



All care in one Ltd
Office 303, Radio House,
Birmingham
B6 4DA
0121 630 2500

Statement

I have been the main carer for Mr Javed Iqbal since 29/11/2023 up until 25/05/2024 when we first started the care package Mr Javed Iqbal was jolly and use to talk a lot. As time went on and people start to visit Mr Iqbal his mental health started to deteriorate greatly. Until 2 weeks before sadly passing away Mr Iqbal was showing signs of not coping so I advised My company and they got in touch with the Gp.

Mr Iqbal had always been very close to me and we had a very good relationship I enjoyed his company as much as he enjoyed mine due to coming from a very similar background.

The family of Mr. Javed Iqbal used to visit him during my absence. I recall one specific instance when I was present and Mr. Javed's wife arrived. He was experiencing a minor family dispute involving a plot of land in Pakistan that his brother and wife wanting to sell. However, Mr. Javed was against the sale, resulting in familial tension and Mr Javed was experiencing depression. He expressed that he was not happy with his GP and landlord.

On one occasion, his wife called and requested that I visit their home to discuss with her family. She wanted to speak with me as I was his carer, assuming that Mr Javed have talk about any personal matter with me, I have explained that it would be a violation of company policy for me to visit their home and that any concerns or requests should be directed to the office.

Signature: [Redacted]

[Redacted]
27/5/2024



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for Mr Javed Iqbal care package

I have been heavily involved in Mr Iqbal's care package specially being the care coordinator in All care in one ltd. This package of care was given from Octoria social worker, when he came first into the company he was quiet chatty and kept in touch regularly by calling once a week. As time went on he was never stressed over the phone and thanked us for all our support. M Iqbal stated that he have never had that much support from anyone and he loved to chat.

On the 23/05/2024 I spoke to receptionist at the GP surgery and she stated that they spoke to Mr Iqbal yesterday on the 22/05/2024 so how did his health deteriorated in one day. the receptionist went on to explain that they had spoken in length with Mr Iqbal. I advised them that Mr Iqbal was not himself and his mental is not good. I went on to explain that he was putting everything upside down and acting erratic this was the feedback from the carers.

I am aware his family used to come and visit when the carers had left. There was matter of some type of property going on abroad on a sale of it. However Mr Iqbal never discussed this matter with me. The carer advised me of this matter but again Mr Iqbal was not openly discussing what was stressing him out. On the phone Mr Iqbal was never stressed over sounded down he used to talk about the weather's how much he loved his food and sometime he would call for the calls times to be changed as he would be out and about.

27/5/2024.

Interview Conducted with [REDACTED]

Aqueous House 3
Cross Business Pa
Rocky Lane
Aston Birmingham
B6 5RQ

Date 27/05/2024

Present:

[REDACTED]
[REDACTED]
[REDACTED]

Azmat I have called you in following the sad news of Mr Iqbal setting his accommodation on fire. This was a shock for me and all of us, I wanted to ask you in your logs you haven't written anything about how Mr Iqbal and leading up to this incident.

Azmat Respond

"Mam, Mr Iqbal was such an intelligent person and he used to give me life advice. I enjoyed his company so much, at no point did I see him distress or did he drink in front of me, he only smoked front of me. This has come as a shock for me.

He had a lot of life experience, with his mental health he was jolly, jokey and chatty with me. I can't recall him being low or otherwise I would have reported to [REDACTED] or put it in the log.

As you are aware my English is good, I would have flagged it up. I would have sat with Mr Iqbal and talked with Mr Iqbal and took the matter further. I am sensible and take it very seriously about my job role."

Thank you for sharing your experience from Mr Iqbal and being open and transparent with me as your director. We will keep Mr Iqbal in our prayers and thoughts and hope for a quick recovery.

Carers Signature: [REDACTED]

Director Signature: [REDACTED]

Consultancy Contract



Consultant's Name: All Domiciliary Care Consultancy Ltd. Date: 2.6.24

Consultant's Address: _____

Consultant's Phone Number: _____

All Care In One Ltd engages the consultants to come in and provide services such as training guidance, assessing policies and procedures and key ways of working related to domiciliary care.

All Care In One Ltd engages consultants to provide services related to domiciliary care. These services include:

- Comprehensive training programs.
- Development, review, and implementation of policies and procedures
- Additional support and skill and knowledge in various aspects of the Birdie system for care planning.

The consultants will work closely with All Care In One Ltd to ensure the highest standards of care and compliance within the domiciliary care sector.

The Consultants are recognized as an independent contractor and is not an employee of All Care In One Ltd. The Consultants takes full responsibility for their own taxes, insurance, and legal responsibilities.

Confidentiality

The Consultants agree to maintain the safety of all confidential information provided by All Care In One Ltd, and not disclose it to any third parties without the director (Shaida Ishfaq) prior written consent.

Intellectual Property

Any work created by the Consultant for All Care In One Ltd shall be the full property of All Care In One Ltd unless otherwise agreed in writing.

Name of Director: _____

Signature: _____

Consultant's Name: _____

Signature: _____