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Telephone: Burgh Heath (01737) 357962

Anna Crawford H.M Assistant Coroner for Surrey HM Coroner's Court Station Approach, Woking, GU22 7AP

19/09/25

RE: The Inquest Touching the Death of Stephen LAWENCE

Dear Ma'am,

Thank you for your report dated 6th August 2025. I write in response to the aforementioned report as requested.

I believe the forum for this response is regarding actions taken or proposed. However, I would be most grateful if I can be provided with the correct procedure for addressing certain particulars contained within the report, as there are some inclusions which are extremely concerning.

The incident, as pertains to the report occurred end of 2022 with the inquest occurring in June 2025 which is over 2 and a half years.

In regards to the report and in particular the actions, ultimately, as care providers the improvement process is ongoing and time does not wait. Therefore, we cannot wait until 2025 to improve upon the shortcomings of 2023.

As is our duty and responsibility as care providers, these shortfalls should be addressed as they present themselves and I believe we have done so.

In light of this, I refer to our most current inspection (Jan 2024) as undertaken by the CQC, which details the improvement and actions taken since the prior inspection (2023) and around a year after incident.

Please click the link below for the report:

Eastcroft Nursing Home - Care Quality Commission

We continue to strive to improve our service.

If any further information is required, please do not hesitate to contact me.

