



HM Coroners Office
Coroner's Office
North Leicestershire and Rutland
Leicestershire County Council
Glenfield
LE3 8RA

06 September 2024

Dear Miss Butler

In response to your notification in reference to Regulation 28 Report to Prevent Future Deaths dated and received 15 July 2024.

Lantra offer specific MEWP training. This training is designed in consultation with industry and manufacturers and aligns to the National Occupational Standards and relevant Health and Safety Legislation. This course ensures that operators have the underpinning knowledge and practical skills to operate a MEWP safely. The course has a theory test and a practical assessment to ensure operators have met the required level.

I have attached a copy of our Technical Guide, Operator Assessment Report and Theory Test for your records.

Our course covers the theory of what to do in an Emergency, as shown from page 41 of our Technical Guide, and is clear that it is the responsibility of the employer/user to ensure a sufficient risk assessment and rescue plan is in place as referenced in various legislation such as The Work at Height Regulations 4. Organisation and Planning. Management of Health and Safety at Work regulations, The Health and Safety at Work etc. Act 1974.

Our primary sector is Agriculture, and as such it is very unlikely that sites will have two MEWPS, therefore training in basket-to-basket rescue will not be of great assistance, as such Lantra has not considered providing this training.

Our training is explicit that an operative should not be outside of the basket, meaning there shouldn't be any opportunity for an operative to get trapped. We will review our materials and make sure that this message is conveyed in the strongest terms, following this guidance will be the best way to mitigate any repeat of the incident you investigated.

However, we appreciate best practice is not always followed. Therefore, we will enhance our course to increase the practical risk assessment aspect for learners to consider the rescue means available relative to their employers' premises.

For example, there will almost certainly be a Telescopic Material Handler on site, and these can be fitted with a Personnel Platform – our Lift Truck training course covers the use of this, and we will update our training materials to reference this.

In response to your findings, we intend to –

Lantra

Lantra House, Stoneleigh Park,
Coventry, CV8 2LG
t +44 (0)2476 696996
w www.lantra.co.uk

Registered no: 2823181
Charity no: 1022991
Scottish charity no: SC039039
VAT no: 585 3815 08

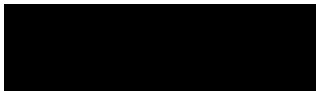




- Work directly with one of our competitors (NPORS) to create a committee to confirm if a specific MEWP Rescue Training Course has a place in the market. This is planned for the 1st of October 2024.
- Update our training materials to highlight the use of a Personnel Platform as a method for rescue. These will be launched to our network on 1st of November 2024.
- Update our training materials to highlight a specific MEWP rescue course which is being created by one of our competitors (RTITB). This will be done once the course has been created.
- Include a 3rd element to our practical assessment which will be the completion of a Risk Assessment, which will include creation of a rescue plan.
- Review and update our Theory Test Questions to ensure that MEWP Rescue is covered. These will be launched to our network on 1st of November 2024.
- Update our Instructors Risk Assessment Guidance to ensure that they are aware of the potential Risks and Emergency procedures. These will be launched to our network on 1st of November 2024.

Should you need any further information please do not hesitate to contact me.

Yours faithfully



Head of Quality and Compliance (including Health & Safety)

All Word documents should be set as follows:

- Font: **Arial**
- Main body text size should be **11pt**
- Margins: top, bottom, left, right set at **2.5cm**

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