

3 July 2025

Via Email: [REDACTED]

FAO: HM Area Coroner- Ms Joanne Andrews

Dear Ms Andrews,

I am writing to respond to the Regulation 28 report following the inquest into Margaret Reece's death.

I was sorry to hear about Margaret's sad death, and I would like to offer my condolences to her family.

I understand that the inquest highlighted concerns that there is no automatic arrangement in place to enable GPs to have sight of the prescriptions which have been issued by the Trust, nor are instructions on the use of medications automatically conveyed once changes are made. Understandably, you are concerned that without such information, there is a risk that patients will not receive repeat prescriptions for their medication, or they might receive excessive amounts of medication due to the risk of duplicate prescribing.

I am able to confirm that after a lengthy consultation, procurement and enablement process, in November 2025 the Trust will be migrating to a new Electronic Patient Record system, namely SystmOne. This system is widely used by many other NHS providers, including GPs and has the potential for incorporated prescribing functions. After November, the Trust will therefore be able to integrate with GP surgery systems and facilitate two-way and real time sharing of information which should alleviate this risk considerably.

As you will appreciate, this technical mechanism for sharing will remain dependent on patient consent (or an overriding lawful reason to share without consent) and GP Practices enabling the system from their end, to ensure they can access the Trust records. I can assure you that the Trust is actively working to enable sharing and to provide sharing agreements with our GP colleagues.

In addition, as a part of our broader IT developments we are also working to establish electronic prescribing which will further enhance the safety of prescribing practices. This is a more complex part of the programme and the time frame for a complete roll out is not clear at this stage, however it remains a priority for us. Given the risk concerns you have identified,

Chair: [REDACTED]

Chief Executive: [REDACTED]

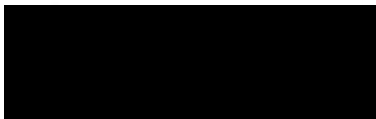
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we anticipate that community electronic prescribing will be adopted as a priority and should be rolled out at the same time as we adopt SystemOne however.

Thank you for raising this important matter. I hope that the content of this response provides you and Ms Reece's family with some assurance that this is something that we have identified as a risk concern and are actively working to resolve. We hope these and other changes such as our redesign of community services, will improve information sharing between the Trust and GP practices so as to deliver consistent, quality, partnership care.

If I can be of any further assistance to you, please do not hesitate to contact me.

Yours sincerely

A large black rectangular box redacting the signature of the Consultant Psychiatrist.A small black rectangular box redacting the name of the Consultant Psychiatrist.

Consultant Psychiatrist
Chief Medical Officer

