

Our Ref:  
Your Ref: [REDACTED]  
6 November 2024

Mr Kevin McLoughlin  
Senior Coroner  
West Yorkshire (East)  
Coroner's Office  
71 Northgate  
Wakefield  
WF1 3BS

**RESPONSE TO REGULATION 28 REPORT**

Dear Sir

**Inquest Touching the Death of Amanda Richardson**

We write in response to the Regulation 28 Report dated 9 September 2024 following the inquest touching the death of Amanda Richardson. Following Amanda's sad death, Inmind Healthcare completed a Serious Incident Report which shared with the CQC and Commissioners prior to the Inquest. The Serious Incident Report included an action plan of recommendations arising from the findings of the report.

The details of the steps and actions implemented and embedded by Inmind following this incident were detailed at length within a witness statement of [REDACTED] and in oral evidence of [REDACTED] and [REDACTED] Hospital Director at the inquest. The evidence included both changes to practice arising directly from this case and further improvements to service due to further organisational change.

We do not intend to repeat in detail their evidence and consider that given the assurances before the Court at the inquest demonstrate that Inmind had learned lessons from this case and implemented change to prevent future deaths.

We note that the Coroner has not specified any particular concerns arising from that evidence or identified a circumstance giving rise to risk of future deaths. On clarifying this with Coroner he states that he



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considers his duty to make a prevention of future death report was triggered because of the seriousness of the case and that he felt a public record should be made of these concerns but did list concerns (as required with reference to paragraph 22 of the Chief Coroner's Guidance]. Further the Coroner stated that he has made a report notwithstanding the "assurances" given by Inmind Healthcare

Inmind Healthcare remain committed to learning and improving service but given the assurances given to the Coroner at the Inquest, Inmind Healthcare consider that actions have been taken to fully address the issues identified by the Serious Incident Report and to prevent future deaths in similar circumstances.

Yours faithfully

Inmind Healthcare



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