



**North West Anglia**

NHS Foundation Trust

Our Ref: [REDACTED]

13<sup>th</sup> December 2024

Mr Simon Milburn  
HM Area Coroner for Cambridgeshire & Peterborough  
Lawrence Court  
Princes Street  
HUNTINGDON  
PE29 3PA

Legal Services Department  
Stamford & Rutland Hospital  
Ryhall Road  
Stamford  
Lincolnshire  
PE9 1UA

Tel 01733 678323

Dear Sir

**Richard ROE dec'd**

Further to the recent inquest into the death of Richard Roe this is to address the issue raised in the Regulation 28 Report dated 22<sup>nd</sup> October 2024 concerning the method by which we can ensure that routine CT scan reports are reviewed by clinicians.

Reviewing scan reports appropriately and timeously has always been, and will remain, the primary responsibility of the clinicians who requested them and/or their departments. However that failed for Mr Roe and we accept that there needs to be a system to ensure that routine scans aren't overlooked which isn't dependent on individual clinicians or their departments.

The Trust is in the process of improving its electronic records system so that it is comprehensive and includes all reports requested by clinicians including radiology reports. This is a substantial financial investment by the Trust both in terms of the technology and the staff time needed to implement it. The details of the system haven't yet been finalised but it will give the Trust more management and audit options and it is expected to include an easier ability to track the viewing of all types of reports including those for routine radiology scans.

However, as you noted, the implementation of the improved records system is some way off and as an interim measure we've reviewed the abilities of the current radiology system and it can, and will, produce reports of unviewed scans (initially monthly) which can then be followed up with the requesting clinicians and/or their departments. The ability of the present system to provide information in detail is limited and at the moment it will identify a large number of unviewed images (most of which would be expected and not a concern) but in liaison with the external providers of the system we expect to be able to refine the information to better identify any scans that have been overlooked.

I hope this demonstrates the steps we're taking to try to avoid routine scans being overlooked for long periods before the implementation of the improved electronic records system.

Yours faithfully

[REDACTED]  
[REDACTED]  
Legal Adviser