

**Mr James Dillon**  
Assistant Coroner  
Mid Kent and Medway Coroner Service Team  
Oakwood House  
Oakwood Park  
Maidstone  
ME16 8AE

**National Medical Director**  
NHS England  
Wellington House  
133-155 Waterloo Road  
London  
SE1 8UG

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18 September 2024

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Dear Coroner,

**Re: Regulation 28 Report to Prevent Future Deaths – Megan Ceris Williams who died on 5 May 2022.**

Thank you for your Report to Prevent Future Deaths (hereafter “Report”) dated 24 July 2024 concerning the death of Megan Ceris Williams on 5 May 2022. In advance of responding to the specific concerns raised in your Report, I would like to express my deep condolences to Megan’s family and loved ones. NHS England are keen to assure the family and the Coroner that the concerns raised about Megan’s care have been listened to and reflected upon.

I note that you have also addressed your Report to East Kent Hospitals University NHS Foundation Trust (EKHT), and it is appropriate that they respond to each of the concerns raised by the Coroner, as these concerns do not fall under NHS England’s remit and are all local issues for the Trust to address.

However, my regional colleagues in the South East are engaging with NHS Kent and Medway Integrated Care Board on the concerns raised, and NHS England has asked to be sighted on the Trust’s response to you. We will consider their response to the Coroner once received and whether any further actions are required. We would be happy to update the Coroner further if this is the case.

I would also like to provide further assurances on the national NHS England work taking place around the Reports to Prevent Future Deaths. All reports received are discussed by the Regulation 28 Working Group, comprising Regional Medical Directors, and other clinical and quality colleagues from across the regions. This ensures that key learnings and insights around events, such as the sad death of Megan, are shared across the NHS at both a national and regional level and helps us to pay close attention to any emerging trends that may require further review and action.

Thank you for bringing these important patient safety issues to my attention and please do not hesitate to contact me should you need any further information.

Yours sincerely,



National Medical Director