Support	16/8/2023	24/9/2023	24/9/2023	00:02:06	80	PASSED	Yes	Yes		Deerlands
		Communication and Record Keeping	16/8/2023	24/9/2023	24/9/2023	00:01:15	90	PASSED	Yes	Yes		Deerlands
		Food Safety Level 2	16/8/2023	24/9/2023	24/9/2023	00:01:29	100	PASSED	Yes	Yes		Deerlands
		Health and Safety Awareness	16/8/2023	24/9/2023	24/9/2023	00:02:06	90	PASSED	Yes	Yes		Deerlands
		Infection Prevention and Control Level 2 CSTF aligned	16/8/2023	24/9/2023	24/9/2023	00:01:24	100	PASSED	Yes	Yes		Deerlands
		Manual Handling of Inanimate Objects Awareness	16/8/2023	24/9/2023	24/9/2023	00:05:43	100	PASSED	Yes	Yes		Deerlands
		Mental Capacity Act and Deprivation of Liberties	16/8/2023	24/9/2023	24/9/2023	00:04:19	90	PASSED	Yes	Yes		Deerlands

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		Awareness										
		Moving and Handling of People Awareness	16/8/2023	24/9/2023	24/9/2023	00:03:43	80	PASSED	Yes	Yes		Deerlands
		Safeguarding of Vulnerable Adults Awareness	16/8/2023	24/9/2023	24/9/2023	00:02:34	80	PASSED	Yes	Yes		Deerlands
		Communication and Record Keeping	16/8/2023	24/9/2023	24/9/2023	00:01:32	100	PASSED	Yes	Yes		Deerlands
		Mental Capacity Act and Deprivation of Liberties Awareness	16/8/2023	24/9/2023	24/9/2023	00:01:26	90	PASSED	Yes	Yes		Deerlands
		Communication and Record Keeping	16/8/2023	24/9/2023	24/9/2023	00:01:29	100	PASSED	Yes	Yes		Deerlands
		Emergency First Aid Awareness	16/8/2023	24/9/2023	24/9/2023	00:01:17	100	PASSED	Yes	Yes		Deerlands
		Mental Capacity Act and Deprivation of Liberties Awareness	16/8/2023	24/9/2023	24/9/2023	00:03:36	100	PASSED	Yes	Yes		Deerlands
		Moving and Handling of People Awareness	16/8/2023	24/9/2023	24/9/2023	00:02:14	80	PASSED	Yes	Yes		Deerlands
		Communication and Record Keeping	16/8/2023	24/9/2023	24/9/2023	00:03:07	100	PASSED	Yes	Yes		Deerlands
		Equality, Diversity and Human Rights	16/8/2023	2/8/2021	24/9/2023	00:02:20	80	PASSED	Yes	Yes		Deerlands
		Emergency First Aid Awareness	16/8/2023	24/9/2023	24/9/2023	00:01:15	100	PASSED	Yes	Yes		Deerlands
		Health and Safety Awareness	16/8/2023	24/9/2023	24/9/2023	00:03:22	90	PASSED	Yes	Yes		Deerlands
		Infection Prevention and Control Level 2 CSTF aligned	16/8/2023	24/9/2023	24/9/2023	00:01:52	100	PASSED	Yes	Yes		Deerlands
		COSHH Awareness	16/8/2023	24/9/2023	24/9/2023	00:02:13	80	PASSED	Yes	Yes		Deerlands
		Communication and	16/8/2023	24/9/2023	24/9/2023	00:01:26	100	PASSED	Yes	Yes		Deerlands

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		Record Keeping										
		Equality, Diversity and Human Rights	16/8/2023	4/8/2021	24/9/2023	00:02:18	90	PASSED	Yes	Yes		Deerlands
		Emergency First Aid Awareness	16/8/2023	24/9/2023	24/9/2023	00:05:20	100	PASSED	Yes	Yes		Deerlands
		Food Safety Level 2	16/8/2023	24/9/2023	24/9/2023	00:03:28	100	PASSED	Yes	Yes		Deerlands
		Manual Handling of Inanimate Objects Awareness	16/8/2023	24/9/2023	24/9/2023	00:38:23	100	PASSED	Yes	Yes		Deerlands
		Moving and Handling of People Awareness	16/8/2023	24/9/2023	24/9/2023	00:01:41	100	PASSED	Yes	Yes		Deerlands
		Safeguarding of Vulnerable Adults Awareness	16/8/2023	24/9/2023	24/9/2023	00:02:27	80	PASSED	Yes	Yes		Deerlands
		Communication and Record Keeping	16/8/2023	24/9/2023	24/9/2023	00:01:29	100	PASSED	Yes	Yes		Deerlands
		Emergency First Aid Awareness	16/8/2023	24/9/2023	24/9/2023	00:01:18	100	PASSED	Yes	Yes		Deerlands
		Health and Safety Awareness	16/8/2023	24/9/2023	24/9/2023	00:01:50	90	PASSED	Yes	Yes		Deerlands
		Infection Prevention and Control Level 2 CSTF aligned	16/8/2023	24/9/2023	24/9/2023	00:01:46	100	PASSED	Yes	Yes		Deerlands
		Manual Handling of Inanimate Objects Awareness	16/8/2023	24/9/2023	24/9/2023	00:01:28	100	PASSED	Yes	Yes		Deerlands
		Moving and Handling of People Awareness	16/8/2023	24/9/2023	24/9/2023	00:02:06	100	PASSED	Yes	Yes		Deerlands
		Communication and Record Keeping	16/8/2023	24/9/2023	24/9/2023	00:01:34	100	PASSED	Yes	Yes		Deerlands
		Equality, Diversity and Human Rights	16/8/2023	4/8/2021	24/9/2023	00:02:30	100	PASSED	Yes	Yes		Deerlands
		Emergency First Aid	16/8/2023	24/9/2023	24/9/2023	00:04:08	100	PASSED	Yes	Yes		Deerlands

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		Awareness										
		Food Safety Level 2	16/8/2023	24/9/2023	24/9/2023	00:01:37	100	PASSED	Yes	Yes		Deerlands
		Health and Safety Awareness	16/8/2023	24/9/2023	24/9/2023	00:01:55	100	PASSED	Yes	Yes		Deerlands
		Infection Prevention and Control Level 2 CSTF aligned	16/8/2023	24/9/2023	24/9/2023	00:02:33	100	PASSED	Yes	Yes		Deerlands
		Manual Handling of Inanimate Objects Awareness	16/8/2023	24/9/2023	24/9/2023	00:05:31	88.88	PASSED	Yes	Yes		Deerlands
		Moving and Handling of People Awareness	16/8/2023	24/9/2023	24/9/2023	00:09:19	100	PASSED	Yes	Yes		Deerlands
		Equality, Diversity and Human Rights	16/8/2023	24/9/2023	24/9/2023	00:03:59	80	PASSED	Yes	Yes		Deerlands
		Infection Prevention and Control Level 2 CSTF aligned	16/8/2023	24/9/2023	24/9/2023	00:17:47	100	PASSED	Yes	Yes		Deerlands
		Moving and Handling of People Awareness	16/8/2023	24/9/2023	24/9/2023	00:04:03	100	PASSED	Yes	Yes		Deerlands
		Manual Handling of Inanimate Objects Awareness	16/8/2023	24/9/2023	24/9/2023	00:01:27	100	PASSED	Yes	Yes		Deerlands
		Communication and Record Keeping	16/8/2023	24/9/2023	24/9/2023	00:01:14	100	PASSED	Yes	Yes		Deerlands
		Emergency First Aid Awareness	16/8/2023	24/9/2023	24/9/2023	00:01:25	100	PASSED	Yes	Yes		Deerlands
		Food Safety Level 2	16/8/2023	24/9/2023	24/9/2023	00:01:21	100	PASSED	Yes	Yes		Deerlands
		Health and Safety Awareness	16/8/2023	25/9/2023	25/9/2023	00:05:24	90	PASSED	Yes	Yes		Deerlands
		Infection Prevention and Control Level 2 CSTF aligned	16/8/2023	25/9/2023	25/9/2023	00:06:12	100	PASSED	Yes	Yes		Deerlands



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		Manual Handling of Inanimate Objects Awareness	16/8/2023	25/9/2023	25/9/2023	00:44:30	100	PASSED	Yes	Yes		Deerlands
		Communication and Record Keeping	16/8/2023	27/9/2023	27/9/2023	00:01:11	90	PASSED	Yes	Yes		Deerlands
		Equality, Diversity and Human Rights	16/8/2023	27/9/2023	27/9/2023	00:01:22	80	PASSED	Yes	Yes		Deerlands
		Emergency First Aid Awareness	16/8/2023	27/9/2023	27/9/2023	00:02:09	100	PASSED	Yes	Yes		Deerlands
		Manual Handling of Inanimate Objects Awareness	16/8/2023	27/9/2023	27/9/2023	00:02:06	88.88	PASSED	Yes	Yes		Deerlands
		Communication and Record Keeping	16/8/2023	27/9/2023	27/9/2023	00:01:15	100	PASSED	Yes	Yes		Deerlands
		Equality, Diversity and Human Rights	16/8/2023	27/9/2023	27/9/2023	00:02:46	90	PASSED	Yes	Yes		Deerlands
		Emergency First Aid Awareness	16/8/2023	27/9/2023	27/9/2023	00:06:37	100	PASSED	Yes	Yes		Deerlands
		Moving and Handling of People Awareness	16/8/2023	9/9/2023	24/1/2024	00:02:05	80	PASSED	Yes	Yes		Deerlands
		Equality, Diversity and Human Rights	16/8/2023	15/9/2023	25/1/2024	00:03:13	100	PASSED	Yes	Yes		Deerlands
		Standard 1 – Understand Your Role	14/9/2023	18/9/2023	18/9/2023	00:17:46	83.33	PASSED	Yes	Yes		Deerlands
		Standard 2 – Your Personal Development	14/9/2023	18/9/2023	18/9/2023	00:18:02	83.33	PASSED	Yes	Yes		Deerlands
		Standard 3 – Duty of Care	14/9/2023	18/9/2023	18/9/2023	00:17:44	83.33	PASSED	Yes	Yes		Deerlands
		Standard 4 – Equality and Diversity	14/9/2023	18/9/2023	18/9/2023	00:05:00	83.33	PASSED	Yes	Yes		Deerlands
		Standard 5 – Work in a Person Centred Way	14/9/2023	27/9/2023	27/9/2023	00:15:32	83.33	PASSED	Yes	Yes		Deerlands
		Standard 6 – Communication	14/9/2023	27/9/2023	27/9/2023	00:11:14	100	PASSED	Yes	Yes		Deerlands

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		Standard 7 – Privacy and Dignity	14/9/2023	27/9/2023	27/9/2023	00:11:52	100	PASSED	Yes	Yes		Deerlands
		Standard 8 – Fluid and Nutrition	14/9/2023	27/9/2023	27/9/2023	00:16:49	100	PASSED	Yes	Yes		Deerlands
		Standard 9 – Awareness of Mental Health, Dementia and Learning Disability	14/9/2023	27/9/2023	29/9/2023	00:14:09	83.33	PASSED	Yes	Yes		Deerlands
		Standard 10&11 – Safeguarding Adults and Children	14/9/2023	29/9/2023	29/9/2023	00:13:29	83.33	PASSED	Yes	Yes		Deerlands
		Standard 12 – Basic Life Support	14/9/2023	29/9/2023	29/9/2023	00:12:07	100	PASSED	Yes	Yes		Deerlands
		Standard 13 – Health and Safety	14/9/2023	29/9/2023	10/10/2023	00:06:11	100	PASSED	Yes	Yes		Deerlands
		Standard 14 – Handling Information	14/9/2023	10/10/2023	17/10/2023	00:12:35	83.33	PASSED	Yes	Yes		Deerlands
		Standard 15 – Infection Prevention Control	14/9/2023	20/10/2023	20/10/2023	00:02:15	100	PASSED	Yes	Yes		Deerlands
		Care Certificate	14/9/2023	20/10/2023	20/10/2023	03:49:00	91.11	PASSED	Yes	Yes		Deerlands
		Allergen Awareness	14/9/2023	20/10/2023	20/10/2023	00:44:26	81.81	PASSED	Yes	Yes		Deerlands
		Autistic Spectrum Disorder (ASD) Awareness	14/9/2023	20/10/2023	29/1/2024	00:45:33	80	PASSED	Yes	Yes		Deerlands
		Mental Capacity Act and Deprivation of Liberties Awareness	14/9/2023	29/1/2024	2/2/2024	00:12:06	90	PASSED	Yes	Yes		Deerlands
		COSHH Awareness	14/9/2023	2/2/2024	5/2/2024	00:13:29	90	PASSED	Yes	Yes		Deerlands
		Moving and Handling of People Awareness	14/9/2023	5/2/2024	5/2/2024	00:43:37	90	PASSED	Yes	Yes		Deerlands
		Manual Handling of	14/9/2023	5/2/2024	5/2/2024	00:35:08	100	PASSED	Yes	Yes		Deerlands

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		Inanimate Objects Awareness										
		Disability Awareness	14/9/2023	5/2/2024	5/2/2024	00:03:20	80	PASSED	Yes	Yes		Deerlands
		Falls Prevention	14/9/2023	5/2/2024	5/2/2024	00:13:53	100	PASSED	Yes	Yes		Deerlands
		Food Safety Level 2	14/9/2023	5/2/2024	5/2/2024	00:16:41	80	PASSED	Yes	Yes		Deerlands
		Fire Safety CSTF Aligned	14/9/2023	5/2/2024	5/2/2024	00:36:08	90	PASSED	Yes	Yes		Deerlands
		Equality, Diversity and Human Rights	14/9/2023	18/9/2023	18/9/2023	00:54:44	100	PASSED	Yes	Yes		Deerlands
		Health and Safety Awareness	14/9/2023	10/10/2023	10/10/2023	00:54:44	100	PASSED	Yes	Yes		Deerlands
		Infection Prevention and Control Level 2 CSTF aligned	14/9/2023	20/10/2023	20/10/2023	00:54:44	100	PASSED	Yes	Yes		Deerlands
		Person Centred Care	14/9/2023	27/9/2023	27/9/2023	00:54:44	100	PASSED	Yes	Yes		Deerlands
		Safeguarding of Vulnerable Adults Awareness	14/9/2023	29/9/2023	29/9/2023	00:54:44	100	PASSED	Yes	Yes		Deerlands
		Communication and Record Keeping	14/9/2023	27/9/2023	27/9/2023	00:54:44	100	PASSED	Yes	Yes		Deerlands
		Dementia Care	14/9/2023	29/9/2023	29/9/2023	00:54:44	100	PASSED	Yes	Yes		Deerlands
		Diet and Nutrition	14/9/2023	27/9/2023	27/9/2023	00:54:44	100	PASSED	Yes	Yes		Deerlands
		Dignity, Privacy and Respect	14/9/2023	27/9/2023	27/9/2023	00:54:44	100	PASSED	Yes	Yes		Deerlands
		Emergency First Aid Awareness	14/9/2023	29/9/2023	29/9/2023	00:54:44	100	PASSED	Yes	Yes		Deerlands
		GDPR Awareness	14/9/2023	5/2/2024	10/4/2024	00:22:17	90	PASSED	Yes	Yes		Deerlands

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		Learning Disability Awareness	14/9/2023	10/4/2024	10/4/2024	00:37:13	100	PASSED	Yes	Yes		Deerlands
		Managing Challenging Behaviour Positive Behaviour Support	14/9/2023	10/4/2024	10/4/2024	00:16:56	80	PASSED	Yes	Yes		Deerlands
		Oral Health	14/9/2023	10/4/2024	10/4/2024	00:14:40	100	PASSED	Yes	Yes		Deerlands
		Palliative and End of Life Care	14/9/2023	10/4/2024	10/4/2024	00:33:52	81.81	PASSED	Yes	Yes		Deerlands
		Safeguarding of Vulnerable Adults Awareness	25/9/2023	24/1/2024	24/1/2024	00:01:22	100	PASSED	Yes	Yes		Deerlands
		Palliative and End of Life Care	29/9/2023	30/7/2021	27/10/2023	00:10:26	100	PASSED	Yes	Yes		Deerlands
		Palliative and End of Life Care	29/9/2023	2/8/2021	24/1/2024	00:04:42	100	PASSED	Yes	Yes		Deerlands
		Disability Awareness	29/9/2023	2/8/2021	24/1/2024	00:03:47	100	PASSED	Yes	Yes		Deerlands
		GDPR Awareness	29/9/2023	4/8/2021	24/1/2024	00:05:58	100	PASSED	Yes	Yes		Deerlands
		Dignity, Privacy and Respect	29/9/2023	4/8/2021	24/1/2024	00:04:27	100	PASSED	Yes	Yes		Deerlands
		Disability Awareness	29/9/2023	4/8/2021	24/1/2024	00:03:48	100	PASSED	Yes	Yes		Deerlands
		Palliative and End of Life Care	29/9/2023	4/8/2021	24/1/2024	00:05:18	100	PASSED	Yes	Yes		Deerlands
		Dignity, Privacy and Respect	29/9/2023	5/8/2021	25/1/2024	00:01:31	100	PASSED	Yes	Yes		Deerlands
		Disability Awareness	29/9/2023	5/8/2021	25/1/2024	00:03:24	100	PASSED	Yes	Yes		Deerlands
		Equality, Diversity and Human Rights	29/9/2023	5/8/2021	25/1/2024	00:01:54	100	PASSED	Yes	Yes		Deerlands
		Palliative and End of Life Care	29/9/2023	5/8/2021	25/1/2024	00:05:51	100	PASSED	Yes	Yes		Deerlands

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		Palliative and End of Life Care	29/9/2023	29/7/2021	24/1/2024	00:05:08	100	PASSED	Yes	Yes		Deerlands
		Palliative and End of Life Care	29/9/2023	6/10/2021	24/1/2024	00:07:39	100	PASSED	Yes	Yes		Deerlands
		Learning Disability Awareness	29/9/2023	9/3/2023	25/1/2024	00:02:41	100	PASSED	Yes	Yes		Deerlands
		Safeguarding of Vulnerable Adults Awareness	29/9/2023	26/10/2023	26/10/2023	00:01:42	80	PASSED	Yes	Yes		Deerlands
		Safeguarding of Vulnerable Adults Awareness	29/9/2023	27/10/2023	27/10/2023	00:03:19	100	PASSED	Yes	Yes		Deerlands
		Disability Awareness	29/9/2023	30/7/2021	27/10/2023	00:01:49	100	PASSED	Yes	Yes		Deerlands
		Disability Awareness	29/9/2023	2/8/2021	27/10/2023	00:02:06	100	PASSED	Yes	Yes		Deerlands
		Moving and Handling of People Awareness	29/9/2023	27/10/2023	27/10/2023	00:03:12	80	PASSED	Yes	Yes		Deerlands
		COSHH Awareness	29/9/2023	12/10/2023	24/1/2024	00:06:42	80	PASSED	Yes	Yes		Deerlands
		Safeguarding of Vulnerable Adults Awareness	29/9/2023	24/1/2024	24/1/2024	00:03:13	80	PASSED	Yes	Yes		Deerlands
		COSHH Awareness	29/9/2023	24/1/2024	24/1/2024	00:05:10	90	PASSED	Yes	Yes		Deerlands
		COSHH Awareness	29/9/2023	24/1/2024	24/1/2024	00:01:14	100	PASSED	Yes	Yes		Deerlands
		Falls Prevention	29/9/2023	24/1/2024	24/1/2024	00:01:58	100	PASSED	Yes	Yes		Deerlands
		Fire Safety CSTF Aligned	29/9/2023	24/1/2024	24/1/2024	00:01:52	90	PASSED	Yes	Yes		Deerlands
		COSHH Awareness	29/9/2023	24/1/2024	24/1/2024	00:01:33	90	PASSED	Yes	Yes		Deerlands
		Manual Handling of	29/9/2023	24/1/2024	24/1/2024	00:02:27	100	PASSED	Yes	Yes		Deerlands

USER NAME	USER ID	COURSE NAME	COURSE ASSIGNED DATE	COURSE START DATE	COURSE COMPLETION DATE	COURSE ACCESS TIME (HH:MM:SS)	SCORE	COURSE STATUS	HAS COURSE BEEN PASSED (YES/NO)	HAS COURSE BEEN STARTED (YES/NO)	MANAGER NAME	SITE NAME
		Inanimate Objects Awareness										
		Falls Prevention	29/9/2023	24/1/2024	24/1/2024	00:01:32	100	PASSED	Yes	Yes		Deerlands
		Allergen Awareness	29/9/2023	24/1/2024	24/1/2024	00:03:00	72.72	PASSED	Yes	Yes		Deerlands
		Safeguarding of Vulnerable Adults Awareness	29/9/2023	24/1/2024	24/1/2024	00:01:21	90	PASSED	Yes	Yes		Deerlands
		Managing Challenging Behaviour Positive Behaviour Support	29/9/2023	24/1/2024	24/1/2024	00:02:41	90	PASSED	Yes	Yes		Deerlands
		Safeguarding of Vulnerable Adults Awareness	29/9/2023	24/1/2024	7/2/2024	00:01:13	100	PASSED	Yes	Yes		Deerlands
		COSHH Awareness	29/9/2023	24/1/2024	24/1/2024	00:01:15	100	PASSED	Yes	Yes		Deerlands
		Safeguarding of Vulnerable Adults Awareness	29/9/2023	24/1/2024	24/1/2024	00:01:11	90	PASSED	Yes	Yes		Deerlands
		Safeguarding of Vulnerable Adults Awareness	29/9/2023	24/1/2024	24/1/2024	00:02:49	100	PASSED	Yes	Yes		Deerlands
		Fire Safety CSTF Aligned	29/9/2023	24/1/2024	24/1/2024	00:01:48	100	PASSED	Yes	Yes		Deerlands
		Emergency First Aid Awareness	29/9/2023	24/1/2024	24/1/2024	00:01:13	100	PASSED	Yes	Yes		Deerlands
		Safeguarding of Vulnerable Adults Awareness	29/9/2023	24/1/2024	7/2/2024	00:02:14	100	PASSED	Yes	Yes		Deerlands
		COSHH Awareness	29/9/2023	24/1/2024	7/2/2024	00:02:04	100	PASSED	Yes	Yes		Deerlands
		COSHH Awareness	29/9/2023	24/1/2024	24/1/2024	00:04:03	100	PASSED	Yes	Yes		Deerlands

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		Fire Safety CSTF Aligned	29/9/2023	25/1/2024	25/1/2024	00:33:28	100	PASSED	Yes	Yes		Deerlands
		Person Centred Care	29/9/2023	25/1/2024	25/1/2024	00:08:40	80	PASSED	Yes	Yes		Deerlands
		Moving and Handling of People Awareness	29/9/2023	25/1/2024	25/1/2024	00:01:11	100	PASSED	Yes	Yes		Deerlands
		GDPR Awareness	29/9/2023	25/1/2024	25/1/2024	00:01:14	90	PASSED	Yes	Yes		Deerlands
		Safeguarding of Vulnerable Adults Awareness	29/9/2023	25/1/2024	7/2/2024	00:03:05	100	PASSED	Yes	Yes		Deerlands
		COSHH Awareness	29/9/2023	25/1/2024	25/1/2024	00:01:23	100	PASSED	Yes	Yes		Deerlands
		Fire Safety CSTF Aligned	29/9/2023	25/1/2024	25/1/2024	00:03:59	100	PASSED	Yes	Yes		Deerlands
		Dementia Care	29/9/2023	25/1/2024	25/1/2024	00:07:08	90	PASSED	Yes	Yes		Deerlands
		Safeguarding of Vulnerable Adults Awareness	29/9/2023	25/1/2024	25/1/2024	00:02:57	100	PASSED	Yes	Yes		Deerlands
		COSHH Awareness	29/9/2023	25/1/2024	25/1/2024	00:06:26	100	PASSED	Yes	Yes		Deerlands
		Falls Prevention	29/9/2023	25/1/2024	25/1/2024	00:03:29	100	PASSED	Yes	Yes		Deerlands
		Manual Handling of Inanimate Objects Awareness	29/9/2023	25/1/2024	25/1/2024	00:02:58	100	PASSED	Yes	Yes		Deerlands
		Safeguarding of Vulnerable Adults Awareness	29/9/2023	25/1/2024	25/1/2024	00:01:12	100	PASSED	Yes	Yes		Deerlands
		COSHH Awareness	29/9/2023	25/1/2024	25/1/2024	00:01:15	100	PASSED	Yes	Yes		Deerlands
		GDPR Awareness	29/9/2023	25/1/2024	25/1/2024	00:03:01	90	PASSED	Yes	Yes		Deerlands

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		COSHH Awareness	29/9/2023	25/1/2024	25/1/2024	00:01:07	100	PASSED	Yes	Yes		Deerlands
		Mental Capacity Act and Deprivation of Liberties Awareness	29/9/2023	25/1/2024	25/1/2024	00:02:39	90	PASSED	Yes	Yes		Deerlands
		GDPR Awareness	29/9/2023	25/1/2024	25/1/2024	00:02:07	100	PASSED	Yes	Yes		Deerlands
		COSHH Awareness	29/9/2023	24/1/2024	7/2/2024	00:03:25	100	PASSED	Yes	Yes		Deerlands
		Manual Handling of Inanimate Objects Awareness	29/9/2023	24/1/2024	7/2/2024	00:03:24	100	PASSED	Yes	Yes		Deerlands
		Managing Challenging Behaviour Positive Behaviour Support	29/9/2023	24/1/2024	12/2/2024	00:04:44	90	PASSED	Yes	Yes		Deerlands
		Safeguarding of Vulnerable Adults Awareness	29/9/2023	24/1/2024	12/2/2024	00:05:09	100	PASSED	Yes	Yes		Deerlands
		Medication Advanced Including Administration	26/10/2023	26/10/2023	26/10/2023	00:04:56	80	PASSED	Yes	Yes		Deerlands
		Medication Advanced Including Administration	26/10/2023	27/10/2023	27/10/2023	00:09:42	100	PASSED	Yes	Yes		Deerlands
		Medication Advanced Including Administration	26/10/2023	24/1/2024	24/1/2024	00:07:54	80	PASSED	Yes	Yes		Deerlands
		Medication Advanced Including Administration	26/10/2023	24/1/2024	24/1/2024	00:01:50	100	PASSED	Yes	Yes		Deerlands
		Medication Advanced Including Administration	26/10/2023	25/1/2024	25/1/2024	00:02:48	90	PASSED	Yes	Yes		Deerlands
		Allergen Awareness	24/11/2023	30/1/2024	30/1/2024	00:18:32	72.72	PASSED	Yes	Yes		Deerlands
		COSHH Awareness	24/11/2023	30/1/2024	30/1/2024	00:14:39	90	PASSED	Yes	Yes		Deerlands
		Food Safety Level 2	24/11/2023	30/1/2024	30/1/2024	00:04:05	100	PASSED	Yes	Yes		Deerlands



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		Standard 1 – Understand Your Role	24/11/2023	30/1/2024	8/4/2024	00:04:25	83.33	PASSED	Yes	Yes		Deerlands
		Standard 2 – Your Personal Development	24/11/2023	12/3/2024	12/3/2024	00:10:55	83.33	PASSED	Yes	Yes		Deerlands
		Autistic Spectrum Disorder (ASD) Awareness	24/11/2023	30/1/2024	12/3/2024	00:08:48	100	PASSED	Yes	Yes		Deerlands
		HACCP Awareness	24/11/2023	30/1/2024	12/3/2024	00:07:23	90	PASSED	Yes	Yes		Deerlands
		Disability Awareness	24/11/2023	12/3/2024	12/3/2024	00:03:41	100	PASSED	Yes	Yes		Deerlands
		Falls Prevention	24/11/2023	12/3/2024	12/3/2024	00:07:38	100	PASSED	Yes	Yes		Deerlands
		Fire Safety CSTF Aligned	24/11/2023	12/3/2024	12/3/2024	00:16:47	100	PASSED	Yes	Yes		Deerlands
		Food Safety Level 3	24/11/2023	12/3/2024	12/4/2024	00:17:40	90	PASSED	Yes	Yes		Deerlands
		Standard 15 – Infection Prevention Control	24/11/2023	12/4/2024	12/4/2024	00:03:45	83.33	PASSED	Yes	Yes		Deerlands
		Standard 14 – Handling Information	24/11/2023	12/4/2024	12/4/2024	00:02:54	83.33	PASSED	Yes	Yes		Deerlands
		Standard 13 – Health and Safety	24/11/2023	12/4/2024	12/4/2024	00:06:26	100	PASSED	Yes	Yes		Deerlands
		Standard 12 – Basic Life Support	24/11/2023	12/4/2024	12/4/2024	00:04:01	100	PASSED	Yes	Yes		Deerlands
		Standard 10&11 – Safeguarding Adults and Children	24/11/2023	12/4/2024	12/4/2024	00:09:19	100	PASSED	Yes	Yes		Deerlands
		Standard 9 – Awareness of Mental Health, Dementia and Learning Disability	24/11/2023	12/4/2024	12/4/2024	00:08:43	100	PASSED	Yes	Yes		Deerlands
		Standard 8 – Fluid and Nutrition	24/11/2023	12/4/2024	12/4/2024	00:04:31	83.33	PASSED	Yes	Yes		Deerlands

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		Standard 7 – Privacy and Dignity	24/11/2023	12/4/2024	12/4/2024	00:05:03	83.33	PASSED	Yes	Yes		Deerlands
		Standard 6 – Communication	24/11/2023	12/4/2024	12/4/2024	00:03:52	100	PASSED	Yes	Yes		Deerlands
		Standard 5 – Work in a Person Centred Way	24/11/2023	12/4/2024	12/4/2024	00:03:59	83.33	PASSED	Yes	Yes		Deerlands
		Standard 4 – Equality and Diversity	24/11/2023	12/4/2024	12/4/2024	00:07:50	83.33	PASSED	Yes	Yes		Deerlands
		Standard 3 – Duty of Care	24/11/2023	12/4/2024	12/4/2024	00:04:03	83.33	PASSED	Yes	Yes		Deerlands
		Care Certificate	24/11/2023	12/4/2024	12/4/2024	02:12:00	90	PASSED	Yes	Yes		Deerlands
		Communication and Record Keeping	24/11/2023	12/4/2024	12/4/2024	00:05:20	90	PASSED	Yes	Yes		Deerlands
		Palliative and End of Life Care	24/11/2023	8/4/2024	18/4/2024	00:10:25	100	PASSED	Yes	Yes		Deerlands
		Oral Health	24/11/2023	18/4/2024	18/4/2024	00:04:30	100	PASSED	Yes	Yes		Deerlands
		GDPR Awareness	24/11/2023	29/4/2024	29/4/2024	00:07:06	100	PASSED	Yes	Yes		Deerlands
		Learning Disability Awareness	24/11/2023	29/4/2024	29/4/2024	00:06:07	90	PASSED	Yes	Yes		Deerlands
		Managing Challenging Behaviour Positive Behaviour Support	24/11/2023	29/4/2024	29/4/2024	00:06:02	80	PASSED	Yes	Yes		Deerlands
		Manual Handling of Inanimate Objects Awareness	24/11/2023	29/4/2024	29/4/2024	00:06:20	88.88	PASSED	Yes	Yes		Deerlands
		Mental Capacity Act and Deprivation of Liberties Awareness	24/11/2023	29/4/2024	29/4/2024	00:09:09	90	PASSED	Yes	Yes		Deerlands
		Moving and Handling of People Awareness	24/11/2023	29/4/2024	29/4/2024	00:09:48	80	PASSED	Yes	Yes		Deerlands
		Allergen Awareness	6/12/2023	2/1/2024	2/1/2024	00:26:21	90.9	PASSED	Yes	Yes		Deerlands

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		Autistic Spectrum Disorder (ASD) Awareness	6/12/2023	2/1/2024	2/1/2024	00:07:09	90	PASSED	Yes	Yes		Deerlands
		COSHH Awareness	6/12/2023	2/1/2024	2/1/2024	00:14:10	80	PASSED	Yes	Yes		Deerlands
		Disability Awareness	6/12/2023	2/1/2024	2/1/2024	00:05:27	80	PASSED	Yes	Yes		Deerlands
		Falls Prevention	6/12/2023	2/1/2024	2/1/2024	00:03:19	100	PASSED	Yes	Yes		Deerlands
		Food Safety Level 2	6/12/2023	2/1/2024	2/1/2024	00:16:07	100	PASSED	Yes	Yes		Deerlands
		Fire Safety CSTF Aligned	6/12/2023	4/1/2024	4/1/2024	00:02:37	90	PASSED	Yes	Yes		Deerlands
		GDPR Awareness	6/12/2023	4/1/2024	4/1/2024	00:17:16	80	PASSED	Yes	Yes		Deerlands
		Learning Disability Awareness	6/12/2023	4/1/2024	4/1/2024	00:06:10	80	PASSED	Yes	Yes		Deerlands
		Palliative and End of Life Care	6/12/2023	4/1/2024	4/1/2024	00:04:47	90.9	PASSED	Yes	Yes		Deerlands
		Manual Handling of Inanimate Objects Awareness	6/12/2023	4/1/2024	4/1/2024	00:04:01	88.88	PASSED	Yes	Yes		Deerlands
		Oral Health	6/12/2023	4/1/2024	4/1/2024	00:06:26	90	PASSED	Yes	Yes		Deerlands
		Moving and Handling of People Awareness	6/12/2023	4/1/2024	4/1/2024	00:10:24	90	PASSED	Yes	Yes		Deerlands
		Mental Capacity Act and Deprivation of Liberties Awareness	6/12/2023	4/1/2024	4/1/2024	00:03:47	90	PASSED	Yes	Yes		Deerlands
		Managing Challenging Behaviour Positive Behaviour Support	6/12/2023	4/1/2024	4/1/2024	00:04:13	100	PASSED	Yes	Yes		Deerlands
		Standard 1 –	6/12/2023	4/1/2024	4/1/2024	00:10:27	83.33	PASSED	Yes	Yes		Deerlands

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		Understand Your Role										
		Standard 4 – Equality and Diversity	6/12/2023	4/1/2024	4/1/2024	00:16:44	83.33	PASSED	Yes	Yes		Deerlands
		Standard 2 – Your Personal Development	6/12/2023	4/1/2024	27/1/2024	00:15:12	100	PASSED	Yes	Yes		Deerlands
		Standard 3 – Duty of Care	6/12/2023	4/1/2024	27/1/2024	00:15:14	83.33	PASSED	Yes	Yes		Deerlands
		Standard 5 – Work in a Person Centred Way	6/12/2023	27/1/2024	27/1/2024	00:59:42	83.33	PASSED	Yes	Yes		Deerlands
		Standard 6 – Communication	6/12/2023	27/1/2024	27/1/2024	00:15:27	100	PASSED	Yes	Yes		Deerlands
		Standard 7 – Privacy and Dignity	6/12/2023	27/1/2024	27/1/2024	00:16:54	83.33	PASSED	Yes	Yes		Deerlands
		Standard 8 – Fluid and Nutrition	6/12/2023	27/1/2024	27/1/2024	00:06:44	100	PASSED	Yes	Yes		Deerlands
		Standard 9 – Awareness of Mental Health, Dementia and Learning Disability	6/12/2023	27/1/2024	27/1/2024	00:04:05	83.33	PASSED	Yes	Yes		Deerlands
		Standard 10&11 – Safeguarding Adults and Children	6/12/2023	27/1/2024	27/1/2024	00:54:23	83.33	PASSED	Yes	Yes		Deerlands
		Standard 12 – Basic Life Support	6/12/2023	27/1/2024	27/1/2024	00:43:14	100	PASSED	Yes	Yes		Deerlands
		Standard 13 – Health and Safety	6/12/2023	27/1/2024	27/1/2024	00:04:40	83.33	PASSED	Yes	Yes		Deerlands
		Standard 14 – Handling Information	6/12/2023	27/1/2024	27/1/2024	00:38:45	83.33	PASSED	Yes	Yes		Deerlands
		Standard 15 – Infection Prevention Control	6/12/2023	27/1/2024	27/1/2024	00:03:15	83.33	PASSED	Yes	Yes		Deerlands
		Care Certificate	6/12/2023	27/1/2024	27/1/2024	05:58:00	88.89	PASSED	Yes	Yes		Deerlands
		Equality, Diversity and Human Rights	6/12/2023	4/1/2024	4/1/2024	00:54:44	100	PASSED	Yes	Yes		Deerlands

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		Health and Safety Awareness	6/12/2023	27/1/2024	27/1/2024	00:54:44	100	PASSED	Yes	Yes		Deerlands
		Infection Prevention and Control Level 2 CSTF aligned	6/12/2023	27/1/2024	27/1/2024	00:54:44	100	PASSED	Yes	Yes		Deerlands
		Person Centred Care	6/12/2023	27/1/2024	27/1/2024	00:54:44	100	PASSED	Yes	Yes		Deerlands
		Safeguarding of Vulnerable Adults Awareness	6/12/2023	27/1/2024	27/1/2024	00:54:44	100	PASSED	Yes	Yes		Deerlands
		Communication and Record Keeping	6/12/2023	4/1/2024	27/1/2024	00:54:44	100	PASSED	Yes	Yes		Deerlands
		Dementia Care	6/12/2023	27/1/2024	27/1/2024	00:54:44	100	PASSED	Yes	Yes		Deerlands
		Diet and Nutrition	6/12/2023	27/1/2024	27/1/2024	00:54:44	100	PASSED	Yes	Yes		Deerlands
		Dignity, Privacy and Respect	6/12/2023	27/1/2024	27/1/2024	00:54:44	100	PASSED	Yes	Yes		Deerlands
		Emergency First Aid Awareness	6/12/2023	27/1/2024	27/1/2024	00:54:44	100	PASSED	Yes	Yes		Deerlands
		Legionella Awareness	12/1/2024	24/1/2024	24/1/2024	00:04:47	80	PASSED	Yes	Yes		Deerlands
		Emergency First Aid Awareness	12/1/2024	24/1/2024	24/1/2024	00:01:34	100	PASSED	Yes	Yes		Deerlands
		Moving and Handling of People Awareness	12/1/2024	24/1/2024	24/1/2024	00:01:09	100	PASSED	Yes	Yes		Deerlands
		COSHH Awareness	12/1/2024	24/1/2024	24/1/2024	00:01:29	90	PASSED	Yes	Yes		Deerlands
		Dementia Care	12/1/2024	24/1/2024	24/1/2024	00:04:58	80	PASSED	Yes	Yes		Deerlands
		Moving and Handling of People Awareness	12/1/2024	24/1/2024	24/1/2024	00:01:24	100	PASSED	Yes	Yes		Deerlands
		Safeguarding of Vulnerable Adults	12/1/2024	24/1/2024	24/1/2024	00:03:51	90	PASSED	Yes	Yes		Deerlands

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		Awareness										
		COSHH Awareness	12/1/2024	24/1/2024	24/1/2024	00:02:48	90	PASSED	Yes	Yes		Deerlands
		Display Screen Equipment Awareness	12/1/2024	24/1/2024	24/1/2024	00:04:34	80	PASSED	Yes	Yes		Deerlands
		Safeguarding of Vulnerable Adults Awareness	12/1/2024	24/1/2024	24/1/2024	00:01:10	90	PASSED	Yes	Yes		Deerlands
		COSHH Awareness	12/1/2024	24/1/2024	24/1/2024	00:01:08	100	PASSED	Yes	Yes		Deerlands
		Fire Safety CSTF Aligned	12/1/2024	24/1/2024	24/1/2024	00:01:12	90	PASSED	Yes	Yes		Deerlands
		Fire Safety CSTF Aligned	12/1/2024	24/1/2024	24/1/2024	00:01:10	90	PASSED	Yes	Yes		Deerlands
		COSHH Awareness	12/1/2024	24/1/2024	24/1/2024	00:01:14	100	PASSED	Yes	Yes		Deerlands
		Emergency First Aid Awareness	12/1/2024	24/1/2024	24/1/2024	00:01:24	100	PASSED	Yes	Yes		Deerlands
		Manual Handling of Inanimate Objects Awareness	12/1/2024	24/1/2024	24/1/2024	00:03:03	88.88	PASSED	Yes	Yes		Deerlands
		Safeguarding of Vulnerable Adults Awareness	12/1/2024	24/1/2024	24/1/2024	00:02:13	90	PASSED	Yes	Yes		Deerlands
		COSHH Awareness	12/1/2024	24/1/2024	24/1/2024	00:01:12	100	PASSED	Yes	Yes		Deerlands
		Legionella Awareness	12/1/2024	24/1/2024	24/1/2024	00:01:28	80	PASSED	Yes	Yes		Deerlands
		COSHH Awareness	12/1/2024	24/1/2024	24/1/2024	00:03:03	90	PASSED	Yes	Yes		Deerlands
		COSHH Awareness	12/1/2024	25/1/2024	25/1/2024	00:01:36	100	PASSED	Yes	Yes		Deerlands
		Safeguarding of Vulnerable Adults	12/1/2024	25/1/2024	25/1/2024	00:02:58	100	PASSED	Yes	Yes		Deerlands

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		Awareness										
		Fire Safety CSTF Aligned	12/1/2024	25/1/2024	25/1/2024	00:01:34	100	PASSED	Yes	Yes		Deerlands
		Managing Challenging Behaviour Positive Behaviour Support	12/1/2024	25/1/2024	25/1/2024	00:03:03	90	PASSED	Yes	Yes		Deerlands
		Safeguarding of Vulnerable Adults Awareness	12/1/2024	25/1/2024	25/1/2024	00:02:57	100	PASSED	Yes	Yes		Deerlands
		Manual Handling of Inanimate Objects Awareness	12/1/2024	25/1/2024	25/1/2024	00:01:48	100	PASSED	Yes	Yes		Deerlands
		COSHH Awareness	12/1/2024	25/1/2024	25/1/2024	00:03:01	100	PASSED	Yes	Yes		Deerlands
		Display Screen Equipment Awareness	12/1/2024	31/1/2024	31/1/2024	00:18:38	90	PASSED	Yes	Yes		Deerlands
		Legionella Awareness	12/1/2024	31/1/2024	31/1/2024	00:08:48	100	PASSED	Yes	Yes		Deerlands
		Managing Challenging Behaviour Positive Behaviour Support	12/1/2024	4/6/2024	4/6/2024	00:11:43	90	PASSED	Yes	Yes		Deerlands
		COSHH Awareness	12/1/2024	4/6/2024	5/6/2024	00:58:03	80	PASSED	Yes	Yes		Deerlands
		Fire Safety CSTF Aligned	12/1/2024	5/6/2024	5/6/2024	00:25:26	90	PASSED	Yes	Yes		Deerlands
		Manual Handling of Inanimate Objects Awareness	12/1/2024	5/6/2024	5/6/2024	00:10:45	100	PASSED	Yes	Yes		Deerlands
		Moving and Handling of People Awareness	12/1/2024	5/6/2024	5/6/2024	00:30:37	80	PASSED	Yes	Yes		Deerlands
		COSHH Awareness	26/1/2024	10/2/2024	10/2/2024	00:27:58	80	PASSED	Yes	Yes		Deerlands
		Fire Safety CSTF Aligned	26/1/2024	10/2/2024	10/2/2024	00:23:07	90	PASSED	Yes	Yes		Deerlands

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		Falls Prevention	26/1/2024	11/2/2024	11/2/2024	00:15:18	100	PASSED	Yes	Yes		Deerlands
		GDPR Awareness	26/1/2024	11/2/2024	11/2/2024	00:21:16	90	PASSED	Yes	Yes		Deerlands
		Moving and Handling of People Awareness	26/1/2024	12/2/2024	12/2/2024	00:22:26	80	PASSED	Yes	Yes		Deerlands
		Manual Handling of Inanimate Objects Awareness	26/1/2024	12/2/2024	12/2/2024	00:02:32	100	PASSED	Yes	Yes		Deerlands
		Mental Capacity Act and Deprivation of Liberties Awareness	26/1/2024	13/2/2024	13/2/2024	00:30:30	100	PASSED	Yes	Yes		Deerlands
		Allergen Awareness	26/1/2024	13/2/2024	13/2/2024	00:20:08	100	PASSED	Yes	Yes		Deerlands
		Managing Challenging Behaviour Positive Behaviour Support	26/1/2024	14/2/2024	14/2/2024	00:12:21	100	PASSED	Yes	Yes		Deerlands
		Disability Awareness	26/1/2024	14/2/2024	14/2/2024	00:49:10	100	PASSED	Yes	Yes		Deerlands
		Palliative and End of Life Care	26/1/2024	15/2/2024	15/2/2024	00:20:14	90.9	PASSED	Yes	Yes		Deerlands
		Oral Health	26/1/2024	15/2/2024	15/2/2024	00:10:46	100	PASSED	Yes	Yes		Deerlands
		Coronavirus Awareness and Infection Control	26/1/2024	16/2/2024	16/2/2024	00:16:11	83.33	PASSED	Yes	Yes		Deerlands
		Standard 1 – Understand Your Role	26/1/2024	16/2/2024	16/2/2024	00:08:16	100	PASSED	Yes	Yes		Deerlands
		Standard 2 – Your Personal Development	26/1/2024	16/2/2024	16/2/2024	00:09:27	83.33	PASSED	Yes	Yes		Deerlands
		Standard 3 – Duty of Care	26/1/2024	16/2/2024	16/2/2024	00:06:34	100	PASSED	Yes	Yes		Deerlands
		Standard 4 – Equality and Diversity	26/1/2024	17/2/2024	17/2/2024	00:12:02	83.33	PASSED	Yes	Yes		Deerlands
		Standard 5 – Work in a	26/1/2024	17/2/2024	17/2/2024	00:11:23	83.33	PASSED	Yes	Yes		Deerlands



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		Person Centred Way										
		Standard 6 – Communication	26/1/2024	17/2/2024	17/2/2024	00:05:11	100	PASSED	Yes	Yes		Deerlands
		Standard 7 – Privacy and Dignity	26/1/2024	17/2/2024	17/2/2024	00:06:09	83.33	PASSED	Yes	Yes		Deerlands
		Standard 8 – Fluid and Nutrition	26/1/2024	17/2/2024	17/2/2024	00:12:16	83.33	PASSED	Yes	Yes		Deerlands
		Standard 9 – Awareness of Mental Health, Dementia and Learning Disability	26/1/2024	17/2/2024	17/2/2024	00:12:48	83.33	PASSED	Yes	Yes		Deerlands
		Standard 10&11 – Safeguarding Adults and Children	26/1/2024	17/2/2024	17/2/2024	00:16:29	83.33	PASSED	Yes	Yes		Deerlands
		Standard 12 – Basic Life Support	26/1/2024	17/2/2024	17/2/2024	00:10:35	100	PASSED	Yes	Yes		Deerlands
		Standard 13 – Health and Safety	26/1/2024	17/2/2024	17/2/2024	00:11:21	100	PASSED	Yes	Yes		Deerlands
		Standard 14 – Handling Information	26/1/2024	17/2/2024	17/2/2024	00:04:40	100	PASSED	Yes	Yes		Deerlands
		Standard 15 – Infection Prevention Control	26/1/2024	17/2/2024	17/2/2024	00:09:45	100	PASSED	Yes	Yes		Deerlands
		Care Certificate	26/1/2024	17/2/2024	17/2/2024	03:11:00	92.22	PASSED	Yes	Yes		Deerlands
		Food Safety Level 2	26/1/2024	11/2/2024	26/2/2024	00:04:50	100	PASSED	Yes	Yes		Deerlands
		Standard 1 – Understand Your Role	30/1/2024	30/1/2024	30/1/2024	00:15:12	83.33	PASSED	Yes	Yes		Grange Crescent
		Standard 2 – Your Personal Development	30/1/2024	30/1/2024	30/1/2024	00:32:22	83.33	PASSED	Yes	Yes		Grange Crescent
		Standard 3 – Duty of Care	30/1/2024	30/1/2024	30/1/2024	00:25:55	100	PASSED	Yes	Yes		Grange Crescent
		Standard 4 – Equality and Diversity	30/1/2024	30/1/2024	30/1/2024	00:20:58	100	PASSED	Yes	Yes		Grange Crescent

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		Standard 1 – Understand Your Role	30/1/2024	30/1/2024	30/1/2024	00:13:42	100	PASSED	Yes	Yes		Deerlands
		Standard 5 – Work in a Person Centred Way	30/1/2024	30/1/2024	30/1/2024	00:35:50	83.33	PASSED	Yes	Yes		Grange Crescent
		Standard 2 – Your Personal Development	30/1/2024	30/1/2024	30/1/2024	00:02:53	83.33	PASSED	Yes	Yes		Deerlands
		Standard 3 – Duty of Care	30/1/2024	30/1/2024	30/1/2024	00:18:27	100	PASSED	Yes	Yes		Deerlands
		Standard 6 – Communication	30/1/2024	30/1/2024	30/1/2024	00:06:55	100	PASSED	Yes	Yes		Grange Crescent
		Standard 4 – Equality and Diversity	30/1/2024	30/1/2024	30/1/2024	00:10:02	83.33	PASSED	Yes	Yes		Deerlands
		Standard 7 – Privacy and Dignity	30/1/2024	30/1/2024	30/1/2024	00:08:13	83.33	PASSED	Yes	Yes		Grange Crescent
		Standard 5 – Work in a Person Centred Way	30/1/2024	30/1/2024	30/1/2024	00:07:54	83.33	PASSED	Yes	Yes		Deerlands
		Standard 8 – Fluid and Nutrition	30/1/2024	30/1/2024	30/1/2024	00:18:41	100	PASSED	Yes	Yes		Grange Crescent
		Standard 6 – Communication	30/1/2024	30/1/2024	30/1/2024	00:07:20	100	PASSED	Yes	Yes		Deerlands
		Standard 7 – Privacy and Dignity	30/1/2024	30/1/2024	30/1/2024	00:08:03	83.33	PASSED	Yes	Yes		Deerlands
		Standard 9 – Awareness of Mental Health, Dementia and Learning Disability	30/1/2024	30/1/2024	30/1/2024	00:17:26	83.33	PASSED	Yes	Yes		Grange Crescent
		Standard 8 – Fluid and Nutrition	30/1/2024	30/1/2024	30/1/2024	00:06:32	83.33	PASSED	Yes	Yes		Deerlands
		Standard 9 – Awareness of Mental Health, Dementia and Learning Disability	30/1/2024	30/1/2024	30/1/2024	00:09:19	83.33	PASSED	Yes	Yes		Deerlands
		Standard 10&11 – Safeguarding Adults and	30/1/2024	30/1/2024	30/1/2024	00:18:19	83.33	PASSED	Yes	Yes		Grange Crescent

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		Children										
		Standard 10&11 – Safeguarding Adults and Children	30/1/2024	30/1/2024	30/1/2024	00:12:37	100	PASSED	Yes	Yes		Deerlands
		Standard 12 – Basic Life Support	30/1/2024	30/1/2024	30/1/2024	00:07:34	100	PASSED	Yes	Yes		Deerlands
		Standard 12 – Basic Life Support	30/1/2024	30/1/2024	30/1/2024	00:07:47	83.33	PASSED	Yes	Yes		Grange Crescent
		Standard 13 – Health and Safety	30/1/2024	30/1/2024	30/1/2024	00:08:29	83.33	PASSED	Yes	Yes		Grange Crescent
		Standard 14 – Handling Information	30/1/2024	30/1/2024	30/1/2024	00:05:55	83.33	PASSED	Yes	Yes		Grange Crescent
		Standard 15 – Infection Prevention Control	30/1/2024	30/1/2024	30/1/2024	00:07:49	100	PASSED	Yes	Yes		Grange Crescent
		Standard 13 – Health and Safety	30/1/2024	30/1/2024	30/1/2024	00:08:25	100	PASSED	Yes	Yes		Deerlands
		Care Certificate	30/1/2024	30/1/2024	30/1/2024	04:41:00	90	PASSED	Yes	Yes		Grange Crescent
		Standard 14 – Handling Information	30/1/2024	30/1/2024	30/1/2024	00:04:11	83.33	PASSED	Yes	Yes		Deerlands
		Standard 15 – Infection Prevention Control	30/1/2024	30/1/2024	30/1/2024	00:05:20	100	PASSED	Yes	Yes		Deerlands
		Care Certificate	30/1/2024	30/1/2024	30/1/2024	02:56:00	92.22	PASSED	Yes	Yes		Deerlands
		Fire Safety CSTF Aligned	30/1/2024	30/1/2024	30/1/2024	00:02:39	100	PASSED	Yes	Yes		Deerlands
		COSHH Awareness	30/1/2024	30/1/2024	30/1/2024	00:05:53	80	PASSED	Yes	Yes		Deerlands
		Food Safety Level 2	30/1/2024	30/1/2024	30/1/2024	00:22:10	100	PASSED	Yes	Yes		Deerlands
		Falls Prevention	30/1/2024	30/1/2024	30/1/2024	00:05:19	100	PASSED	Yes	Yes		Deerlands
		GDPR Awareness	30/1/2024	31/1/2024	31/1/2024	00:08:30	80	PASSED	Yes	Yes		Deerlands

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		Moving and Handling of People Awareness	30/1/2024	31/1/2024	31/1/2024	00:10:26	80	PASSED	Yes	Yes		Deerlands
		Manual Handling of Inanimate Objects Awareness	30/1/2024	31/1/2024	31/1/2024	00:29:14	88.88	PASSED	Yes	Yes		Deerlands
		Mental Capacity Act and Deprivation of Liberties Awareness	30/1/2024	31/1/2024	31/1/2024	00:16:54	90	PASSED	Yes	Yes		Deerlands
		Allergen Awareness	30/1/2024	31/1/2024	31/1/2024	00:20:04	81.81	PASSED	Yes	Yes		Deerlands
		Managing Challenging Behaviour Positive Behaviour Support	30/1/2024	31/1/2024	31/1/2024	00:12:04	90	PASSED	Yes	Yes		Deerlands
		Disability Awareness	30/1/2024	31/1/2024	31/1/2024	00:03:54	100	PASSED	Yes	Yes		Deerlands
		Palliative and End of Life Care	30/1/2024	31/1/2024	31/1/2024	00:19:14	90.9	PASSED	Yes	Yes		Deerlands
		Oral Health	30/1/2024	31/1/2024	31/1/2024	00:10:18	90	PASSED	Yes	Yes		Deerlands
		Coronavirus Awareness and Infection Control	30/1/2024	31/1/2024	31/1/2024	00:07:20	91.66	PASSED	Yes	Yes		Deerlands
		Fire Safety CSTF Aligned	30/1/2024	6/2/2024	6/2/2024	00:10:00	80	PASSED	Yes	Yes		Grange Crescent
		COSHH Awareness	30/1/2024	6/2/2024	6/2/2024	00:26:33	80	PASSED	Yes	Yes		Grange Crescent
		Food Safety Level 2	30/1/2024	6/2/2024	6/2/2024	00:17:29	80	PASSED	Yes	Yes		Grange Crescent
		Falls Prevention	30/1/2024	6/2/2024	6/2/2024	00:13:56	100	PASSED	Yes	Yes		Grange Crescent
		GDPR Awareness	30/1/2024	6/2/2024	6/2/2024	00:20:28	80	PASSED	Yes	Yes		Grange Crescent
		Moving and Handling of People Awareness	30/1/2024	6/2/2024	6/2/2024	00:17:46	80	PASSED	Yes	Yes		Grange Crescent

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		Manual Handling of Inanimate Objects Awareness	30/1/2024	6/2/2024	6/2/2024	00:06:02	100	PASSED	Yes	Yes		Grange Crescent
		Mental Capacity Act and Deprivation of Liberties Awareness	30/1/2024	6/2/2024	6/2/2024	00:09:02	90	PASSED	Yes	Yes		Grange Crescent
		Allergen Awareness	30/1/2024	6/2/2024	6/2/2024	00:11:08	81.81	PASSED	Yes	Yes		Grange Crescent
		Managing Challenging Behaviour Positive Behaviour Support	30/1/2024	6/2/2024	6/2/2024	00:05:53	90	PASSED	Yes	Yes		Grange Crescent
		Disability Awareness	30/1/2024	6/2/2024	6/2/2024	00:02:52	100	PASSED	Yes	Yes		Grange Crescent
		Palliative and End of Life Care	30/1/2024	6/2/2024	6/2/2024	00:22:09	90.9	PASSED	Yes	Yes		Grange Crescent
		Oral Health	30/1/2024	6/2/2024	6/2/2024	00:09:24	100	PASSED	Yes	Yes		Grange Crescent
		Coronavirus Awareness and Infection Control	30/1/2024	6/2/2024	6/2/2024	00:12:29	83.33	PASSED	Yes	Yes		Grange Crescent
		Equality, Diversity and Human Rights	30/1/2024	30/1/2024	30/1/2024	00:54:44	100	PASSED	Yes	Yes		Grange Crescent
		Equality, Diversity and Human Rights	30/1/2024	30/1/2024	30/1/2024	00:54:44	100	PASSED	Yes	Yes		Deerlands
		Health and Safety Awareness	30/1/2024	30/1/2024	30/1/2024	00:54:44	100	PASSED	Yes	Yes		Grange Crescent
		Health and Safety Awareness	30/1/2024	30/1/2024	30/1/2024	00:54:44	100	PASSED	Yes	Yes		Deerlands
		Infection Prevention and Control Level 2 CSTF aligned	30/1/2024	30/1/2024	30/1/2024	00:54:44	100	PASSED	Yes	Yes		Grange Crescent
		Infection Prevention and Control Level 2 CSTF aligned	30/1/2024	30/1/2024	30/1/2024	00:54:44	100	PASSED	Yes	Yes		Deerlands
		Person Centred Care	30/1/2024	30/1/2024	30/1/2024	00:54:44	100	PASSED	Yes	Yes		Grange

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		Person Centred Care	30/1/2024	30/1/2024	30/1/2024	00:54:44	100	PASSED	Yes	Yes		Crescent
												Deerlands
		Safeguarding of Vulnerable Adults Awareness	30/1/2024	30/1/2024	30/1/2024	00:54:44	100	PASSED	Yes	Yes		Grange Crescent
		Safeguarding of Vulnerable Adults Awareness	30/1/2024	30/1/2024	30/1/2024	00:54:44	100	PASSED	Yes	Yes		Deerlands
		Communication and Record Keeping	30/1/2024	30/1/2024	30/1/2024	00:54:44	100	PASSED	Yes	Yes		Grange Crescent
		Communication and Record Keeping	30/1/2024	30/1/2024	30/1/2024	00:54:44	100	PASSED	Yes	Yes		Deerlands
		Dementia Care	30/1/2024	30/1/2024	30/1/2024	00:54:44	100	PASSED	Yes	Yes		Deerlands
		Diet and Nutrition	30/1/2024	30/1/2024	30/1/2024	00:54:44	100	PASSED	Yes	Yes		Grange Crescent
		Diet and Nutrition	30/1/2024	30/1/2024	30/1/2024	00:54:44	100	PASSED	Yes	Yes		Deerlands
		Dignity, Privacy and Respect	30/1/2024	30/1/2024	30/1/2024	00:54:44	100	PASSED	Yes	Yes		Grange Crescent
		Dignity, Privacy and Respect	30/1/2024	30/1/2024	30/1/2024	00:54:44	100	PASSED	Yes	Yes		Deerlands
		Emergency First Aid Awareness	30/1/2024	30/1/2024	30/1/2024	00:54:44	100	PASSED	Yes	Yes		Grange Crescent
		Emergency First Aid Awareness	30/1/2024	30/1/2024	30/1/2024	00:54:44	100	PASSED	Yes	Yes		Deerlands
		Dementia Care	30/1/2024	30/1/2024	28/2/2024	00:02:49	100	PASSED	Yes	Yes		Grange Crescent
		Dignity, Privacy and Respect	13/2/2024	30/7/2021	13/2/2024	00:04:41	100	PASSED	Yes	Yes		Deerlands
		Dignity, Privacy and Respect	13/2/2024	30/7/2021	13/2/2024	00:02:20	100	PASSED	Yes	Yes		Deerlands

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		Palliative and End of Life Care	13/2/2024	30/7/2021	13/2/2024	00:04:28	100	PASSED	Yes	Yes		Deerlands
		Disability Awareness	13/2/2024	30/7/2021	13/2/2024	00:05:04	100	PASSED	Yes	Yes		Deerlands
		Disability Awareness	13/2/2024	4/8/2021	13/2/2024	00:05:16	100	PASSED	Yes	Yes		Deerlands
		Palliative and End of Life Care	13/2/2024	4/8/2021	13/2/2024	00:04:12	100	PASSED	Yes	Yes		Deerlands
		Dignity, Privacy and Respect	13/2/2024	4/8/2021	13/2/2024	00:02:17	100	PASSED	Yes	Yes		Deerlands
		Falls Prevention	13/2/2024	13/2/2024	13/2/2024	00:04:13	90	PASSED	Yes	Yes		Deerlands
		Person Centred Care	13/2/2024	13/2/2024	13/2/2024	00:34:27	100	PASSED	Yes	Yes		Deerlands
		Falls Prevention	13/2/2024	13/2/2024	13/2/2024	00:14:41	100	PASSED	Yes	Yes		Deerlands
		Sheffcare Induction	13/2/2024	16/2/2024	16/2/2024	00:06:26	90	PASSED	Yes	Yes		Deerlands
		Autistic Spectrum Disorder (ASD) Awareness	13/2/2024	13/2/2024	28/2/2024	00:12:55	90	PASSED	Yes	Yes		Grange Crescent
		Coronavirus Awareness and Infection Control	20/2/2024	9/3/2024	9/3/2024	00:03:51	91.66	PASSED	Yes	Yes		Deerlands
		COSHH Awareness	20/2/2024	9/3/2024	7/8/2024	00:09:35	90	PASSED	Yes	Yes		Deerlands
		Learning Disability Awareness	28/2/2024	29/2/2024	29/2/2024	00:48:54	80	PASSED	Yes	Yes		Deerlands
		Emergency First Aid Awareness	28/2/2024	5/3/2024	5/3/2024	00:25:11	90	PASSED	Yes	Yes		Deerlands
		Learning Disability Awareness	28/2/2024	22/3/2024	22/3/2024	00:06:19	90	PASSED	Yes	Yes		Grange Crescent
		Learning Disability Awareness	28/2/2024	23/4/2024	23/4/2024	00:05:05	90	PASSED	Yes	Yes		Deerlands

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		Fire Safety CSTF Aligned	8/3/2024				0	PASSED	Yes	Yes		Deerlands
		Legionella Awareness	9/3/2024	4/5/2024	4/5/2024	00:04:50	80	PASSED	Yes	Yes		Deerlands
		COSHH Awareness	10/3/2024	22/3/2024	22/3/2024	00:03:53	80	PASSED	Yes	Yes		Deerlands
		Food Safety Level 3	10/3/2024	12/7/2024	8/8/2024	00:02:51	80	PASSED	Yes	Yes		Deerlands
		Safeguarding of Vulnerable Adults Awareness	12/3/2024	26/3/2024	26/3/2024	00:10:44	80	PASSED	Yes	Yes		Deerlands
		Person Centred Care	12/3/2024	31/5/2024	31/5/2024	00:28:22	80	PASSED	Yes	Yes		Deerlands
		Safeguarding of Vulnerable Adults Awareness	12/3/2024	5/6/2024	5/6/2024	00:30:36	90	PASSED	Yes	Yes		Deerlands
		Emergency First Aid Awareness	12/3/2024	5/6/2024	5/6/2024	00:14:15	80	PASSED	Yes	Yes		Deerlands
		Emergency First Aid Awareness	12/3/2024	8/8/2024	8/8/2024	00:04:47	100	PASSED	Yes	Yes		Deerlands
		Dignity, Privacy and Respect	12/3/2024	8/8/2024	8/8/2024	00:01:33	90	PASSED	Yes	Yes		Deerlands
		Managing Challenging Behaviour Positive Behaviour Support	18/3/2024	2/4/2024	2/4/2024	00:13:35	90	PASSED	Yes	Yes		Deerlands
		Safeguarding of Vulnerable Adults Awareness	18/3/2024	2/4/2024	2/4/2024	00:02:47	100	PASSED	Yes	Yes		Deerlands
		Duty of Candour	19/3/2024	20/3/2024	20/3/2024	00:04:16	100	PASSED	Yes	Yes		Deerlands
		Stress Awareness	19/3/2024	20/3/2024	20/3/2024	00:02:55	100	PASSED	Yes	Yes		Deerlands
		Duty of Candour	19/3/2024	26/3/2024	26/3/2024	00:05:38	90	PASSED	Yes	Yes		Deerlands



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		Duty of Candour	19/3/2024	9/4/2024	9/4/2024	00:02:56	90	PASSED	Yes	Yes		Deerlands
		Legionella Awareness	19/3/2024	9/4/2024	9/4/2024	00:03:14	100	PASSED	Yes	Yes		Deerlands
		Stress Awareness	19/3/2024	9/4/2024	9/4/2024	00:47:58	90	PASSED	Yes	Yes		Deerlands
		Duty of Candour	19/3/2024	4/5/2024	4/5/2024	00:06:40	80	PASSED	Yes	Yes		Deerlands
		Stress Awareness	19/3/2024	4/5/2024	4/5/2024	00:03:49	80	PASSED	Yes	Yes		Deerlands
		Duty of Candour	19/3/2024	10/5/2024	10/5/2024	00:23:12	90	PASSED	Yes	Yes		Deerlands
		Stress Awareness	19/3/2024	10/5/2024	10/5/2024	00:14:26	90	PASSED	Yes	Yes		Deerlands
		Information Governance and Data Security	20/3/2024	9/4/2024	9/4/2024	00:23:54	100	PASSED	Yes	Yes		Deerlands
		Pressure Sore Awareness	22/4/2024	23/4/2024	23/4/2024	00:54:40	80	PASSED	Yes	Yes		Deerlands
		Display Screen Equipment Awareness	22/4/2024	23/4/2024	23/4/2024	00:04:59	80	PASSED	Yes	Yes		Deerlands
		Falls Prevention	22/4/2024	23/4/2024	23/4/2024	00:24:57	100	PASSED	Yes	Yes		Deerlands
		Dysphagia Care	22/4/2024	23/4/2024	23/4/2024	00:34:48	100	PASSED	Yes	Yes		Deerlands
		Pressure Sore Awareness	22/4/2024	23/4/2024	23/4/2024	00:53:58	80	PASSED	Yes	Yes		Deerlands
		Falls Prevention	22/4/2024	23/4/2024	29/5/2024	00:04:54	100	PASSED	Yes	Yes		Deerlands
		Time Management Awareness	22/4/2024	23/4/2024	23/4/2024	00:20:22	100	PASSED	Yes	Yes		Deerlands
		Falls Prevention	22/4/2024	23/4/2024	23/4/2024	00:11:21	100	PASSED	Yes	Yes		Deerlands
		Managing People	22/4/2024	23/4/2024	23/4/2024	00:40:42	100	PASSED	Yes	Yes		Deerlands

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		Awareness										
		Dysphagia Care	22/4/2024	23/4/2024	23/4/2024	00:37:38	90	PASSED	Yes	Yes		Deerlands
		Pressure Sore Awareness	22/4/2024	23/4/2024	23/4/2024	00:27:38	90	PASSED	Yes	Yes		Deerlands
		Pressure Care and Moisture Lesion Awareness	22/4/2024	23/4/2024	23/4/2024	00:34:30	90	PASSED	Yes	Yes		Deerlands
		Pressure Sore Awareness	22/4/2024	23/4/2024	23/4/2024	00:32:15	80	PASSED	Yes	Yes		Deerlands
		Dysphagia Care	22/4/2024	23/4/2024	23/4/2024	00:07:34	90	PASSED	Yes	Yes		Deerlands
		Dysphagia Care	22/4/2024	23/4/2024	23/4/2024	00:02:56	90	PASSED	Yes	Yes		Deerlands
		Bed Rails and Risk Management Awareness	22/4/2024	23/4/2024	23/4/2024	00:03:52	100	PASSED	Yes	Yes		Deerlands
		Bed Rails and Risk Management Awareness	22/4/2024	23/4/2024	23/4/2024	00:50:43	80	PASSED	Yes	Yes		Deerlands
		Bed Rails and Risk Management Awareness	22/4/2024	23/4/2024	23/4/2024	00:14:04	100	PASSED	Yes	Yes		Deerlands
		Pressure Sore Awareness	22/4/2024	23/4/2024	23/4/2024	00:11:45	80	PASSED	Yes	Yes		Deerlands
		Dysphagia Care	22/4/2024	23/4/2024	23/4/2024	00:08:02	90	PASSED	Yes	Yes		Deerlands
		Dementia Care	22/4/2024	29/4/2024	29/4/2024	00:04:00	90	PASSED	Yes	Yes		Deerlands
		Health and Safety Awareness	22/4/2024	29/4/2024	29/4/2024	00:05:21	80	PASSED	Yes	Yes		Deerlands
		Display Screen Equipment Awareness	22/4/2024	4/5/2024	4/5/2024	00:07:46	90	PASSED	Yes	Yes		Deerlands
		Pressure Sore Awareness	22/4/2024	4/5/2024	4/5/2024	00:20:06	80	PASSED	Yes	Yes		Deerlands
		Pressure Sore	22/4/2024	5/5/2024	5/5/2024	00:19:56	90	PASSED	Yes	Yes		Deerlands

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		Awareness										
		Dysphagia Care	22/4/2024	7/5/2024	7/5/2024	00:17:53	100	PASSED	Yes	Yes		Deerlands
		Bed Rails and Risk Management Awareness	22/4/2024	9/5/2024	9/5/2024	00:09:43	100	PASSED	Yes	Yes		Deerlands
		Bed Rails and Risk Management Awareness	22/4/2024	10/5/2024	10/5/2024	00:13:24	90	PASSED	Yes	Yes		Deerlands
		Display Screen Equipment Awareness	22/4/2024	10/5/2024	10/5/2024	00:15:50	90	PASSED	Yes	Yes		Deerlands
		Display Screen Equipment Awareness	22/4/2024	10/5/2024	10/5/2024	00:29:10	90	PASSED	Yes	Yes		Deerlands
		Pressure Sore Awareness	22/4/2024	10/5/2024	10/5/2024	00:27:58	90	PASSED	Yes	Yes		Deerlands
		Conflict Resolution	22/4/2024	10/5/2024	10/5/2024	00:22:53	100	PASSED	Yes	Yes		Deerlands
		Managing People Awareness	22/4/2024	10/5/2024	10/5/2024	00:39:25	90	PASSED	Yes	Yes		Deerlands
		Managing People Awareness	22/4/2024	10/5/2024	10/5/2024	00:05:10	90	PASSED	Yes	Yes		Deerlands
		Bed Rails and Risk Management Awareness	22/4/2024	10/5/2024	10/5/2024	00:06:24	100	PASSED	Yes	Yes		Deerlands
		Dysphagia Care	22/4/2024	10/5/2024	10/5/2024	00:32:55	80	PASSED	Yes	Yes		Deerlands
		Pressure Care and Moisture Lesion Awareness	22/4/2024	10/5/2024	11/5/2024	00:06:21	80	PASSED	Yes	Yes		Deerlands
		Pressure Sore Awareness	22/4/2024	16/5/2024	16/5/2024	00:05:15	90	PASSED	Yes	Yes		Deerlands
		Dysphagia Care	22/4/2024	16/5/2024	16/5/2024	00:26:10	90	PASSED	Yes	Yes		Deerlands
		Bed Rails and Risk Management Awareness	22/4/2024	16/5/2024	16/5/2024	00:06:25	100	PASSED	Yes	Yes		Deerlands
		Bed Rails and Risk	22/4/2024	23/4/2024	16/5/2024	00:04:42	80	PASSED	Yes	Yes		Deerlands

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		Management Awareness										
		Pressure Sore Awareness	22/4/2024	16/5/2024	16/5/2024	00:33:08	80	PASSED	Yes	Yes		Deerlands
		Dysphagia Care	22/4/2024	16/5/2024	16/5/2024	00:35:38	80	PASSED	Yes	Yes		Deerlands
		Bed Rails and Risk Management Awareness	22/4/2024	16/5/2024	16/5/2024	00:07:42	90	PASSED	Yes	Yes		Deerlands
		Pressure Sore Awareness	22/4/2024	17/5/2024	20/5/2024	00:32:07	80	PASSED	Yes	Yes		Deerlands
		Dysphagia Care	22/4/2024	20/5/2024	20/5/2024	00:05:11	90	PASSED	Yes	Yes		Deerlands
		Bed Rails and Risk Management Awareness	22/4/2024	21/5/2024	21/5/2024	00:08:22	90	PASSED	Yes	Yes		Deerlands
		Pressure Sore Awareness	22/4/2024	27/5/2024	27/5/2024	00:38:02	90	PASSED	Yes	Yes		Deerlands
		Dysphagia Care	22/4/2024	27/5/2024	27/5/2024	00:45:26	90	PASSED	Yes	Yes		Deerlands
		Bed Rails and Risk Management Awareness	22/4/2024	27/5/2024	27/5/2024	00:17:29	100	PASSED	Yes	Yes		Deerlands
		Pressure Sore Awareness	22/4/2024	27/5/2024	27/5/2024	00:11:25	80	PASSED	Yes	Yes		Deerlands
		Dysphagia Care	22/4/2024	27/5/2024	27/5/2024	00:06:00	90	PASSED	Yes	Yes		Deerlands
		Bed Rails and Risk Management Awareness	22/4/2024	27/5/2024	27/5/2024	00:02:53	100	PASSED	Yes	Yes		Deerlands
		Pressure Sore Awareness	22/4/2024	28/5/2024	28/5/2024	00:09:05	100	PASSED	Yes	Yes		Deerlands
		Dysphagia Care	22/4/2024	28/5/2024	28/5/2024	00:06:06	80	PASSED	Yes	Yes		Deerlands
		Bed Rails and Risk Management Awareness	22/4/2024	28/5/2024	28/5/2024	00:03:51	100	PASSED	Yes	Yes		Deerlands
		Pressure Sore Awareness	22/4/2024	28/5/2024	28/5/2024	00:23:14	80	PASSED	Yes	Yes		Deerlands

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		Dysphagia Care	22/4/2024	28/5/2024	28/5/2024	00:20:44	80	PASSED	Yes	Yes		Deerlands
		Bed Rails and Risk Management Awareness	22/4/2024	28/5/2024	28/5/2024	00:05:48	90	PASSED	Yes	Yes		Deerlands
		Pressure Sore Awareness	22/4/2024	28/5/2024	28/5/2024	00:04:46	80	PASSED	Yes	Yes		Deerlands
		Dysphagia Care	22/4/2024	28/5/2024	28/5/2024	00:19:18	90	PASSED	Yes	Yes		Deerlands
		Bed Rails and Risk Management Awareness	22/4/2024	28/5/2024	28/5/2024	00:09:05	80	PASSED	Yes	Yes		Deerlands
		Pressure Sore Awareness	22/4/2024	29/5/2024	29/5/2024	00:11:05	80	PASSED	Yes	Yes		Deerlands
		Dysphagia Care	22/4/2024	29/5/2024	29/5/2024	00:03:16	80	PASSED	Yes	Yes		Deerlands
		Bed Rails and Risk Management Awareness	22/4/2024	29/5/2024	29/5/2024	00:02:37	90	PASSED	Yes	Yes		Deerlands
		Bed Rails and Risk Management Awareness	22/4/2024	29/5/2024	29/5/2024	00:03:21	100	PASSED	Yes	Yes		Deerlands
		Dysphagia Care	22/4/2024	29/5/2024	29/5/2024	00:02:30	90	PASSED	Yes	Yes		Deerlands
		Pressure Sore Awareness	22/4/2024	29/5/2024	29/5/2024	00:06:40	90	PASSED	Yes	Yes		Deerlands
		Bed Rails and Risk Management Awareness	22/4/2024	30/5/2024	30/5/2024	00:21:36	90	PASSED	Yes	Yes		Deerlands
		Dysphagia Care	22/4/2024	30/5/2024	30/5/2024	00:04:51	90	PASSED	Yes	Yes		Deerlands
		Pressure Sore Awareness	22/4/2024	30/5/2024	30/5/2024	00:56:42	90	PASSED	Yes	Yes		Deerlands
		Pressure Sore Awareness	22/4/2024	3/6/2024	3/6/2024	00:46:02	80	PASSED	Yes	Yes		Deerlands
		Dysphagia Care	22/4/2024	3/6/2024	3/6/2024	00:29:37	100	PASSED	Yes	Yes		Deerlands
		Bed Rails and Risk	22/4/2024	3/6/2024	3/6/2024	00:04:41	100	PASSED	Yes	Yes		Deerlands

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		Management Awareness										
		Pressure Sore Awareness	22/4/2024	5/6/2024	5/6/2024	00:21:45	80	PASSED	Yes	Yes		Deerlands
		Dysphagia Care	22/4/2024	5/6/2024	5/6/2024	01:52:35	90	PASSED	Yes	Yes		Deerlands
		Bed Rails and Risk Management Awareness	22/4/2024	5/6/2024	5/6/2024	00:05:39	80	PASSED	Yes	Yes		Deerlands
		Pressure Sore Awareness	22/4/2024	11/6/2024	11/6/2024	00:02:38	90	PASSED	Yes	Yes		Deerlands
		Dysphagia Care	22/4/2024	11/6/2024	11/6/2024	00:01:55	90	PASSED	Yes	Yes		Deerlands
		Bed Rails and Risk Management Awareness	22/4/2024	11/6/2024	11/6/2024	00:02:42	80	PASSED	Yes	Yes		Deerlands
		Falls Prevention	22/4/2024	13/6/2024	13/6/2024	00:37:00	100	PASSED	Yes	Yes		Deerlands
		Bed Rails and Risk Management Awareness	22/4/2024	13/6/2024	13/6/2024	00:02:30	100	PASSED	Yes	Yes		Deerlands
		Pressure Sore Awareness	22/4/2024	13/6/2024	13/6/2024	00:02:05	90	PASSED	Yes	Yes		Deerlands
		Dysphagia Care	22/4/2024	13/6/2024	13/6/2024	00:02:26	90	PASSED	Yes	Yes		Deerlands
		Pressure Sore Awareness	22/4/2024	18/6/2024	18/6/2024	00:02:29	80	PASSED	Yes	Yes		Deerlands
		Dysphagia Care	22/4/2024	18/6/2024	18/6/2024	00:01:21	80	PASSED	Yes	Yes		Deerlands
		Bed Rails and Risk Management Awareness	22/4/2024	18/6/2024	18/6/2024	00:01:12	90	PASSED	Yes	Yes		Deerlands
		Falls Prevention	22/4/2024	31/5/2024	12/7/2024	00:03:07	100	PASSED	Yes	Yes		Deerlands
		Complaints Handling Awareness	22/4/2024	12/7/2024	12/7/2024	00:30:30	80	PASSED	Yes	Yes		Deerlands
		Legionella Awareness	22/4/2024	12/7/2024	12/7/2024	00:29:21	80	PASSED	Yes	Yes		Deerlands

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		Information Governance Awareness Caldicott Principles	22/4/2024	12/7/2024	12/7/2024	00:39:59	90	PASSED	Yes	Yes		Deerlands
		Bullying and Harassment Awareness	22/4/2024	12/7/2024	12/7/2024	00:27:08	80	PASSED	Yes	Yes		Deerlands
		Interview Skills	22/4/2024	12/7/2024	12/7/2024	00:20:01	100	PASSED	Yes	Yes		Deerlands
		Staff Appraisal Skills	22/4/2024	12/7/2024	12/7/2024	00:13:32	100	PASSED	Yes	Yes		Deerlands
		Time Management Awareness	22/4/2024	15/7/2024	15/7/2024	00:17:54	90	PASSED	Yes	Yes		Deerlands
		Duty of Candour	22/4/2024	15/7/2024	15/7/2024	00:30:21	100	PASSED	Yes	Yes		Deerlands
		Pressure Sore Awareness	22/4/2024	15/7/2024	15/7/2024	00:02:59	100	PASSED	Yes	Yes		Deerlands
		Dysphagia Care	22/4/2024	15/7/2024	15/7/2024	00:01:31	80	PASSED	Yes	Yes		Deerlands
		Bed Rails and Risk Management Awareness	22/4/2024	15/7/2024	15/7/2024	00:01:48	100	PASSED	Yes	Yes		Deerlands
		Stress Awareness	22/4/2024	15/7/2024	15/7/2024	00:10:22	80	PASSED	Yes	Yes		Deerlands
		Managing People Awareness	22/4/2024	15/7/2024	15/7/2024	00:59:39	90	PASSED	Yes	Yes		Deerlands
		Pressure Care and Moisture Lesion Awareness	22/4/2024	15/7/2024	15/7/2024	00:13:35	80	PASSED	Yes	Yes		Deerlands
		Pressure Sore Awareness	22/4/2024	15/7/2024	15/7/2024	00:04:02	100	PASSED	Yes	Yes		Deerlands
		Dysphagia Care	22/4/2024	15/7/2024	15/7/2024	00:02:32	80	PASSED	Yes	Yes		Deerlands
		Bed Rails and Risk Management Awareness	22/4/2024	15/7/2024	15/7/2024	00:02:47	80	PASSED	Yes	Yes		Deerlands
		Bed Rails and Risk Management Awareness	22/4/2024	15/7/2024	15/7/2024	00:05:28	80	PASSED	Yes	Yes		Deerlands

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		Falls Prevention	22/4/2024	15/7/2024	15/7/2024	01:18:27	100	PASSED	Yes	Yes		Deerlands
		Pressure Sore Awareness	22/4/2024	15/7/2024	15/7/2024	00:05:57	80	PASSED	Yes	Yes		Deerlands
		Dysphagia Care	22/4/2024	16/7/2024	16/7/2024	00:03:14	80	PASSED	Yes	Yes		Deerlands
		Information Governance Awareness Caldicott Principles	22/4/2024	19/7/2024	19/7/2024	00:28:36	100	PASSED	Yes	Yes		Deerlands
		Pressure Care and Moisture Lesion Awareness	22/4/2024	10/5/2024	25/7/2024	00:07:49	80	PASSED	Yes	Yes		Deerlands
		Dysphagia Care	22/4/2024	25/7/2024	25/7/2024	00:19:52	90	PASSED	Yes	Yes		Deerlands
		Bed Rails and Risk Management Awareness	22/4/2024	25/7/2024	25/7/2024	00:56:55	90	PASSED	Yes	Yes		Deerlands
		Falls Prevention	22/4/2024	25/7/2024	25/7/2024	00:03:22	90	PASSED	Yes	Yes		Deerlands
		Health and Safety Awareness	22/4/2024	28/7/2024	28/7/2024	00:03:19	80	PASSED	Yes	Yes		Deerlands
		Dementia Care	22/4/2024	28/7/2024	28/7/2024	00:04:16	90	PASSED	Yes	Yes		Deerlands
		Equality, Diversity and Human Rights	22/4/2024	28/7/2024	28/7/2024	00:05:15	90	PASSED	Yes	Yes		Deerlands
		Emergency First Aid Awareness	22/4/2024	28/7/2024	28/7/2024	00:02:30	100	PASSED	Yes	Yes		Deerlands
		Infection Prevention and Control Level 2 CSTF aligned	22/4/2024	28/7/2024	28/7/2024	00:01:27	100	PASSED	Yes	Yes		Deerlands
		Safeguarding of Vulnerable Adults Awareness	22/4/2024	28/7/2024	28/7/2024	00:38:23	80	PASSED	Yes	Yes		Deerlands
		Person Centred Care	22/4/2024	28/7/2024	28/7/2024	00:36:40	80	PASSED	Yes	Yes		Deerlands



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		Pressure Sore Awareness	22/4/2024	7/8/2024	7/8/2024	00:23:21	90	PASSED	Yes	Yes		Deerlands
		Dysphagia Care	22/4/2024	7/8/2024	7/8/2024	00:03:34	80	PASSED	Yes	Yes		Deerlands
		Bed Rails and Risk Management Awareness	22/4/2024	7/8/2024	7/8/2024	00:03:19	80	PASSED	Yes	Yes		Deerlands
		Pressure Sore Awareness	22/4/2024	8/8/2024	8/8/2024	00:34:00	80	PASSED	Yes	Yes		Deerlands
		Bed Rails and Risk Management Awareness	22/4/2024	8/8/2024	8/8/2024	00:07:01	100	PASSED	Yes	Yes		Deerlands
		Falls Prevention	22/4/2024	8/8/2024	8/8/2024	00:02:59	100	PASSED	Yes	Yes		Deerlands
		Pressure Sore Awareness	22/4/2024	8/8/2024	8/8/2024	00:03:18	80	PASSED	Yes	Yes		Deerlands
		Dysphagia Care	22/4/2024	8/8/2024	8/8/2024	00:03:20	80	PASSED	Yes	Yes		Deerlands
		Bed Rails and Risk Management Awareness	22/4/2024	8/8/2024	8/8/2024	00:02:13	100	PASSED	Yes	Yes		Deerlands
		Pressure Sore Awareness	22/4/2024	8/8/2024	8/8/2024	00:03:34	90	PASSED	Yes	Yes		Deerlands
		Dysphagia Care	22/4/2024	8/8/2024	8/8/2024	00:01:44	80	PASSED	Yes	Yes		Deerlands
		Bed Rails and Risk Management Awareness	22/4/2024	8/8/2024	8/8/2024	00:01:28	100	PASSED	Yes	Yes		Deerlands
		Dysphagia Care	22/4/2024	8/8/2024	8/8/2024	00:04:46	90	PASSED	Yes	Yes		Deerlands
		Pressure Sore Awareness	22/4/2024	8/8/2024	8/8/2024	00:03:41	90	PASSED	Yes	Yes		Deerlands
		Dysphagia Care	22/4/2024	8/8/2024	8/8/2024	00:02:53	80	PASSED	Yes	Yes		Deerlands
		Bed Rails and Risk Management Awareness	22/4/2024	8/8/2024	8/8/2024	00:02:35	90	PASSED	Yes	Yes		Deerlands
		Falls Prevention	22/4/2024	8/8/2024	8/8/2024	00:01:03	100	PASSED	Yes	Yes		Deerlands

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		Bed Rails and Risk Management Awareness	23/4/2024	23/4/2024	23/4/2024	00:12:44	100	PASSED	Yes	Yes		Deerlands
		Dysphagia Care	23/4/2024	23/4/2024	23/4/2024	00:14:31	90	PASSED	Yes	Yes		Deerlands
		Pressure Care and Moisture Lesion Awareness	23/4/2024	23/4/2024	23/4/2024	00:40:16	90	PASSED	Yes	Yes		Deerlands
		Pressure Sore Awareness	23/4/2024	23/4/2024	23/4/2024	00:09:22	90	PASSED	Yes	Yes		Deerlands
		Conflict Resolution	23/4/2024	23/4/2024	23/4/2024	00:12:55	100	PASSED	Yes	Yes		Deerlands
		Bullying and Harassment Awareness	23/4/2024	24/4/2024	24/4/2024	00:13:43	90	PASSED	Yes	Yes		Deerlands
		Interview Skills	23/4/2024	24/4/2024	24/4/2024	00:05:11	90	PASSED	Yes	Yes		Deerlands
		Managing People Awareness	23/4/2024	24/4/2024	24/4/2024	02:10:19	90	PASSED	Yes	Yes		Deerlands
		Stress Awareness	23/4/2024	24/4/2024	24/4/2024	00:01:44	90	PASSED	Yes	Yes		Deerlands
		Time Management Awareness	23/4/2024	24/4/2024	24/4/2024	00:15:01	100	PASSED	Yes	Yes		Deerlands
		Information Governance Awareness Caldicott Principles	23/4/2024	23/4/2024	29/4/2024	00:25:10	90	PASSED	Yes	Yes		Deerlands
		Staff Appraisal Skills	23/4/2024	24/4/2024	29/4/2024	00:28:04	100	PASSED	Yes	Yes		Deerlands
		Standard 1 – Understand Your Role	1/5/2024	2/5/2024	2/5/2024	00:11:19	83.33	PASSED	Yes	Yes		Deerlands
		Standard 2 – Your Personal Development	1/5/2024	2/5/2024	2/5/2024	00:07:46	83.33	PASSED	Yes	Yes		Deerlands
		Standard 3 – Duty of Care	1/5/2024	2/5/2024	2/5/2024	00:06:55	83.33	PASSED	Yes	Yes		Deerlands

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		Standard 4 – Equality and Diversity	1/5/2024	2/5/2024	2/5/2024	00:11:53	100	PASSED	Yes	Yes		Deerlands
		Standard 5 – Work in a Person Centred Way	1/5/2024	2/5/2024	2/5/2024	00:06:12	83.33	PASSED	Yes	Yes		Deerlands
		Standard 6 – Communication	1/5/2024	2/5/2024	2/5/2024	00:03:38	100	PASSED	Yes	Yes		Deerlands
		Standard 7 – Privacy and Dignity	1/5/2024	2/5/2024	2/5/2024	00:09:07	83.33	PASSED	Yes	Yes		Deerlands
		Standard 8 – Fluid and Nutrition	1/5/2024	2/5/2024	2/5/2024	00:05:01	100	PASSED	Yes	Yes		Deerlands
		Standard 9 – Awareness of Mental Health, Dementia and Learning Disability	1/5/2024	2/5/2024	2/5/2024	00:05:26	83.33	PASSED	Yes	Yes		Deerlands
		Standard 10&11 – Safeguarding Adults and Children	1/5/2024	2/5/2024	2/5/2024	00:08:37	100	PASSED	Yes	Yes		Deerlands
		Standard 12 – Basic Life Support	1/5/2024	2/5/2024	2/5/2024	00:05:23	83.33	PASSED	Yes	Yes		Deerlands
		Standard 13 – Health and Safety	1/5/2024	2/5/2024	2/5/2024	00:09:42	83.33	PASSED	Yes	Yes		Deerlands
		Standard 14 – Handling Information	1/5/2024	2/5/2024	2/5/2024	00:04:10	83.33	PASSED	Yes	Yes		Deerlands
		Standard 15 – Infection Prevention Control	1/5/2024	2/5/2024	2/5/2024	00:03:46	83.33	PASSED	Yes	Yes		Deerlands
		Care Certificate	1/5/2024	2/5/2024	2/5/2024	02:32:00	88.89	PASSED	Yes	Yes		Deerlands
		Sheffcare Induction	1/5/2024	4/5/2024	4/5/2024	00:19:11	80	PASSED	Yes	Yes		Deerlands
		Fire Safety CSTF Aligned	1/5/2024	4/5/2024	4/5/2024	00:06:51	80	PASSED	Yes	Yes		Deerlands
		COSHH Awareness	1/5/2024	4/5/2024	4/5/2024	00:06:03	90	PASSED	Yes	Yes		Deerlands
		Food Safety Level 2	1/5/2024	4/5/2024	4/5/2024	00:13:19	100	PASSED	Yes	Yes		Deerlands

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		Health and Safety Awareness	1/5/2024	10/5/2024	11/5/2024	00:05:02	80	PASSED	Yes	Yes		Deerlands
		Dementia Care	1/5/2024	11/5/2024	11/5/2024	00:13:51	90	PASSED	Yes	Yes		Deerlands
		Equality, Diversity and Human Rights	1/5/2024	11/5/2024	11/5/2024	00:26:36	90	PASSED	Yes	Yes		Deerlands
		Falls Prevention	1/5/2024	11/5/2024	11/5/2024	00:11:31	100	PASSED	Yes	Yes		Deerlands
		GDPR Awareness	1/5/2024	11/5/2024	11/5/2024	00:14:00	90	PASSED	Yes	Yes		Deerlands
		Emergency First Aid Awareness	1/5/2024	11/5/2024	11/5/2024	00:06:09	100	PASSED	Yes	Yes		Deerlands
		Infection Prevention and Control Level 2 CSTF aligned	1/5/2024	11/5/2024	11/5/2024	00:10:58	100	PASSED	Yes	Yes		Deerlands
		Safeguarding of Vulnerable Adults Awareness	1/5/2024	11/5/2024	11/5/2024	00:04:44	80	PASSED	Yes	Yes		Deerlands
		Mental Capacity Act and Deprivation of Liberties Awareness	1/5/2024	11/5/2024	11/5/2024	00:08:14	90	PASSED	Yes	Yes		Deerlands
		Allergen Awareness	1/5/2024	11/5/2024	11/5/2024	00:07:59	81.81	PASSED	Yes	Yes		Deerlands
		Managing Challenging Behaviour Positive Behaviour Support	1/5/2024	11/5/2024	11/5/2024	00:05:13	90	PASSED	Yes	Yes		Deerlands
		Person Centred Care	1/5/2024	11/5/2024	11/5/2024	00:12:31	80	PASSED	Yes	Yes		Deerlands
		Autistic Spectrum Disorder (ASD) Awareness	1/5/2024	11/5/2024	11/5/2024	00:05:16	90	PASSED	Yes	Yes		Deerlands
		Bed Rails and Risk Management Awareness	1/5/2024	11/5/2024	11/5/2024	00:03:53	80	PASSED	Yes	Yes		Deerlands

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		Dysphagia Care	1/5/2024	11/5/2024	12/5/2024	00:17:28	90	PASSED	Yes	Yes		Deerlands
		Moving and Handling of People Awareness	1/5/2024	12/5/2024	12/5/2024	00:13:37	90	PASSED	Yes	Yes		Deerlands
		Manual Handling of Inanimate Objects Awareness	1/5/2024	12/5/2024	12/5/2024	00:03:44	88.88	PASSED	Yes	Yes		Deerlands
		Oral Health	1/5/2024	12/5/2024	12/5/2024	00:04:18	90	PASSED	Yes	Yes		Deerlands
		Diet and Nutrition	1/5/2024	12/5/2024	12/5/2024	00:04:03	100	PASSED	Yes	Yes		Deerlands
		Dignity, Privacy and Respect	1/5/2024	12/5/2024	12/5/2024	00:01:42	90	PASSED	Yes	Yes		Deerlands
		Disability Awareness	1/5/2024	12/5/2024	12/5/2024	00:02:59	90	PASSED	Yes	Yes		Deerlands
		Pressure Sore Awareness	1/5/2024	12/5/2024	12/5/2024	00:07:18	80	PASSED	Yes	Yes		Deerlands
		Learning Disability Awareness	1/5/2024	12/5/2024	12/5/2024	00:02:56	100	PASSED	Yes	Yes		Deerlands
		Communication and Record Keeping	1/5/2024	12/5/2024	12/5/2024	00:03:55	80	PASSED	Yes	Yes		Deerlands
		Palliative and End of Life Care	1/5/2024	12/5/2024	12/5/2024	00:04:25	90.9	PASSED	Yes	Yes		Deerlands
		Person Centred Care	7/5/2024	15/7/2024	15/7/2024	00:07:18	90	PASSED	Yes	Yes		Deerlands
		Dementia Care	12/5/2024	14/5/2024	14/5/2024	00:06:46	80	PASSED	Yes	Yes		Deerlands
		Dementia Care	12/5/2024	16/5/2024	16/5/2024	00:09:38	100	PASSED	Yes	Yes		Deerlands
		Dementia Care	12/5/2024	15/7/2024	15/7/2024	00:26:52	90	PASSED	Yes	Yes		Deerlands
		Dementia Care	12/5/2024	19/7/2024	19/7/2024	00:29:05	80	PASSED	Yes	Yes		Deerlands

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		Dementia Care	12/5/2024	25/7/2024	25/7/2024	00:07:37	90	PASSED	Yes	Yes		Deerlands
		Dementia Care	12/5/2024	25/7/2024	25/7/2024	00:03:19	80	PASSED	Yes	Yes		Deerlands
		Dementia Care	17/5/2024	26/7/2024	26/7/2024	00:03:47	100	PASSED	Yes	Yes		Deerlands
		Dementia Care	18/5/2024	18/6/2024	18/6/2024	00:01:48	80	PASSED	Yes	Yes		Deerlands
		Dementia Care	19/5/2024	3/6/2024	3/6/2024	00:01:54	80	PASSED	Yes	Yes		Deerlands
		Dementia Care	20/5/2024	12/7/2024	12/7/2024	00:25:00	90	PASSED	Yes	Yes		Deerlands
		Dementia Care	20/5/2024	16/7/2024	8/8/2024	00:02:27	90	PASSED	Yes	Yes		Deerlands
		Dementia Care	28/5/2024	8/8/2024	8/8/2024	00:54:16	80	PASSED	Yes	Yes		Deerlands
		Dementia Care	31/5/2024	11/6/2024	11/6/2024	00:03:02	90	PASSED	Yes	Yes		Deerlands
		Dementia Care	31/5/2024	8/8/2024	8/8/2024	00:01:01	90	PASSED	Yes	Yes		Deerlands
		Dementia Care	11/6/2024	15/7/2024	15/7/2024	00:01:30	90	PASSED	Yes	Yes		Deerlands
		Dementia Care	11/6/2024	26/7/2024	26/7/2024	00:01:43	90	PASSED	Yes	Yes		Deerlands
		Dementia Care	11/6/2024	7/8/2024	7/8/2024	00:04:50	80	PASSED	Yes	Yes		Deerlands
		Dementia Care	11/6/2024	8/8/2024	8/8/2024	00:01:25	100	PASSED	Yes	Yes		Deerlands
		Dementia Care	11/6/2024	8/8/2024	8/8/2024	00:02:12	80	PASSED	Yes	Yes		Deerlands
		Dementia Care	14/6/2024	8/8/2024	8/8/2024	00:03:52	80	PASSED	Yes	Yes		Deerlands
		Managing Challenging	16/6/2024	18/6/2024	18/6/2024	00:04:00	80	PASSED	Yes	Yes		Deerlands

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		Behaviour Positive Behaviour Support										
		Moving and Handling of People Awareness	16/6/2024	18/6/2024	18/6/2024	00:01:26	90	PASSED	Yes	Yes		Deerlands
		Manual Handling of Inanimate Objects Awareness	16/6/2024	18/6/2024	18/6/2024	00:01:28	88.88	PASSED	Yes	Yes		Deerlands
		Dementia Care	16/6/2024	15/7/2024	15/7/2024	00:03:33	90	PASSED	Yes	Yes		Deerlands
		Manual Handling of Inanimate Objects Awareness	16/6/2024	26/7/2024	26/7/2024	00:02:26	100	PASSED	Yes	Yes		Deerlands
		Managing Challenging Behaviour Positive Behaviour Support	16/6/2024	26/7/2024	26/7/2024	00:02:38	90	PASSED	Yes	Yes		Deerlands
		Fire Safety CSTF Aligned	16/6/2024	26/7/2024	26/7/2024	00:02:48	90	PASSED	Yes	Yes		Deerlands
		Managing Challenging Behaviour Positive Behaviour Support	16/6/2024	8/8/2024	8/8/2024	00:01:54	90	PASSED	Yes	Yes		Deerlands
		Fire Safety CSTF Aligned	16/6/2024	8/8/2024	8/8/2024	00:01:23	90	PASSED	Yes	Yes		Deerlands
		Managing Challenging Behaviour Positive Behaviour Support	17/6/2024	18/6/2024	18/6/2024	00:01:01	80	PASSED	Yes	Yes		Deerlands
		Fire Safety CSTF Aligned	17/6/2024	18/6/2024	18/6/2024	00:01:27	100	PASSED	Yes	Yes		Deerlands
		Managing Challenging Behaviour Positive Behaviour Support	17/6/2024	18/6/2024	18/6/2024	00:01:33	90	PASSED	Yes	Yes		Deerlands
		Moving and Handling of People Awareness	17/6/2024	15/7/2024	15/7/2024	00:02:08	80	PASSED	Yes	Yes		Deerlands
		Fire Safety CSTF Aligned	17/6/2024	15/7/2024	15/7/2024	00:01:55	90	PASSED	Yes	Yes		Deerlands

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		Manual Handling of Inanimate Objects Awareness	17/6/2024	15/7/2024	15/7/2024	00:02:38	88.88	PASSED	Yes	Yes		Deerlands
		Fire Safety CSTF Aligned	17/6/2024	15/7/2024	15/7/2024	00:03:20	100	PASSED	Yes	Yes		Deerlands
		Managing Challenging Behaviour Positive Behaviour Support	17/6/2024	15/7/2024	15/7/2024	00:01:30	90	PASSED	Yes	Yes		Deerlands
		Managing Challenging Behaviour Positive Behaviour Support	17/6/2024	15/7/2024	15/7/2024	00:37:47	90	PASSED	Yes	Yes		Deerlands
		Fire Safety CSTF Aligned	17/6/2024	15/7/2024	15/7/2024	00:15:05	100	PASSED	Yes	Yes		Deerlands
		Moving and Handling of People Awareness	17/6/2024	15/7/2024	15/7/2024	00:01:42	80	PASSED	Yes	Yes		Deerlands
		Managing Challenging Behaviour Positive Behaviour Support	17/6/2024	15/7/2024	15/7/2024	00:01:31	90	PASSED	Yes	Yes		Deerlands
		Fire Safety CSTF Aligned	17/6/2024	15/7/2024	15/7/2024	00:02:31	100	PASSED	Yes	Yes		Deerlands
		Managing Challenging Behaviour Positive Behaviour Support	17/6/2024	16/7/2024	16/7/2024	00:22:59	100	PASSED	Yes	Yes		Deerlands
		Fire Safety CSTF Aligned	17/6/2024	16/7/2024	16/7/2024	00:41:37	90	PASSED	Yes	Yes		Deerlands
		Fire Safety CSTF Aligned	17/6/2024	19/7/2024	19/7/2024	00:03:42	100	PASSED	Yes	Yes		Deerlands
		Managing Challenging Behaviour Positive Behaviour Support	17/6/2024	22/7/2024	23/7/2024	00:09:32	100	PASSED	Yes	Yes		Deerlands
		Managing Challenging Behaviour Positive Behaviour Support	17/6/2024	7/8/2024	7/8/2024	00:04:56	80	PASSED	Yes	Yes		Deerlands
		Manual Handling of	17/6/2024	7/8/2024	7/8/2024	00:03:25	100	PASSED	Yes	Yes		Deerlands



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		Inanimate Objects Awareness										
		Moving and Handling of People Awareness	17/6/2024	8/8/2024	8/8/2024	00:02:24	90	PASSED	Yes	Yes		Deerlands
		Fire Safety CSTF Aligned	17/6/2024	8/8/2024	8/8/2024	00:01:59	80	PASSED	Yes	Yes		Deerlands
		Managing Challenging Behaviour Positive Behaviour Support	17/6/2024	8/8/2024	8/8/2024	00:02:06	90	PASSED	Yes	Yes		Deerlands
		Safeguarding of Vulnerable Adults Awareness	17/6/2024	8/8/2024	8/8/2024	00:02:08	80	PASSED	Yes	Yes		Deerlands
		Managing Challenging Behaviour Positive Behaviour Support	17/6/2024	8/8/2024	8/8/2024	00:01:36	90	PASSED	Yes	Yes		Deerlands
		Safeguarding of Vulnerable Adults Awareness	17/6/2024	8/8/2024	8/8/2024	00:05:44	80	PASSED	Yes	Yes		Deerlands
		Emergency First Aid Awareness	17/6/2024	8/8/2024	8/8/2024	00:01:56	100	PASSED	Yes	Yes		Deerlands
		Managing Challenging Behaviour Positive Behaviour Support	17/6/2024	8/8/2024	8/8/2024	00:01:07	90	PASSED	Yes	Yes		Deerlands
		Fire Safety CSTF Aligned	17/6/2024	8/8/2024	8/8/2024	00:05:23	90	PASSED	Yes	Yes		Deerlands
		COSHH Awareness	17/6/2024	8/8/2024	8/8/2024	00:01:20	100	PASSED	Yes	Yes		Deerlands
		Moving and Handling of People Awareness	17/6/2024	8/8/2024	8/8/2024	00:03:06	100	PASSED	Yes	Yes		Deerlands
		Fire Safety CSTF Aligned	17/6/2024	8/8/2024	8/8/2024	00:05:21	90	PASSED	Yes	Yes		Deerlands
		Sheffcare Induction	20/6/2024	4/7/2024	4/7/2024	00:04:36	100	PASSED	Yes	Yes		Deerlands
		Fire Safety CSTF Aligned	20/6/2024	4/7/2024	4/7/2024	00:05:13	80	PASSED	Yes	Yes		Deerlands

USER NAME	USER ID	COURSE NAME	COURSE ASSIGNED DATE	COURSE START DATE	COURSE COMPLETION DATE	COURSE ACCESS TIME (HH:MM:SS)	SCORE	COURSE STATUS	HAS COURSE BEEN PASSED (YES/NO)	HAS COURSE BEEN STARTED (YES/NO)	MANAGER NAME	SITE NAME
		COSHH Awareness	20/6/2024	4/7/2024	4/7/2024	00:14:34	80	PASSED	Yes	Yes		Deerlands
		Food Safety Level 2	20/6/2024	4/7/2024	4/7/2024	00:18:49	90	PASSED	Yes	Yes		Deerlands
		Health and Safety Awareness	20/6/2024	4/7/2024	4/7/2024	00:15:39	80	PASSED	Yes	Yes		Deerlands
		Dementia Care	20/6/2024	4/7/2024	4/7/2024	00:13:04	90	PASSED	Yes	Yes		Deerlands
		Equality, Diversity and Human Rights	20/6/2024	4/7/2024	4/7/2024	00:13:23	80	PASSED	Yes	Yes		Deerlands
		Falls Prevention	20/6/2024	4/7/2024	4/7/2024	00:05:45	100	PASSED	Yes	Yes		Deerlands
		GDPR Awareness	20/6/2024	4/7/2024	4/7/2024	00:05:30	80	PASSED	Yes	Yes		Deerlands
		Infection Prevention and Control Level 2 CSTF aligned	20/6/2024	4/7/2024	4/7/2024	00:07:57	80	PASSED	Yes	Yes		Deerlands
		Moving and Handling of People Awareness	20/6/2024	4/7/2024	4/7/2024	00:09:47	100	PASSED	Yes	Yes		Deerlands
		Safeguarding of Vulnerable Adults Awareness	20/6/2024	4/7/2024	4/7/2024	00:11:40	90	PASSED	Yes	Yes		Deerlands
		Manual Handling of Inanimate Objects Awareness	20/6/2024	4/7/2024	4/7/2024	00:04:16	88.88	PASSED	Yes	Yes		Deerlands
		Mental Capacity Act and Deprivation of Liberties Awareness	20/6/2024	4/7/2024	4/7/2024	00:11:20	90	PASSED	Yes	Yes		Deerlands
		Allergen Awareness	20/6/2024	4/7/2024	4/7/2024	00:05:57	81.81	PASSED	Yes	Yes		Deerlands
		Managing Challenging Behaviour Positive Behaviour Support	20/6/2024	4/7/2024	4/7/2024	00:04:58	90	PASSED	Yes	Yes		Deerlands

USER NAME	USER ID	COURSE NAME	COURSE ASSIGNED DATE	COURSE START DATE	COURSE COMPLETION DATE	COURSE ACCESS TIME (HH:MM:SS)	SCORE	COURSE STATUS	HAS COURSE BEEN PASSED (YES/NO)	HAS COURSE BEEN STARTED (YES/NO)	MANAGER NAME	SITE NAME
		Person Centred Care	20/6/2024	4/7/2024	4/7/2024	00:05:39	80	PASSED	Yes	Yes		Deerlands
		Standard 1 – Understand Your Role	20/6/2024	4/7/2024	4/7/2024	00:06:07	83.33	PASSED	Yes	Yes		Deerlands
		Standard 2 – Your Personal Development	20/6/2024	4/7/2024	4/7/2024	00:06:36	83.33	PASSED	Yes	Yes		Deerlands
		Standard 3 – Duty of Care	20/6/2024	4/7/2024	4/7/2024	00:03:24	83.33	PASSED	Yes	Yes		Deerlands
		Standard 4 – Equality and Diversity	20/6/2024	4/7/2024	4/7/2024	00:03:02	83.33	PASSED	Yes	Yes		Deerlands
		Standard 5 – Work in a Person Centred Way	20/6/2024	4/7/2024	4/7/2024	00:04:20	83.33	PASSED	Yes	Yes		Deerlands
		Standard 6 – Communication	20/6/2024	4/7/2024	4/7/2024	00:02:41	100	PASSED	Yes	Yes		Deerlands
		Standard 7 – Privacy and Dignity	20/6/2024	4/7/2024	4/7/2024	00:02:37	83.33	PASSED	Yes	Yes		Deerlands
		Standard 8 – Fluid and Nutrition	20/6/2024	4/7/2024	4/7/2024	00:05:24	83.33	PASSED	Yes	Yes		Deerlands
		Standard 9 – Awareness of Mental Health, Dementia and Learning Disability	20/6/2024	4/7/2024	4/7/2024	00:07:22	100	PASSED	Yes	Yes		Deerlands
		Standard 10&11 – Safeguarding Adults and Children	20/6/2024	4/7/2024	4/7/2024	00:03:02	100	PASSED	Yes	Yes		Deerlands
		Standard 12 – Basic Life Support	20/6/2024	4/7/2024	4/7/2024	00:03:08	100	PASSED	Yes	Yes		Deerlands
		Standard 13 – Health and Safety	20/6/2024	4/7/2024	4/7/2024	00:04:39	100	PASSED	Yes	Yes		Deerlands
		Standard 14 – Handling Information	20/6/2024	4/7/2024	4/7/2024	00:02:53	83.33	PASSED	Yes	Yes		Deerlands
		Standard 15 – Infection Prevention Control	20/6/2024	4/7/2024	4/7/2024	00:02:36	100	PASSED	Yes	Yes		Deerlands
		Care Certificate	20/6/2024	4/7/2024	4/7/2024	01:52:00	91.11	PASSED	Yes	Yes		Deerlands

USER NAME	USER ID	COURSE NAME	COURSE ASSIGNED DATE	COURSE START DATE	COURSE COMPLETION DATE	COURSE ACCESS TIME (HH:MM:SS)	SCORE	COURSE STATUS	HAS COURSE BEEN PASSED (YES/NO)	HAS COURSE BEEN STARTED (YES/NO)	MANAGER NAME	SITE NAME
		Autistic Spectrum Disorder (ASD) Awareness	20/6/2024	4/7/2024	4/7/2024	00:05:17	80	PASSED	Yes	Yes		Deerlands
		Diet and Nutrition	20/6/2024	4/7/2024	4/7/2024	00:04:56	90	PASSED	Yes	Yes		Deerlands
		Dignity, Privacy and Respect	20/6/2024	4/7/2024	4/7/2024	00:03:59	90	PASSED	Yes	Yes		Deerlands
		Disability Awareness	20/6/2024	4/7/2024	4/7/2024	00:03:01	90	PASSED	Yes	Yes		Deerlands
		Bed Rails and Risk Management Awareness	20/6/2024	4/7/2024	4/7/2024	00:03:38	100	PASSED	Yes	Yes		Deerlands
		Dysphagia Care	20/6/2024	4/7/2024	4/7/2024	00:07:51	80	PASSED	Yes	Yes		Deerlands
		Communication and Record Keeping	20/6/2024	4/7/2024	4/7/2024	00:07:35	80	PASSED	Yes	Yes		Deerlands
		Learning Disability Awareness	20/6/2024	4/7/2024	4/7/2024	00:06:25	100	PASSED	Yes	Yes		Deerlands
		Pressure Sore Awareness	20/6/2024	4/7/2024	4/7/2024	00:10:32	90	PASSED	Yes	Yes		Deerlands
		Oral Health	20/6/2024	4/7/2024	4/7/2024	00:04:56	90	PASSED	Yes	Yes		Deerlands
		Palliative and End of Life Care	20/6/2024	4/7/2024	4/7/2024	00:10:55	81.81	PASSED	Yes	Yes		Deerlands
		Emergency First Aid Awareness	20/6/2024	4/7/2024	4/7/2024	00:06:46	90	PASSED	Yes	Yes		Deerlands
		Moving and Handling of People Awareness	20/6/2024	16/7/2024	16/7/2024	00:04:52	80	PASSED	Yes	Yes		Deerlands
		Managing Challenging Behaviour Positive Behaviour Support	20/6/2024	25/7/2024	25/7/2024	00:08:13	100	PASSED	Yes	Yes		Deerlands
		Moving and Handling of People Awareness	20/6/2024	25/7/2024	25/7/2024	00:14:52	80	PASSED	Yes	Yes		Deerlands

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		COSHH Awareness	20/6/2024	25/7/2024	25/7/2024	00:23:34	90	PASSED	Yes	Yes		Deerlands
		Fire Safety CSTF Aligned	20/6/2024	25/7/2024	25/7/2024	00:16:53	90	PASSED	Yes	Yes		Deerlands
		Safeguarding of Vulnerable Adults Awareness	20/6/2024	25/7/2024	25/7/2024	00:05:26	90	PASSED	Yes	Yes		Deerlands
		Fire Safety CSTF Aligned	20/6/2024	7/8/2024	7/8/2024	00:04:46	100	PASSED	Yes	Yes		Deerlands
		Managing Challenging Behaviour Positive Behaviour Support	20/6/2024	8/8/2024	8/8/2024	00:04:29	100	PASSED	Yes	Yes		Deerlands
		Fire Safety CSTF Aligned	20/6/2024	8/8/2024	8/8/2024	00:04:39	90	PASSED	Yes	Yes		Deerlands
		Managing Challenging Behaviour Positive Behaviour Support	20/6/2024	8/8/2024	8/8/2024	00:01:21	90	PASSED	Yes	Yes		Deerlands
		Safeguarding of Vulnerable Adults Awareness	20/6/2024	8/8/2024	8/8/2024	00:01:09	80	PASSED	Yes	Yes		Deerlands
		Manual Handling of Inanimate Objects Awareness	20/6/2024	8/8/2024	8/8/2024	00:01:32	88.88	PASSED	Yes	Yes		Deerlands
		Fire Safety CSTF Aligned	20/6/2024	16/7/2024	8/8/2024	00:01:56	90	PASSED	Yes	Yes		Deerlands
		Managing Challenging Behaviour Positive Behaviour Support	20/6/2024	8/8/2024	8/8/2024	00:01:21	90	PASSED	Yes	Yes		Deerlands
		Dignity, Privacy and Respect	23/6/2024	15/7/2024	15/7/2024	00:04:45	90	PASSED	Yes	Yes		Deerlands
		Disability Awareness	23/6/2024	15/7/2024	15/7/2024	00:01:51	80	PASSED	Yes	Yes		Deerlands
		Dignity, Privacy and Respect	23/6/2024	15/7/2024	15/7/2024	00:01:48	90	PASSED	Yes	Yes		Deerlands

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		Disability Awareness	23/6/2024	15/7/2024	15/7/2024	00:39:59	90	PASSED	Yes	Yes		Deerlands
		Disability Awareness	23/6/2024	16/7/2024	16/7/2024	00:02:16	100	PASSED	Yes	Yes		Deerlands
		Dignity, Privacy and Respect	23/6/2024	16/7/2024	16/7/2024	00:13:32	80	PASSED	Yes	Yes		Deerlands
		GDPR Awareness	23/6/2024	19/7/2024	19/7/2024	00:18:52	100	PASSED	Yes	Yes		Deerlands
		Allergen Awareness	23/6/2024	8/8/2024	8/8/2024	00:19:27	81.81	PASSED	Yes	Yes		Deerlands
		GDPR Awareness	23/6/2024	8/8/2024	8/8/2024	00:18:39	100	PASSED	Yes	Yes		Deerlands
		Disability Awareness	23/6/2024	8/8/2024	8/8/2024	00:01:13	100	PASSED	Yes	Yes		Deerlands
		Dignity, Privacy and Respect	24/6/2024	23/7/2024	23/7/2024	00:22:11	90	PASSED	Yes	Yes		Deerlands
		Equality, Diversity and Human Rights	24/6/2024	23/7/2024	23/7/2024	00:38:19	90	PASSED	Yes	Yes		Deerlands
		Dignity, Privacy and Respect	24/6/2024	8/8/2024	8/8/2024	00:01:07	90	PASSED	Yes	Yes		Deerlands
		Disability Awareness	24/6/2024	8/8/2024	8/8/2024	00:05:20	100	PASSED	Yes	Yes		Deerlands
		Equality, Diversity and Human Rights	24/6/2024	8/8/2024	8/8/2024	00:01:20	80	PASSED	Yes	Yes		Deerlands
		Dignity, Privacy and Respect	25/6/2024	8/8/2024	8/8/2024	00:02:01	90	PASSED	Yes	Yes		Deerlands
		Dignity, Privacy and Respect	26/6/2024	16/7/2024	16/7/2024	00:09:00	100	PASSED	Yes	Yes		Deerlands
		Dignity, Privacy and Respect	26/6/2024	8/8/2024	8/8/2024	00:04:15	100	PASSED	Yes	Yes		Deerlands
		Disability Awareness	26/6/2024	8/8/2024	8/8/2024	00:07:29	90	PASSED	Yes	Yes		Deerlands
		Palliative and End of Life	26/6/2024	8/8/2024	8/8/2024	00:04:15	90.9	PASSED	Yes	Yes		Deerlands

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		Care										
		Fire Safety CSTF Aligned	27/6/2024	28/6/2024	28/6/2024	00:28:45	90	PASSED	Yes	Yes		Deerlands
		COSHH Awareness	27/6/2024	28/6/2024	28/6/2024	00:17:35	90	PASSED	Yes	Yes		Deerlands
		Food Safety Level 2	27/6/2024	28/6/2024	28/6/2024	00:42:08	100	PASSED	Yes	Yes		Deerlands
		Health and Safety Awareness	27/6/2024	28/6/2024	28/6/2024	01:11:15	100	PASSED	Yes	Yes		Deerlands
		Dementia Care	27/6/2024	29/6/2024	29/6/2024	00:25:52	80	PASSED	Yes	Yes		Deerlands
		Equality, Diversity and Human Rights	27/6/2024	29/6/2024	29/6/2024	00:30:58	90	PASSED	Yes	Yes		Deerlands
		Falls Prevention	27/6/2024	29/6/2024	29/6/2024	00:15:23	100	PASSED	Yes	Yes		Deerlands
		GDPR Awareness	27/6/2024	1/7/2024	1/7/2024	00:24:19	80	PASSED	Yes	Yes		Deerlands
		Emergency First Aid Awareness	27/6/2024	1/7/2024	1/7/2024	00:33:46	90	PASSED	Yes	Yes		Deerlands
		Infection Prevention and Control Level 2 CSTF aligned	27/6/2024	1/7/2024	1/7/2024	00:21:29	100	PASSED	Yes	Yes		Deerlands
		Moving and Handling of People Awareness	27/6/2024	12/7/2024	12/7/2024	00:19:09	80	PASSED	Yes	Yes		Deerlands
		Safeguarding of Vulnerable Adults Awareness	27/6/2024	12/7/2024	12/7/2024	00:21:24	100	PASSED	Yes	Yes		Deerlands
		Manual Handling of Inanimate Objects Awareness	27/6/2024	12/7/2024	12/7/2024	00:29:21	88.88	PASSED	Yes	Yes		Deerlands
		Mental Capacity Act and Deprivation of Liberties Awareness	27/6/2024	12/7/2024	12/7/2024	00:32:54	90	PASSED	Yes	Yes		Deerlands
		Allergen Awareness	27/6/2024	15/7/2024	15/7/2024	00:26:49	90.9	PASSED	Yes	Yes		Deerlands

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		Managing Challenging Behaviour Positive Behaviour Support	27/6/2024	15/7/2024	15/7/2024	00:19:12	100	PASSED	Yes	Yes		Deerlands
		Autistic Spectrum Disorder (ASD) Awareness	27/6/2024	15/7/2024	15/7/2024	00:24:15	90	PASSED	Yes	Yes		Deerlands
		Diet and Nutrition	27/6/2024	15/7/2024	15/7/2024	00:16:10	80	PASSED	Yes	Yes		Deerlands
		Person Centred Care	27/6/2024	15/7/2024	15/7/2024	00:05:01	100	PASSED	Yes	Yes		Deerlands
		Dignity, Privacy and Respect	27/6/2024	22/7/2024	22/7/2024	00:17:02	100	PASSED	Yes	Yes		Deerlands
		Disability Awareness	27/6/2024	22/7/2024	22/7/2024	00:03:17	80	PASSED	Yes	Yes		Deerlands
		Communication and Record Keeping	27/6/2024	22/7/2024	22/7/2024	00:20:10	90	PASSED	Yes	Yes		Deerlands
		Palliative and End of Life Care	27/6/2024	26/7/2024	26/7/2024	00:36:26	81.81	PASSED	Yes	Yes		Deerlands
		Learning Disability Awareness	27/6/2024	26/7/2024	26/7/2024	00:23:20	80	PASSED	Yes	Yes		Deerlands
		Pressure Sore Awareness	27/6/2024	26/7/2024	26/7/2024	00:30:54	80	PASSED	Yes	Yes		Deerlands
		Oral Health	27/6/2024	27/7/2024	27/7/2024	00:14:13	100	PASSED	Yes	Yes		Deerlands
		Dysphagia Care	27/6/2024	29/7/2024	29/7/2024	00:36:48	90	PASSED	Yes	Yes		Deerlands
		Bed Rails and Risk Management Awareness	27/6/2024	29/7/2024	29/7/2024	00:10:02	90	PASSED	Yes	Yes		Deerlands
		Sheffcare Induction	27/6/2024	29/7/2024	29/7/2024	00:23:56	90	PASSED	Yes	Yes		Deerlands
		Standard 1 – Understand Your Role	27/6/2024	29/7/2024	29/7/2024	00:27:13	83.33	PASSED	Yes	Yes		Deerlands



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		Standard 2 – Your Personal Development	27/6/2024	29/7/2024	29/7/2024	00:16:21	83.33	PASSED	Yes	Yes		Deerlands
		Standard 3 – Duty of Care	27/6/2024	29/7/2024	29/7/2024	00:15:52	83.33	PASSED	Yes	Yes		Deerlands
		Standard 4 – Equality and Diversity	27/6/2024	29/7/2024	29/7/2024	00:24:02	83.33	PASSED	Yes	Yes		Deerlands
		Standard 5 – Work in a Person Centred Way	27/6/2024	30/7/2024	30/7/2024	00:18:09	83.33	PASSED	Yes	Yes		Deerlands
		Standard 6 – Communication	27/6/2024	30/7/2024	30/7/2024	00:09:48	100	PASSED	Yes	Yes		Deerlands
		Standard 7 – Privacy and Dignity	27/6/2024	30/7/2024	30/7/2024	00:09:04	100	PASSED	Yes	Yes		Deerlands
		Standard 8 – Fluid and Nutrition	27/6/2024	31/7/2024	31/7/2024	00:20:18	83.33	PASSED	Yes	Yes		Deerlands
		Standard 9 – Awareness of Mental Health, Dementia and Learning Disability	27/6/2024	31/7/2024	31/7/2024	00:30:44	100	PASSED	Yes	Yes		Deerlands
		Standard 10&11 – Safeguarding Adults and Children	27/6/2024	2/8/2024	2/8/2024	00:40:34	83.33	PASSED	Yes	Yes		Deerlands
		Standard 12 – Basic Life Support	27/6/2024	2/8/2024	2/8/2024	00:14:32	100	PASSED	Yes	Yes		Deerlands
		Standard 13 – Health and Safety	27/6/2024	2/8/2024	2/8/2024	00:27:43	83.33	PASSED	Yes	Yes		Deerlands
		Standard 14 – Handling Information	27/6/2024	3/8/2024	3/8/2024	00:05:19	83.33	PASSED	Yes	Yes		Deerlands
		Standard 15 – Infection Prevention Control	27/6/2024	3/8/2024	3/8/2024	00:27:30	100	PASSED	Yes	Yes		Deerlands
		Care Certificate	27/6/2024	3/8/2024	3/8/2024	05:41:00	90	PASSED	Yes	Yes		Deerlands
		Disability Awareness	30/6/2024	23/7/2024	23/7/2024	00:36:13	90	PASSED	Yes	Yes		Deerlands
		Palliative and End of Life	1/7/2024	15/7/2024	15/7/2024	00:07:29	90.9	PASSED	Yes	Yes		Deerlands

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		Care										
		Disability Awareness	1/7/2024	16/7/2024	16/7/2024	00:02:51	100	PASSED	Yes	Yes		Deerlands
		Disability Awareness	1/7/2024	7/8/2024	7/8/2024	00:02:39	80	PASSED	Yes	Yes		Deerlands
		Dignity, Privacy and Respect	1/7/2024	7/8/2024	7/8/2024	00:03:29	100	PASSED	Yes	Yes		Deerlands
		Fire Safety CSTF Aligned	3/7/2024	15/7/2024	15/7/2024	00:01:29	100	PASSED	Yes	Yes		Deerlands
		Dignity, Privacy and Respect	9/7/2024	26/7/2024	26/7/2024	00:02:51	80	PASSED	Yes	Yes		Deerlands
		Pressure Sore Awareness	26/7/2024	26/7/2024	26/7/2024	00:32:33	90	PASSED	Yes	Yes		Deerlands
		Dysphagia Care	26/7/2024	26/7/2024	26/7/2024	00:02:16	80	PASSED	Yes	Yes		Deerlands
		Bed Rails and Risk Management Awareness	26/7/2024	26/7/2024	26/7/2024	00:02:26	90	PASSED	Yes	Yes		Deerlands
		Display Screen Equipment Awareness	26/7/2024	26/7/2024	26/7/2024	00:22:08	90	PASSED	Yes	Yes		Deerlands
		Falls Prevention	26/7/2024	26/7/2024	26/7/2024	00:03:29	100	PASSED	Yes	Yes		Deerlands
		Pressure Care and Moisture Lesion Awareness	26/7/2024	26/7/2024	26/7/2024	00:04:03	80	PASSED	Yes	Yes		Deerlands
		Bed Rails and Risk Management Awareness	26/7/2024	2/8/2024	2/8/2024	00:04:16	100	PASSED	Yes	Yes		Deerlands
		Dysphagia Care	26/7/2024	2/8/2024	2/8/2024	00:09:43	90	PASSED	Yes	Yes		Deerlands
		Pressure Sore Awareness	26/7/2024	2/8/2024	2/8/2024	00:10:29	80	PASSED	Yes	Yes		Deerlands
		Autistic Spectrum Disorder (ASD) Awareness	26/7/2024	2/8/2024	2/8/2024	00:07:58	90	PASSED	Yes	Yes		Deerlands

USER NAME	USER ID	COURSE NAME	COURSE ASSIGNED DATE	COURSE START DATE	COURSE COMPLETION DATE	COURSE ACCESS TIME (HH:MM:SS)	SCORE	COURSE STATUS	HAS COURSE BEEN PASSED (YES/NO)	HAS COURSE BEEN STARTED (YES/NO)	MANAGER NAME	SITE NAME
		Learning Disability Awareness	26/7/2024	2/8/2024	2/8/2024	00:04:47	90	PASSED	Yes	Yes		Deerlands
		Disability Awareness	31/7/2024	8/8/2024	8/8/2024	00:01:37	90	PASSED	Yes	Yes		Deerlands
		Disability Awareness	31/7/2024	8/8/2024	8/8/2024	00:02:38	100	PASSED	Yes	Yes		Deerlands
		Palliative and End of Life Care	31/7/2024	8/8/2024	8/8/2024	00:02:14	90.9	PASSED	Yes	Yes		Deerlands
		Falls Prevention	31/7/2024	8/8/2024	8/8/2024	00:08:53	100	PASSED	Yes	Yes		Deerlands
		Dignity, Privacy and Respect	31/7/2024	8/8/2024	8/8/2024	00:02:20	80	PASSED	Yes	Yes		Deerlands
		Disability Awareness	31/7/2024	8/8/2024	8/8/2024	00:05:22	100	PASSED	Yes	Yes		Deerlands
		Palliative and End of Life Care	31/7/2024	8/8/2024	8/8/2024	00:01:13	90.9	PASSED	Yes	Yes		Deerlands
		Falls Prevention	31/7/2024	8/8/2024	8/8/2024	00:01:34	100	PASSED	Yes	Yes		Deerlands
		Dignity, Privacy and Respect	31/7/2024	8/8/2024	8/8/2024	00:01:33	100	PASSED	Yes	Yes		Deerlands
		Palliative and End of Life Care	3/8/2024	7/8/2024	7/8/2024	00:05:44	90.9	PASSED	Yes	Yes		Deerlands
		Disability Awareness	3/8/2024	8/8/2024	8/8/2024	00:01:34	90	PASSED	Yes	Yes		Deerlands
		Palliative and End of Life Care	3/8/2024	8/8/2024	8/8/2024	00:02:40	81.81	PASSED	Yes	Yes		Deerlands
		Falls Prevention	3/8/2024	8/8/2024	8/8/2024	00:01:45	100	PASSED	Yes	Yes		Deerlands
		Dignity, Privacy and Respect	3/8/2024	8/8/2024	8/8/2024	00:01:48	80	PASSED	Yes	Yes		Deerlands
		Palliative and End of Life Care	3/8/2024	8/8/2024	8/8/2024	00:01:25	90.9	PASSED	Yes	Yes		Deerlands
		Falls Prevention	3/8/2024	8/8/2024	8/8/2024	00:01:01	100	PASSED	Yes	Yes		Deerlands

USER NAME	USER ID	COURSE NAME	COURSE ASSIGNED DATE	COURSE START DATE	COURSE COMPLETION DATE	COURSE ACCESS TIME (HH:MM:SS)	SCORE	COURSE STATUS	HAS COURSE BEEN PASSED (YES/NO)	HAS COURSE BEEN STARTED (YES/NO)	MANAGER NAME	SITE NAME
		Dignity, Privacy and Respect	3/8/2024	8/8/2024	8/8/2024	00:01:18	90	PASSED	Yes	Yes		Deerlands
		Disability Awareness	3/8/2024	8/8/2024	8/8/2024	00:01:20	90	PASSED	Yes	Yes		Deerlands
		Palliative and End of Life Care	3/8/2024	8/8/2024	8/8/2024	00:01:31	81.81	PASSED	Yes	Yes		Deerlands
		Dignity, Privacy and Respect	3/8/2024	8/8/2024	8/8/2024	00:01:32	90	PASSED	Yes	Yes		Deerlands
		Palliative and End of Life Care	5/8/2024	7/8/2024	7/8/2024	00:04:37	90.9	PASSED	Yes	Yes		Deerlands
		Falls Prevention	5/8/2024	7/8/2024	7/8/2024	00:04:23	100	PASSED	Yes	Yes		Deerlands
		Disability Awareness	5/8/2024	7/8/2024	7/8/2024	00:03:41	100	PASSED	Yes	Yes		Deerlands
		Palliative and End of Life Care	5/8/2024	7/8/2024	7/8/2024	00:46:24	100	PASSED	Yes	Yes		Deerlands
		Disability Awareness	5/8/2024	7/8/2024	7/8/2024	00:05:02	80	PASSED	Yes	Yes		Deerlands
		Dignity, Privacy and Respect	5/8/2024	7/8/2024	7/8/2024	00:04:23	100	PASSED	Yes	Yes		Deerlands
		Palliative and End of Life Care	5/8/2024	7/8/2024	7/8/2024	00:03:02	90.9	PASSED	Yes	Yes		Deerlands
		Falls Prevention	5/8/2024	8/8/2024	8/8/2024	00:11:18	100	PASSED	Yes	Yes		Deerlands
		Dignity, Privacy and Respect	5/8/2024	8/8/2024	8/8/2024	00:14:36	100	PASSED	Yes	Yes		Deerlands
		Falls Prevention	5/8/2024	8/8/2024	8/8/2024	00:02:33	100	PASSED	Yes	Yes		Deerlands
		Disability Awareness	5/8/2024	8/8/2024	8/8/2024	00:01:30	90	PASSED	Yes	Yes		Deerlands
		Palliative and End of Life Care	5/8/2024	8/8/2024	8/8/2024	00:01:12	90.9	PASSED	Yes	Yes		Deerlands

USER NAME	USER ID	COURSE NAME	COURSE ASSIGNED DATE	COURSE START DATE	COURSE COMPLETION DATE	COURSE ACCESS TIME (HH:MM:SS)	SCORE	COURSE STATUS	HAS COURSE BEEN PASSED (YES/NO)	HAS COURSE BEEN STARTED (YES/NO)	MANAGER NAME	SITE NAME
		Dignity, Privacy and Respect	5/8/2024	8/8/2024	8/8/2024	00:02:06	100	PASSED	Yes	Yes		Deerlands
		Equality, Diversity and Human Rights	5/8/2024	8/8/2024	8/8/2024	00:02:16	90	PASSED	Yes	Yes		Deerlands
		Dignity, Privacy and Respect	5/8/2024	8/8/2024	8/8/2024	00:01:28	100	PASSED	Yes	Yes		Deerlands
		Disability Awareness	5/8/2024	8/8/2024	8/8/2024	00:05:25	100	PASSED	Yes	Yes		Deerlands
		Palliative and End of Life Care	5/8/2024	8/8/2024	8/8/2024	00:05:24	90.9	PASSED	Yes	Yes		Deerlands

Deputy Good Practice Group, 2 <sup>nd</sup> July 2024 @ 1000 @ Housteads	
<b>Present</b>	Marla Dillop (MD) Jennie Galbraith (JG) Kelly Parker (KP)
<b>Apologies</b>	Jemma Ulliyat (JU) Sharron Gray (SG)

Item	Notes	Actions
	<p>[REDACTED]</p> <p>[REDACTED]</p> <p>[REDACTED]</p> <p>[REDACTED]</p> <p>[REDACTED]</p> <p>[REDACTED]</p> <p>[REDACTED]</p> <p>[REDACTED]</p> <p>[REDACTED]</p> <p>[REDACTED]</p>	
1	<p>[REDACTED]</p> <p>[REDACTED]</p> <p>[REDACTED]</p> <p>[REDACTED]</p> <p>[REDACTED]</p> <p>[REDACTED]</p> <p>[REDACTED]</p> <p>[REDACTED]</p>	<p>[REDACTED]</p> <p>[REDACTED]</p> <p>[REDACTED]</p>
2	<p>[REDACTED]</p> <p>[REDACTED]</p> <p>[REDACTED]</p> <p>[REDACTED]</p> <p>[REDACTED]</p> <p>[REDACTED]</p> <p>[REDACTED]</p> <p>[REDACTED]</p>	<p>[REDACTED]</p> <p>[REDACTED]</p> <p>[REDACTED]</p> <p>[REDACTED]</p>



	<p>KP asked how staff are recording bruises/redness in these situations as body maps don't seem to be used well.</p> <p>Both MD and JG stated that staff were getting better at taking photos however some are doing it well where they do the photo in the residents account which means you can see who the photo is for immediately, but others are doing them generically in the system, so you just have a photo and no idea who it belongs to.</p> <p>Body maps would need to be done on a computer rather than the handheld owing to sizing of the screens.</p>	<p><b>KP</b> – Updated guidance around falls, photos and body maps to be circulated by <b>12.7.24</b></p>
5	<p><b>New Residents</b></p> <p>KP asked what assessments/care plans should be completed just prior or as soon as a new resident moves into the homes.</p> <p>Following discussion MD/JG agreed that these were the vital parts that should be done straight away;</p> <ul style="list-style-type: none"> <li>- Falls</li> <li>- Choking</li> <li>- Mobility</li> <li>- Continence</li> <li>- Capacity</li> <li>- Diet</li> <li>- Personal Hygiene</li> <li>- PEEPs</li> </ul>	<p><b>KP</b> – Ensure this is discussed at CC's forum on 16.7.24 and at the Managers Meeting on 24.7.24 to agree list and timescales then create and circulate by <b>26.7.24</b></p>
	<p>[REDACTED]</p> <p>[REDACTED]</p> <p>[REDACTED]</p> <p>[REDACTED]</p> <p>[REDACTED]</p> <p>[REDACTED]</p> <p>[REDACTED]</p> <p>[REDACTED]</p>	<p>[REDACTED]</p> <p>[REDACTED]</p>





## Lesson Learned: 013

### Sheffcare

21.06.24

Dear all,

**Background:** Resident coroner case learnings

#### Extract of the findings:

During a coroner case hearings for 3 homes in June 2024 the following recommendations to prevent or reduce further occurrences were identified.

- a) Falls risk assessment to be completed on admission
- b) Ambulance call out timeframes to be chased to prevent time lapse
- c) Seeking medical attention for residents at the time of the accident or if any injuries are noted for residents

**What you as a Leader need to do next:** Please ensure the following is implemented, as appropriate, at your site:

1. Share lessons learnt of the incident in all Sheffcare homes to raise the awareness of these incidents
2. Admissions policy reviewed to specify falls risk assessment prior or on admission to be completed
3. Seeking medical attention focus for accidents and injuries to be completed
4. Following up on ambulance timeframe calls to ensure these do not lapse to be completed
5. Create an accident log for known accidents and log the follow up ambulance times
6. For any future coroner cases, at the point of receiving confirmation that the case is going to coroner court the Executive team are to be informed, the report is to be compiled and sent to Director of Quality and Care before submitting to the coroner this will allow for executive and board oversight.

#### Assurance:

Discussion in huddles of seeking medical attention and following up on ambulance call outs.

If anyone identifies additional learnings based on feedback of this matter, this is to be reported to Head of Quality and Improvement.

Any questions, please do let me know.

Thank you for your continuing efforts to keep the people we support safe and happy.

Kind regards,

Louise



## Do you have concerns about a resident?

### **NHS 111:**

Call 111 when you need medical help and advice fast but it's not a 999 emergency. NHS 111 is available 24 hours a day, seven days a week, 365 days a year and is free to call from landlines and mobile phones.

NHS 111 calls are answered by highly-trained call handlers, supported by experienced clinicians, who will assess your needs and determine the most appropriate course of action.

### **GPs can:**

- offer advice
- treat urgent medical needs
- treat specific clinical conditions eg patients with increasing confusion and urinary tract infections (UTIs)
- help manage long-term conditions and monitor ongoing medical conditions.

### **District nurses can:**

- offer advice
- support patients with catheter and peg problems
- provide wound care management
- support end-of-life patients with symptom control and pain management.

### **End-of-life care is provided by either district nurses or specialist palliative care nurses and they can provide:**

- palliative care advice
- symptom management
- support with syringe drivers
- pain management advice.

### **Medicines Management:**

Contact your local pharmacist if you run out of medication or need advice on specific drugs.

### **Calling 999:**

You should only call 999 for an ambulance in a medical emergency when it is obvious that you or another person is in a life-threatening condition. Examples include; unconsciousness, difficulty breathing, severe chest pains or suspected heart attack, heavy blood loss, serious accident, head injury and broken bones.

Falls Prevention Group 23.01.24

HS training room

10am-12noon

Attendees: Diane, Asha, Tracey, Louise

Apologises: Louise, Helen, John

Agenda Items:

Purpose of meeting is to review falls across all Sheffcare homes. Consider preventative measures and learning from all services.

Review of falls from data across all homes was reviewed based on PCS data. What does the data tell us about falls was discussed and agreed that;

- PCS data for falls: variable usage, recording of accidents is currently in progress and the levels of reporting responsibilities.
- Process for reporting and potential risks-for not reporting in a timely way
- Definitions of falls-needs further clarity for accident reporting.
- PCS-accident reporting to be in-place

Falls data:

DE linked to Covid outbreak increase of falls- not sure in what way but there does seem to be a connection, also seen at SW.

**Action: Louise will enquire with falls prevention lead if there is any coalition noticed nationally.**

**Waiting for response, contact made.**

Research from 2003 reviewed which identifies blood pressure changes leads to more falls around meal times, falls more likely at night, this is a known fact.

Capacity versus mobility-challenges over how residents can be supported safely e.g. not 1:1 support, restraints not appropriate, pacing risks.

**Action: increased awareness and documentation.**

**April managers meeting to discuss**

Strategies explored: infections management, sensor mats, restrictions, staffing-document all strategies. Huddle discussions on falls is a common feature-to revisit for consistency.

**Action: Diane to review PCS for falls checklist to ensure this does cover all known risks.**

**Completed on system**

Safeguarding risks: impact on residents due to risks of falls

High risk of falls assessment: but not had a fall, however, based on medication, frailty, 'cared for in line of sight', high risk of falls and meeting needs-how can this be mitigated. DST nursing care needs is difficult based on high risks of falls. Paperwork and PCS system don't then 'marry up'.

PCS-falls assessment how can this be reviewed.

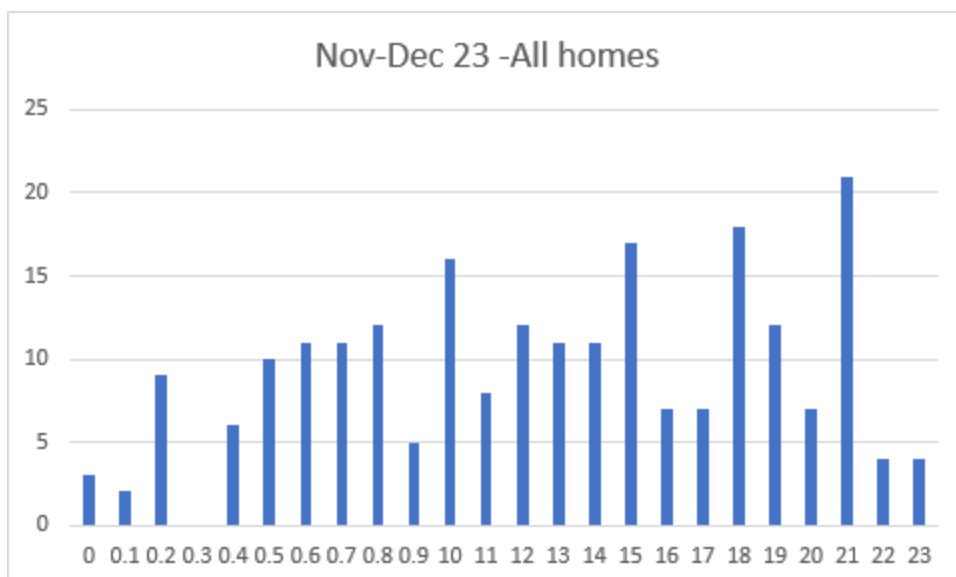
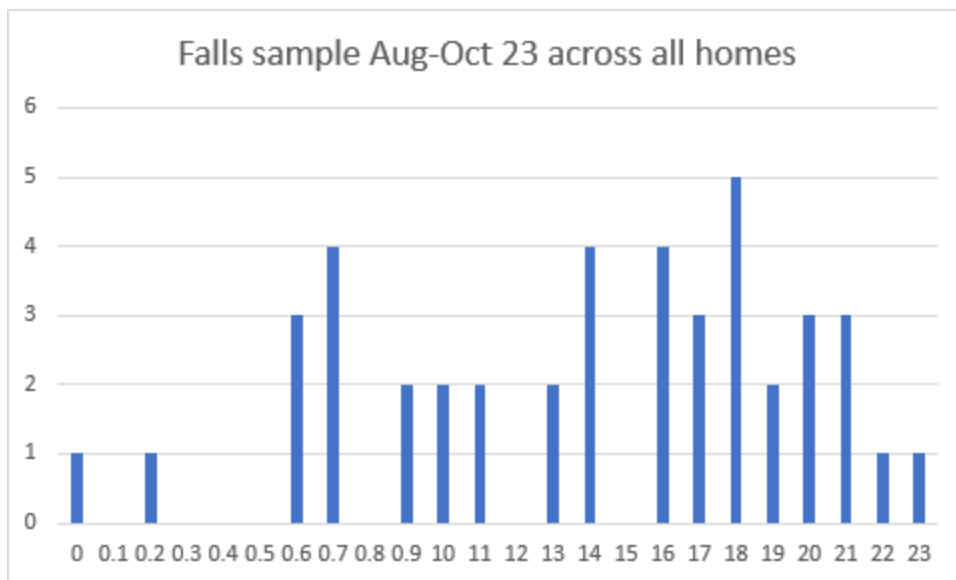
**Action: Diane to look at falls risk assessment. National falls data-Louise to review/collect.**

**Completed**

**Louise made contact with another provider over benchmarking falls, waiting response**

Recording of unwitnessed 'falls' how this is documented/reported on and falls data reviewed.

Data for trends and patterns variables discussed.



The review findings led to a discussion around:



Initiatives from homes: what works well

- H+S: flooring, environment
- GP weekly visits, vitamins (calcium) prescribed for mobile residents
- Nutrition/hydration: regular assessments are undertaken
- Resources and equipment review
- Footwear: nonslip socks-impact on principles of care-review practice/alternatives for residents dignity i.e. dress/socks
- Research: OT, NICE guidelines, Physio exercises are available for services to consider.
- Training e-learning is provided.
- Strengthening exercises-external groups provide limited opportunities for activities. Low level exercises/activities to consider in homes. All homes have community wellbeing budget x 1 session per week.
- Equipment: JD is the point of contact for procuring equipment. One home reported that sensor mats are ordered from Amazon. Sara Steady equipment is becoming a more frequent requirement in the homes.

Action: To review impact of falls on strengthening exercises-is there a connection between this. This needs to be analysed by each home for sharing good practice, areas for improvement.

Action: Non-slip socks to be reviewed by all homes based on the appropriateness to ensure that this is the safest option and considers dignity for residents.

Next meeting

26.03.24

HS 10am-12 noon

Meeting Notes 26.03.24

Present: Diane, Helen, Asha, Louise B

Apologies: Louise C

All actions updated

Focus on meeting agenda was related to referrals who are deemed high risk of falls, we reviewed 2 referrals and how the information from S2A referrals can be vague with no redress course to ascertain further information.

Due to the lack of information this could lead to risk aversions around accepting residents who are deemed to be high risk of falling. Wide discussion around this was undertaken.

Action: agenda for managers meeting in April for wider discussion and focus of falls prevention group

Next meeting

15.05.24 1-2.30pm HS training room

Meeting notes

HS 1.30pm-2.30pm

Meeting Notes 15.05.24

Present: Diane, Asha, Louise C, Louise B, Kelly P

Apologies: Helen

Discussed overview of current referrals and balance of admitting residents with high falls risks.

Threshold for reporting 3 falls or above-to be determined to ensure this is in line with requirements

Policy reviewed jointly-**LB to update**

Equipment-high costs, sensory mats/usefulness, most up to date technology, bed rails and crash mats, environment: flooring/lighting all in place, non-slip socks promoted in hospitals due to promoting falls preventions which research supports, footwear discussed and the importance of checking to ensure these are in good order

PCS-using for falls reporting, icon for falls button and recognising floor, falls data reviewed to demonstrate what this can be used to support

Medication-side effects recent cases at VW which required withdrawal plan

DECAF campaign-all looking into signing up to this to ensure choice is offered

Actions:

- LB to update policy and feedback to group
- PCS sessions KP will arrange to support from the data
- DECAF campaign to feedback on developments

24<sup>th</sup> July 2024 after managers meeting

## 24.07.24 Meeting Notes

Present: Louise C, Diane, Asha, Helen, Kelly, Louise B

### Actions reviewed

DECAF campaign in place across all the homes, decrease noticed to have in place will need to have in place for a minimum of 3 months to be able to consider the impact of DECAF drinks. If resident's do not want DECAF drinks this is to be respected.

### Agenda:

Falls deep dive approach-KP went through approach we are applying to learn from PCS records.

Guidance of photos issued

Body map's to be completed can't be completed on handset, desktop only

PCS data reviewed for DE/GR/SP/VW

Falls risk assessments discussed that everyone regardless of no falls history requires a falls assessment.

Falls sensor equipment-LED movement sensor via call bell data alarm-this is in place at CO-to review for other homes

Call bell data reviewed and cross referenced against PCS falls data -Louise B to ask Joe if he can do a quick guide to the call bell data-confirmed

React 2 falls-Asha overview used to support small group discussions-using guidance and uses react 2 falls guide to talk about why people fall and apply to the home and how this impacts 'back to basics' approach.

Storage of walking frames due to space-can impact on falls by people not having equipment to hand.

Activities and movement/exercise to strengthen muscles and tone to reduce falls. Staff are contributing during the small group work, which is developing their knowledge and learning, positive feedback. [www.reactto.co.uk](http://www.reactto.co.uk)

Pre-set huddle structure on key messages: hydration, falls, MCA, choking etc-to agree on set format

Falls prevention week 2024: 23<sup>rd</sup>-27<sup>th</sup> Sept 2024.



## Standard Operating Procedure Actions Following Accident or Fall

### 1.0 Standard Operating Procedures

It is the standard operating procedure of Sheffcare to implement specific procedures for the care of residents in the event of an accident or fall. This procedure outlines the immediate action that staff must take to ensure that immediate first aid is provided and if medical attention is required.

### 2.0 Responsibilities:

**The Registered Manager** is responsible for implementing this protocol and ensuring all staff adhere to it as directed.

**Shift Lead** is responsible, in the absence of the Registered Manager, for the operation of this protocol and for managing risk(s) associated with the accident / fall.

**All Staff** are responsible for following this protocol in the event of a resident falling.

### 3.0 Background Information:

If a resident is found to have fallen, they must receive immediate attention to ensure any injury, or risk of subsequent injuries are promptly identified and treated. Technology in the form of sensors, floor/bed/chair alarms must be used for all residents identified at risk of falls, so staff are alerted promptly and have opportunity to prevent a fall or, in the event of a fall occurring, will attend immediately to assess and escalate for treatment.

### 4.0 Procedure:

#### Introduction

This procedure outlines the actions to be taken following an accident or fall.

The resident may not be able to verbally communicate due to their injuries, shock or underlying physical / cognitive health, such as dementia or speech impairment. It is therefore essential that the resident is observed closely for a period of at least 24 hours following an accident or fall. All observations are to be recorded on Person Centered Software (PCS) including photos of any injuries received at the time or injuries that develop later.

After this time continued monitoring should take place for a further 72 hours and any changes in presentation referring to the circumstances of the accident for consideration.

### **Standard Operating Procedure Actions Following Accident or Fall**

An initial assessment of the residents condition is to be undertaken by a trained First Aider.

- Initial observation:
  - Establish vital signs, observing conscious state and whether person is breathing
  - Observe for bleeding; skin tears, bruising
  - Observe position - consider position of head / neck and whether support is required
- Full examination of the body:
  - Observe for pain - verbal expression, as well as groans, also non-verbal signs, such as facial expressions; grimacing, or protecting a painful area or limb.
  - Observe for contortion of limbs, shortening, swelling, reddening. Feel over head for any lumps and to establish painful areas.
  - Feel over body for lumps and to establish painful areas.
- Movement of limbs:
  - Ask the person to move their limbs, one at a time. Observe for restriction of movement and expressions of pain.
- Monitor vital signs:
  - If head, back or neck involvement, or a fractured limb is suspected the person should not be moved and emergency services must be contacted for immediate assistance.
  - For head injuries, complete 15-minute neuro observations for a minimum of 2-3 hours

#### **Actions to be taken where there is no apparent injury:**

Having ascertained that the resident has no obvious or immediate signs of injury or pain, the resident is assisted to bed or chair using appropriate moving and handling equipment, as stated in their care plan. Only if the person is fully mobile and able to stand themselves from the floor, should this be attempted. In all other situations an appropriate hoist must be used.

**NB: If the fall is unwitnessed or it is suspected the resident may have banged their head, neck or back, seek medical advice.**

**NB. If the resident is prescribed anti-coagulant therapy or stroke prevention medications, such as aspirin or clopidogrel; or is diagnosed or receiving medication for osteoporosis, medical advice must be sought and recorded, even if there are no apparent injuries at the time of the fall or accident.**

#### **Observe for:**

- a) Change in skin colour
- b) Reduced / loss of appetite/fluid intake/output
- c) Change to colour of urine

**Standard Operating Procedure  
Actions Following Accident or Fall**

- d) Sweating
- e) Change in respiration rate
- f) Evidence of pain i.e. guarding or reluctance to use a limb
- g) Increased confusion
- h) Change in normal behaviour pattern i.e. quieter, or more agitated / aggressive than usual
- i) Facial expressions i.e. grimacing or wincing
- j) Reluctance to move or be moved
- k) Abnormal rotation or shortening of a limb

Any changes in the above observations could indicate injury, internal bleeding, or shock. Where changes are observed, the shift leader must request a visit from the person's GP or contact out of hours (111) or emergency services (999), depending on the degree of severity. If the GP is unable to make a same-day visit, emergency services should be contacted for the individual to attend the accident and emergency department.

Observations should be maintained hourly for a period of 4-6 hours and if stable, thereafter at 2-4 hourly intervals for a minimum of 24 hours, including during the night. Any instability or concerns when recording observations should be escalated as above and consideration given to amend frequency and duration of observations recorded.

Observations should be recorded on PCS and the accident form.

**Actions to be taken where an injury is apparent or suspected:**

**When the resident is conscious:**

- a) Determine the site of the injury by verbal enquiry and gentle physical examination.
- b) If there is evidence of/or suspected bone injury, make the resident as comfortable as possible, aiming to secure and not move the injured limb.
- c) Record observations and continue monitoring neuro-observations every 15 minutes if there is a risk of head injury.
- d) Remain with the resident.
- e) A member of staff should telephone the emergency services (999), providing details of what occurred, suspected injuries and observations recorded
- f) Complete and print relevant documentation to accompany the resident to hospital details of the accident and observations recorded. Also hospital pack from PCS, medication chart
- g) Determine if the resident should remain nil by mouth (no food or drink)
- h) Inform the next of kin of transfer to hospital ensuring they are fully informed about the individual, their condition and events leading to the accident.

**Standard Operating Procedure  
Actions Following Accident or Fall**

- i) Complete accident form on PCS and document in handover notes – identify for 24-hour follow-up by Home Manager
- j) Review Falls Risk Assessment
- k) Complete all other documentation as appropriate-refer to the PCS injury guidance to ensure all information is correct and concisely recorded
- l) Complete notification to CQC (home manager or delegated person) and email to Head of Quality and Improvement
- m) Complete Safeguarding referral. If an accident does not meet the threshold, document and file for the Registered Manager to determine if further investigation is warranted
- n) Complete RIDDOR (serious injury/fracture)
- o) Consider Duty of Candour

**When the resident is unconscious:**

- a) Before approaching the unconscious person ensure personal safety by determining that the environment is safe, e.g. free from electrical wires, spillage etc.
- b) Ensure the safety of the residents, as above.
- c) Establish the airway is clear.
- d) Establish that resident is breathing.
- e) Establish circulation – if bleeding, apply pressure using a clean dressing pad and continue adding absorbent pads on top, without removing, as required.
- f) Check pulse.
- g) Loosen any restrictive clothing.
- h) Place in recovery position and extend neck to maintain airway.
- i) Remain with the resident, observing closely.
- j) Contact Emergency Services – instruct a member of staff to telephone 999, whilst first aid is being conducted and to state resident is unconscious, note presentation and observations, plus suspected/known injuries. Request ETA.
- k) Complete and print relevant documentation to accompany the resident to hospital
- l) If the resident regains consciousness, they should still remain nil by mouth, until emergency services arrive and take advice depending on outcome of paramedic examination
- m) Inform next of kin about the accident and provide details of where their relative is to be taken.
- n) Complete accident form on PCS, referencing review by Home Manager, to complete follow-on report.
- o) Update Falls Risk Assessment.
- p) Complete all other documentation as appropriate:
- q) Complete notification to CQC (home manager or nominated person in charge) and email Head of Quality and Improvement

### **Standard Operating Procedure Actions Following Accident or Fall**

- p) Complete Safeguarding referral. If accident does not meet the threshold, document and file for the Registered Manager to determine if further investigation is warranted
- q) Complete RIDDOR (severe injury/fracture)
- r) Consider Duty of Candour

#### **Following all accidents/incidents:**

The person in charge must ensure treatment, care and monitoring is maintained for the affected resident and all required people are notified (personal and professional, including the home manager). The accident report and all associated documentation must be completed. The taking of photos and body map completion with on going updates is essential in ensuring that injuries can be monitored effectively.

#### **The following documents must be updated following an accident or fall:**

- a) Accident Report
- b) Falls Risk Assessment
- c) Moving and Handling Risk Assessment (particularly if an accident occurs when using equipment, either with or without staff intervention, eg walking frame, hoist etc.
- d) Mobility/Falls Care Plan
- e) Daily care notes
- f) All other relevant assessments/risk assessments and care plans, e.g. medication/treatment care plan.

## **5.0 Observations**

If the resident presents with a seen injury or there is risk, they **may** have sustained a head, back or neck injury (i.e., all unwitnessed falls), neuro observations must be recorded for the following duration:

Neuro observations: 15-minute intervals for the first hour, or until medical services arrive and intervene. After 1 hour, if observations remain stable:

Reduce to recording every 30 minutes for a further 2 hours and

Thereafter, hourly for four hours,

2 hourly for four hours and then

4 hourly for a minimum of 24 hours, unless observations or general monitoring raise further concern, at which point the resident must be escalated for emergency medical intervention, via 999.



## Team Leader Monthly Report

MONTH .....October... CORRIDOR ...Castlegate.....

AREA	DATE CHECKED	ANY ISSUES TO BE ADDRESSED/REPORTED	TEAM LEADER SIGNATURE
<b><u>HEALTH AND SAFETY/CLEANLINESS</u></b>			
Wheelchairs/Footplates	14/10/23		A.Santhouse
Commodes	14/10/23		A.Santhouse
Frames/sticks/Rolators	14/10/23		A.Santhouse
Bath hoists	14/10/23		A.Santhouse
Sluice area	14/10/23		A.Santhouse
Hospital Beds/Pillow/Mattress	14/10/23	Hospital bed in room 38 doesn't have any bedsides on it.	A.Santhouse
H&S Audit complete	14/10/23		A.Santhouse
<b><u>ENVIRONMENT</u></b>			
Bed Making/Mattresses	14/10/23		A. Santhouse
Bedroom tidiness	14/10/23		A. Santhouse
Wardrobes & drawers	14/10/23		A. Santhouse
Dining area	14/10/23		A. Santhouse
Serving of meals	14/10/23		A.Santhouse
Lounges	14/10/23		A. Santhouse
Bathrooms	14/10/23		A. Santhouse
Toilets	14/10/23		A. Santhouse
<b><u>RESIDENTS</u></b>			
Meeting taken place	14/10/23		A.Santhouse
Recordings Checked	14/10/23		A.Santhouse
Hair care	14/10/23		A.Santhouse
Nail care	14/10/23		A.Santhouse
Clothing/Footwear	14/10/23		A.Santhouse
Glasses, teeth etc	14/10/23		A.Santhouse
Toiletries	14/10/23		A.Santhouse
Paperwork Checked	14/10/23		A.Santhouse
<b><u>STAFF</u></b>			
Supervisions Completed (Please list & date)	14/10/23		A.Santhouse
Team Meeting	14/10/23		A.Santhouse
Appraisals completed	14/10/23		A.Santhouse
MAR Sheets Checked	14/10/23		A.Santhouse

Month: November

Corridor: Castlegate

**Resident Clinical Needs:**

Care Plans updated and reviewed, recordings checked, ECP checked, and when checked:  
Checked and updated on 26/10/23 due for update on the 23/11/23.

MUST scores recorded, action taken if required: All must scores recorded no need for any action to be taken at this time.

Weight +/- 2 KGS, To add what is being done about the weight loss/gain: EH has lost nearly 2KGS spoke with the GP and there is nothing they can do as EH refuses to have any medication.

Tissue viability i.e. pressure areas what is being done about them and what grade are they. Who has Tissue Viability equipment: RM, RW, JO, and MW all have pressure mattresses there skin integrity and pressure areas are checked daily and are in tact at this time.

Has this been checked: Skin integrity and pressure areas are checked daily.

Infections: Who's had any infections what is being done to increase hydration, cross reference with mobility/heightened risk of falls: SM, FM, have both had chest infections and have finished there course of antibiotics.

Hospital admissions: SR was admitted to hospital 7/11/23 following an unwitnessed fall.



**Residents Needs:**

Hair Care needs checked: Checked daily
Oral hygiene/needs checked: Checked daily
Nail care needs checked: Checked and cleaned daily
Glasses/hearing aids checked: Checked daily
Clothing/laundry checked: Checked daily
Footwear and foot care needs checked: Checked daily
Toiletries checked: Checked daily
Activities checked: Not many activities have taken place other than chatting with residents and watching tv this month.
Resident meetings taken place: Haven't had a resident meeting yet this month

**Health & Safety Audits:**

Wheelchairs/Footplates: Checked daily
Commodes: Checked and cleaned daily
Frames/Sticks/Rotators: Checked and cleaned daily
Bath hoists/seat belts: Checked daily before each use
Hospital beds/pillows/mattresses/bed rails: Checked daily
Sluice area/Trolleys: Checked and cleaned daily
First Aid Boxes: Checked and full with everything we need in them
H&S audit complete: Completed this month

**Environmental Check:**

Nurse call bell tested: nurse call monitor screen isn't working
Bedrooms tidy: Checked and cleaned daily
Wardrobes and draws tidy: Checked daily
Sensor mats/ equipment tested: No sensor mats in use
Lounges: Checked and cleaned daily
Dining rooms inc fridge/microwave/dishwasher: Checked and cleaned daily



**Bathrooms & toilets: Checked and cleaned daily**

**Medication Check:**

**MAR sheets checked: Checked daily**

**Any gaps in MAR sheets: A few missing signatures will ask why when the medication trained member of staff for that day is back why it is blank**

**Topical creams chart checked: Checked daily**

**Any gaps in topical creams chart: A couple of gaps keep passing on that these need filling out at every handover**

**Weekly medication room & or trolley cleaning complete: Yes checked and has been filled out weekly**

**Staffing:**

**Team meetings conducted: Not completed yet waiting for more than 1 member of staff to be in on the same day.**

**1:1 meeting conducted: All supervisions up to date**

**Training completed: All training is up to date**

**Summary Report: Any action points to be documented and reported to deputy/manager**

**Nurse call system isn't working the monitor on Castlegate doesn't work we are having a new system put in soon.**

**Signed: A. Santhouse**

**Date: 10/11/23**

**Month: December**

**Corridor: Castlegate**

**Resident Clinical Needs:**

Care Plans updated and reviewed, recordings checked, ECP checked, and when checked:  
Checked and updated on 14/12/23 due for updating on 11/01/24

MUST scores recorded, action taken if required:  
All MUST scores recorded no need for any action at this time.

Weight +/- 2 KGS, To add what is being done about the weight loss/gain:  
Nones weight has changed by -/+ 2KG.

Tissue viability i.e. pressure areas what is being done about them and what grade are they. Who has Tissue Viability equipment:  
RM, JO, and MW have pressure mattresses there skin integrity is checked daily, MW has bandages on her legs and is being monitored by the District Nurses.

Has this been checked: All pressure areas checked daily, MW's legs checked 3 times a week by District Nurses.

Infections: Who's had any infections what is being done to increase hydration, cross reference with mobility/heightened risk of falls: RM has had a chest infection, SR has had a chest infection they both received antibiotics from the GP.

Hospital admissions: SM was admitted to hospital with pneumonia and sadly passed away.  
RW wasn't admitted but was placed on end of life and sadly passed away.



**Residents Needs:****Hair Care needs checked: Checked daily****Oral hygiene/needs checked: Checked daily****Nail care needs checked: Checked daily****Glasses/hearing aids checked: Checked daily****Clothing/laundry checked: Checked daily****Footwear and foot care needs checked: Checked daily****Toiletries checked: Checked daily****Activities checked: Checked daily****Resident meetings taken place: Checked daily****Health & Safety Audits:****Wheelchairs/Footplates: Checked daily****Commodes: Checked daily****Frames/Sticks/Rotators: Checked daily****Bath hoists/seat belts: Checked daily before each use****Hospital beds/pillows/mattresses/bed rails: Checked daily****Sluice area/Trolleys: Checked daily****First Aid Boxes: Checked daily****H&S audit complete: Completed 1/12/23****Environmental Check:****Nurse call bell tested: Not working on corridor currently having a new system installed****Bedrooms tidy: Checked daily****Wardrobes and draws tidy: Checked daily****Sensor mats/ equipment tested: Checked daily****Lounges: Checked daily****Dining rooms inc fridge/microwave/dishwasher: Checked daily**

**Bathrooms & toilets: Checked daily**

**Medication Check:**

**MAR sheets checked: Checked daily**

**Any gaps in MAR sheets: No gaps in Mar charts**

**Topical creams chart checked: Checked daily**

**Any gaps in topical creams chart: A few gaps in charts will hold huddles to remind staff this needs to be done daily**

**Weekly medication room & or trolley cleaning complete: Checked and completed**

**Staffing:**

**Team meetings conducted: Completed on 1/12/23**

**1:1 meeting conducted: All up to date**

**Training completed: All up to date**

**Summary Report: Any action points to be documented and reported to deputy/manager**

**Signed: A. Santhouse**

**Date: 30/12/23**



Month: January

Corridor: Castle Gate

**Resident Clinical Needs:**

Care Plans updated and reviewed, recordings checked, ECP checked, and when checked: All care plans up to date

MUST scores recorded, action taken if required: No action required on any MUST scores.

Weight +/- 2 KGS, To add what is being done about the weight loss/gain: No significant weight loss or gain.

Tissue viability i.e. pressure areas what is being done about them and what grade are they. Who has Tissue Viability equipment: JO, RM, MW all have pressure mattresses and hospital beds

Has this been checked All pressure areas are checked daily and are all in tact

Infections: Who's had any infections what is being done to increase hydration, cross reference with mobility/heightened risk of falls: RM has had a urine infection and this was treated by antibiotics, all residents are on a fluid chart to keep track of all fluid intake.

Hospital admissions: MW was admitted to hospital due to high pulse rate and a query infection on 5/1/24, and still remains in hospital.

**Residents Needs:****Hair Care needs checked: Checked daily****Oral hygiene/needs checked: Checked daily****Nail care needs checked: Checked daily****Glasses/hearing aids checked: Checked daily****Clothing/laundry checked: Checked daily****Footwear and foot care needs checked: Checked daily****Toiletries checked: Checked daily****Activities checked: Checked daily****Resident meetings taken place: Yes taken place and filed.****Health & Safety Audits:****Wheelchairs/Footplates: Checked daily****Commodes: Checked daily****Frames/Sticks/Rotators: Checked daily****Bath hoists/seat belts: Checked daily****Hospital beds/pillows/mattresses/bed rails: Checked daily****Sluice area/Trolleys: Checked daily****First Aid Boxes: Checked daily****H&S audit complete: Yes completed and filed away****Environmental Check:****Nurse call bell tested: Waiting for a new system to be installed****Bedrooms tidy: Checked daily****Wardrobes and draws tidy: Checked daily****Sensor mats/ equipment tested: Checked daily****Lounges: Checked daily****Dining rooms inc fridge/microwave/dishwasher: Checked daily**



**Bathrooms & toilets:**

**Medication Check:**

**MAR sheets checked: Checked daily**

**Any gaps in MAR sheets: No gaps in MAR.**

**Topical creams chart checked: Checked daily**

**Any gaps in topical creams chart: No gaps in cream charts**

**Weekly medication room & or trolley cleaning complete: Cleaned weekly**

**Staffing:**

**Team meetings conducted: Completed and filed away**

**1:1 meeting conducted: Completed and filed away**

**Training completed: All training up to date**

**Summary Report: Any action points to be documented and reported to deputy/manager**

**Signed: A. Santhouse**

**Date: 25/1/24**

**Month: Febuary****Corridor: Castlegate****Resident Clinical Needs:****Care Plans updated and reviewed, recordings checked, ECP checked, and when checked: All care plans up to date****MUST scores recorded, action taken if required: No action required on any MUST scores.****Weight +/- 2 KGS, To add what is being done about the weight loss/gain: No significant weight loss or gain.****Tissue viability i.e. pressure areas what is being done about them and what grade are they. Who has Tissue Viability equipment: JO, RM, both have pressure mattresses and hospital beds****Has this been checked All pressure areas are checked daily and are all in tact****Infections: Who's had any infections what is being done to increase hydration, cross reference with mobility/heightened risk of falls: RM has had a urine infection and this was treated by antibiotics, all residents are on a fluid chart to keep track of all fluid intake.****Hospital admissions: SR was admitted to hospital on 15/2/24 following an unwitnessed fall where she hit her head. She returned home on 24/2/24 and has had a course of antibiotics whilst in hospital.**



**Residents Needs:**

Hair Care needs checked: Checked daily
Oral hygiene/needs checked: Checked daily
Nail care needs checked: Checked daily
Glasses/hearing aids checked: Checked daily
Clothing/laundry checked: Checked daily
Footwear and foot care needs checked: Checked daily
Toiletries checked: Checked daily
Activities checked: Checked daily
Resident meetings taken place: Yes taken place and filed.

**Health & Safety Audits:**

Wheelchairs/Footplates: Checked daily
Commodes: Checked daily
Frames/Sticks/Rotators: Checked daily
Bath hoists/seat belts: Checked daily
Hospital beds/pillows/mattresses/bed rails: Checked daily
Sluice area/Trolleys: Checked daily
First Aid Boxes: Checked daily
H&S audit complete: Yes completed and filed away

**Environmental Check:**

Nurse call bell tested: Waiting for a new system to be installed
Bedrooms tidy: Checked daily
Wardrobes and draws tidy: Checked daily
Sensor mats/ equipment tested: Checked daily
Lounges: Checked daily
Dining rooms inc fridge/microwave/dishwasher: Checked daily

**Bathrooms & toilets:**

**Medication Check:**

**MAR sheets checked: Checked daily**

**Any gaps in MAR sheets: No gaps in MAR.**

**Topical creams chart checked: Checked daily**

**Any gaps in topical creams chart: No gaps in cream charts**

**Weekly medication room & or trolley cleaning complete: Cleaned weekly**

**Staffing:**

**Team meetings conducted: Completed and filed away**

**1:1 meeting conducted: Completed and filed away**

**Training completed: All training up to date**

**Summary Report: Any action points to be documented and reported to deputy/manager**

**We are still waiting for the new nurse call system to be up and running.**

**Signed: A. Santhouse**

**Date: 25/2/24**



**Month: March**

**Corridor: Castlegate**

**Resident Clinical Needs:**

**Care Plans updated and reviewed, recordings checked, ECP checked, and when checked: All care plans up to date**

**MUST scores recorded, action taken if required: No action required on any MUST scores.**

**Weight +/- 2 KGS, To add what is being done about the weight loss/gain: No significant weight loss or gain.**

**Tissue viability i.e. pressure areas what is being done about them and what grade are they. Who has Tissue Viability equipment: JO, RM, both have pressure mattresses and hospital beds**

**Has this been checked All pressure areas are checked daily and are all in tact**

**Infections: Who's had any infections what is being done to increase hydration, cross reference with mobility/heightened risk of falls: RM has had a chest infection and was treated with antibiotics.**

**Hospital admissions: RM was admitted to hospital on 21/3/24 he was sent in by the GP thinking he may have pneumonia.**

**Residents Needs:****Hair Care needs checked: Checked daily****Oral hygiene/needs checked: Checked daily****Nail care needs checked: Checked daily****Glasses/hearing aids checked: Checked daily****Clothing/laundry checked: Checked daily****Footwear and foot care needs checked: Checked daily****Toiletries checked: Checked daily****Activities checked: Checked daily****Resident meetings taken place: Yes taken place and filed.****Health & Safety Audits:****Wheelchairs/Footplates: Checked daily****Commodes: Checked daily****Frames/Sticks/Rotators: Checked daily****Bath hoists/seat belts: Checked daily****Hospital beds/pillows/mattresses/bed rails: Checked daily****Sluice area/Trolleys: Checked daily****First Aid Boxes: Checked daily****H&S audit complete: Yes completed and filed away****Environmental Check:****Nurse call bell tested: Waiting for a new system to be installed****Bedrooms tidy: Checked daily****Wardrobes and draws tidy: Checked daily****Sensor mats/ equipment tested: Checked daily****Lounges: Checked daily****Dining rooms inc fridge/microwave/dishwasher: Checked daily**



**Bathrooms & toilets:**

**Medication Check:**

**MAR sheets checked: Checked daily**

**Any gaps in MAR sheets: No gaps in MAR.**

**Topical creams chart checked: Checked daily**

**Any gaps in topical creams chart: No gaps in cream charts**

**Weekly medication room & or trolley cleaning complete: Cleaned weekly**

**Staffing:**

**Team meetings conducted: Completed and filed away**

**1:1 meeting conducted: Completed and filed away**

**Training completed: All training up to date**

**Summary Report: Any action points to be documented and reported to deputy/manager**

**Signed: A. Santhouse**

**Date: 25/3/24**