



# HM Prison & Probation Service

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Email: [REDACTED]

2 May 2025

Dear Mr Furniss,

## **REGULATION 28 REPORT TO PREVENT FUTURE DEATHS - ISAIAH OLUGOSI**

Thank you for your Regulation 28 report of 24 February 2025 following the inquest into the death of Isaiah Adekunle Olugoi at HMP Wormwood Scrubs, which was sent to the Ministry of Justice. I am responding on behalf of His Majesty's Prison and Probation Service (HMPPS) as Director General of Operations.

I know that you will share a copy of this response with Mr Olugosi's family, and I would first like to express my condolences for their loss. Every death in custody is a tragedy and the safety of those in our care is my absolute priority.

I was extremely sorry to hear that Mr Olugosi's wife was unable to contact the prison by the phone number available to her and recognise the distress this undoubtedly will have caused. As you heard in evidence, the prison has addressed the phone line issues and thereby ensured that anyone can call the prison at any time, and that this is regularly tested.

Following evidence heard during the inquest you have queried the purpose and function of the intercom system at the prison. In responding to your specific query, I can confirm that systems of this type are not a standard requirement across the Prison Service and it is not the case that the intercom system was designed or intended to be used for people trying to contact the prison. Given the nature of prison security and in particular night staffing it would not be expected that people would try and contact the prison by attending in person.

The intercom system itself was identified in October 2024 as requiring complete replacement at significant cost. Again, as described at the inquest given its limited use and impact on routine operations this cost is not considered justifiable at present. In order to prevent confusion, the Governor has ordered the external system units be removed.

Thank you again for bringing your concerns to my attention. I trust that this response provides assurance regarding the purpose and use of this system.

Yours sincerely,

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Director General of Operations