



Mr P Straker  
Assistant Coroner  
(Northern District of Greater London)  
North London Coroner's Service  
Barnet, Brent, Enfield, Haringey and Harrow  
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EN5 4BE

██████████  
Chief Executive  
North Yorkshire Council  
County Hall  
Northallerton  
North Yorkshire  
DL7 8AD  
Tel: 01609 532444  
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30 January 2025

Dear Sir,

**Regulation 28 Report to Prevent Future Deaths**

Thank you for providing a copy of your report to North Yorkshire Council as the primary authority for Hotpoint UK Appliances Ltd.

The primary authority agreement that the council's trading standards service has with Hotpoint UK Appliances Ltd is a limited one involving a monthly review of the complaints received by the Citizens Advice Consumer Service and trading standards services around the country.

Neither this service nor Hotpoint UK Appliances Ltd has received any other complaint about the identified parts overheating or causing a fire. Since the receipt of the Prevention of Future Deaths report, the company has conducted forced failure testing going beyond that required by the Standard. The testing was conducted at an in-house facility in Italy so could not be observed by a trading standards officer, however, it was overseen by ██████████ of the Beko Europe Safety team. ██████████ is a member of the IEC TC89 Committee reviewing safety standards for Fire Hazard, and it has been confirmed that she was fully aware of the Bhatt case and the verdict. The filters and pumps passed all the tests.

The company has conducted a risk assessment taking into account the absence of other complaints and the test outcomes. This indicates that a recall is not necessary and does not identify any improvements to the components.

There is a model of the tumble dryer containing the condensate pump referred to in your report which is no longer manufactured but is still available on the market. I have asked the trading standards service to arrange for testing against the Standard of a test purchase of the model as an additional check on the company's findings.

Hotpoint UK Appliances Ltd has confirmed that it will comply with any changes in the law introduced as a result of your recommendations, and officers will review such compliance as part of future primary authority meetings.

[Redacted Signature]

[Redacted Name]

Chief Executive