

From: [REDACTED]

To: [REDACTED]

Subject: Re: Death of Ann Phyllis Campbell - Regulation 28 report ([REDACTED])

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Dear [REDACTED],

Thank you for the report regarding Anne Campbell - Deceased.

Please advise Mr Andrew Cox of the following:

Regarding the hand rail you mentioned, this is due to the wall height, however, I asked the contractor to look at this and it has been suggested by the contractor that a grab rail on the top of the wall would be the best way to sort this problem, this will be fitted ASAP.

With regard to the lighting our electrician visited the flat on our behalf 4 weeks ago and work to supply lighting should be completed in the next 3 weeks.

I would like to inform the coroner that at the time of purchase no signs were in place to advise steep steps, 2 signs were put in place very soon after the purchase.

The steps were also cleaned and a coating of non slip substance which had sand in it used on yacht's was also done for extra safety.

The handrail itself is now fully secured along the rail, again done when we took over.

Please be assured that safety is a priority for our properties.

If you are not in agreement for a grab rail to be fitted, would you kindly advise.

Thank you.

Yours sincerely,

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

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[REDACTED]

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