

Mr John Gittins
HM Senior Coroner for North Wales
(East & Central)
County Hall
Wynnstay Road
Ruthin
LL15 1YN

[REDACTED]

Dyddiad / Date: 19 December 2025

Dear Mr Gittins,

Inquest of Caitlin Rachel Imber

I am writing in response to the Regulation 28 Report to Prevent Future Deaths (PFD) dated 24 October 2025, issued by yourself to Betsi Cadwaladr University Health Board, following the inquest touching the death of Caitlin Rachel Imber.

I would like to begin with offering my deepest condolences to Caitlin's loved ones.

In the notice, you highlighted your concern that a referral to Child and Adolescent Mental Health Services (CAMHS) from a community paediatrician identified the need for care and treatment to be provided, however as the referral did not contain any contact numbers, the referral was closed without any additional enquiries being made to further the matter. A further referral was then received which was accepted by CAMHS, representing a delay of 42 days from the original paediatrician's referral to any action being taken. You found this was not contributory to Caitlin's death but were concerned at the apparent lack of effort to locate missing information and progress a referral and considered that if this situation continues to prevail, then there is a risk that future deaths could occur.

In response to the notice, we have given this significant consideration.

I can confirm that CAMHS have changed their standard operating procedure, and an appointment is now offered even where contact numbers are not provided. This change was made following completion of the investigation and ensures all referrals receive an appointment.

The service is also undertaking an audit to confirm the changes that have been made are embedded in practice.

The learning from the inquest is planned to be shared via the Regional CAMHS Forum, supporting learning across our services.

In addition, your notice has been shared through our Reducing Avoidable Mortality Group, chaired by the Associate Medical Director (Mortality) and attended by senior medical staff and clinicians from all our divisions. All PFD notices are shared through this group to support learning across the Health Board.



GIG
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Bwrdd Iechyd Prifysgol
Betsi Cadwaladr
University Health Board

I hope this letter sets out for you the actions we have taken to ensure the concerns raised by yourself are being addressed and mitigated.

We would be happy to meet with you and discuss our plans in more detail, or provide further information and assurance should that be helpful.

Once again, I offer my deepest condolences to Caitlin's loved ones for their loss.

Yours sincerely

[Redacted signature]

[Redacted name]

**Cyfarwyddwr Gweithredol Nyrsio a Bydwreigiaeth /
Executive Director of Nursing and Midwifery**

cc [Redacted] Executive Medical Director
[Redacted] Deputy Director for Legal Services