



PRIVATE AND CONFIDENTIAL

Mr Robert Simpson
HM Assistant Coroner for Hampshire

6th October 2025

Dear Mr Simpson,

I am writing to you further to my previous letter dated 8th August 2025 in response to concerns you raised following the inquest hearing into the very sad death of Nicholas (Nick) Murphy that concluded on 28th July 2025.

Within my previous letter, I informed you that NHS England produce a nationally mandated list of outcome codes for the CAD system and that this list did not include a code regarding a patient declining treatment. This information was also provided to you at the inquest during the evidence of a witness from the Trust. I am aware that [REDACTED] wrote to you on 29th September 2025 to confirm that the information provided to me regarding this issue which informed the response I sent you was incorrect. The information had also been provided to the witness from the inquest hearing, and it was her genuinely held belief at the time that she was giving evidence this information was correct.

[REDACTED] apologised unreservedly for this error within her letter, and I repeat this apology to you now. Whilst my response was written in good faith, I am aware that the incorrect information within my letter prompted you to write a Regulation 28 report to NHS England and you would not otherwise have done so.

[REDACTED] informed you in her letter that she had asked our Head of Clinical Communications and Telemetry to urgently review whether it was possible to add a closure code indicating that a patient has refused treatment or conveyance to hospital to our CAD system. I am pleased to advise that we have now implemented this coding within our system, and it is available for our crews to use immediately.

Once again, I apologise that you were previously provided with the wrong information and the consequence that this had.

Yours sincerely,

[REDACTED]

Chief Executive