

Tel: [REDACTED]

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Ref: [REDACTED]

**Chief Medical Officer**

Royal Preston Hospital

Sharoe Green Lane

Fulwood

PRESTON

PR2 9HT

29 November 2024

Dear Dr Adeley,

**RE: Inquest Marina Young. Regulation 28 Report**

Further to your email communication of 4<sup>th</sup> October 2024 and the associated Regulation 28 report please find attached action plan formulated in response which addresses each of the concerns that you raised.

We will be pleased to share further updates as the actions are progressed if this would assist you further.

Can I offer my apologies that you had cause to issue the Regulation 28 report. I hope that our response assures you of our commitment to learn both from Ms Young's death, and from the subsequent inquest.

Following the inquest, Mr John Howles (Associate Director of Patient Experience and Engagement) met with Ms Young's sister Michelle to offer further apologies and to listen to her concerns. She has kindly offered to assist with overseeing improvements identified in the action plan for which we are grateful.

We will forward the action plan to her and update her on progress in line with her wishes.

Please do let me know if we can be of further assistance.

Yours sincerely

[REDACTED]

[REDACTED]

**Chief Medical Officer– Lancashire Teaching Hospitals NHS Foundation Trust**