Avon and Wiltshire Mental Health Partnership NHS Trust

Ms Maria Voisin HM Senior Coroner for Avon Coroner's Court Old Weston Road Flax Bourton Bristol BS48 1UL Avon and Wiltshire Mental Health Partnership Trust Bath NHS House Combe Park Bath BA1 3QE

By email only: 27 January 2025

Inquest into the death of Kayleigh Ann MELHUISH Regulation 28 Report to Prevent Future Deaths

Dear Ms Voisin,

Thank you for your Regulation 28 Report dated 4th December 2024 concerning the tragic death of Kayleigh Ann Melhuish who died on the 7th July 2022.

I would like to begin by offering my sincere condolences on behalf of the Trust to the family and friends of Ms Melhuish.

In your report you highlighted your concerns in relation to:

ACCT reviews – Training re: Review/Update of Care Plan & support actions.

The Trust has reviewed our involvement and input into the ACCT process, and revised the Local Operating Procedure for ACCT attendance (attached). This was discussed and signed off at the service level Quality and Standards meeting on 22nd January 2025.

To ensure adherence with this procedure, the Quality and Standards meeting will monitor completion of ACCT training and refreshers through an audit schedule, which will also include monitoring improvements in standards across record keeping in ACCT and SystmOne.



A Quality Improvement Plan has been developed to support this and is attached.

I hope this letter and attachments provide assurance that the Trust takes learning very seriously and that we have taken action to address the concerns you raised.

I would be happy to meet with you and discuss our work to improve patient safety in more detail, or provide further information and assurance should that be helpful.

Yours sincerely

Executive Director of Nursing & Quality