



Our EMIS reference: [REDACTED]

Date: 09-Oct-2024

HQ: 77 Gray's Inn Road, London
WC1X 8TS



Dear Colleague,

Re: Ms Maria Kelly, DoB: 26-Nov-1969, [REDACTED]

Many thanks for your communication dated 27th September 2024.

We completely agree with your correspondence. As you have correctly noted, we had made countless attempt at contact including telephone calls, SMS messaging, and even written letters. I am unsure if you had seen the correspondence with the Duty worker with South Camden Recovery and Rehabilitation team in January 2024 who had written saying they had visited her at home already, and just asked us if we had heard anything from her or seen her. We did respond to that letter. My apologies as it may have been my understanding that, this correspondence and the knowledge of their home visit and data gathering did appear to be a welfare check as mentioned.

However, we will of course endeavour to clarify if things have been sorted in future, and if not, possibly call Adult Social Care (we have recently been told by police about other cases that they do not do welfare checks anymore). We have discussed this with practice management here and the clinical lead - myself.

Yours sincerely,



MBBS MRCP
General Practitioner

This practice adheres to the prescribing and treatment policy drawn up by North Central London. Therefore not all medication and treatments can be prescribed on the NHS. If you require further details please consult the following resources:

Prescribing – <http://www.camden.nhs.uk/gps/prescribing-guidelines>

Treatments – <http://www.camden.nhs.uk/gps/IFR>