

21 January 2025

Mrs R C Griffin
Senior Coroner
The Coroner's Office for the County of Dorset
Town Hall
Bournemouth
BH2 6DY

Vespasian House
Barrack Road
Dorchester
DT1 1TG

Tel: [REDACTED]

Sent via email: [REDACTED]

Dear Mrs R C Griffin

Re: Regulation 28 Report to Prevent Future Deaths (ref 30595408)


I am writing to you in response to the concerns raised by your investigation into the circumstances surrounding the tragic death of Emma Victoria Sanders.

We take our responsibility to act on the learning from serious incidents seriously and I offer you this response to outline where NHS Dorset can use its role to support and influence some of the changes you seek.

1. As per Paragraph 2 (i/ii) of your report outlining your concerns, a review has taken place on the process of identification of patients with High Intensity Care Plans. The uploading of patient records into the national summary care record remains an issue and is out of the control of NHS Dorset. However, we will enforce the use of the Dorset Care Record in line with our contractual commitments in 2025/2026 and onwards.
2. In addition, we will monitor progress of the issue directly via our Corporate Risk Register. This will have Board level scrutiny.
3. The Regulation 28 Report will be shared and reviewed with NHS partners and wider system partners at the Pan Dorset Mortality Group.

I hope that the information I have offered provides some assurance that the findings of your investigation and the areas you have highlighted for the prevention of future deaths has prompted action and remains the focus of our continued commitment to supporting the safety and wellbeing of everyone who uses NHS services.

Yours sincerely



Chief Executive Officer
NHS Dorset