

**STRICTLY PRIVATE AND CONFIDENTIAL**

Katy Thorne KC  
Assistant Coroner for Berkshire  
Town Hall, Blagrove St,  
Reading,  
RG1 1QH

24 July 2024

Subject: Response to Matters of Concern

Dear Katy Thorne,

**Re: Mrs Chaddha (deceased) Regulation 28 Preventing Future Deaths Response**

Thank you for your report dated 2nd June 2024, regarding the death of Mrs Chaddha and the concerns raised during her inquest, which concluded on 24th May 2024. On behalf of Thames Valley LPC, I would like to express our sympathy for her passing.

In response to your report, it must be noted that the LPC represents local pharmacy contractors in the delivery of specific pharmacy services to patients living in our community, the dispensing of medication falls within a national pharmacy contract which is agreed, and negotiated at a national level.

With respect to this I have escalated the issues raised with Frimley ICB, who have delegated commissioning for the dispensing of medication, who in turn has raised this matter with NHS England. I have also conversed with our national body – Community Pharmacy England.

We do feel it is important however, to ensure that learnings from this incident are shared with local pharmacies, and I have asked that an anonymised case study be used to raise awareness in the local pharmacy community.

If there is any more information that you need please do not hesitate to contact us.

Regards

[Redacted Signature]

[Redacted Name]

Chief Executive Officer

[Redacted Contact Information]